



Warranty Claim Form

Date: 7/29/2025

1127 Greeneway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenewayrv.com

General Information

573FR3420P9923512

Reflection 303RLS

Retail Purchase Date: 6/13/2024

Work Started: 7/8/2025

Work Completed: 7/8/2025

Claim Status: Paid

Dealer Work Order #: 12297

Unit Offline Date: 1/16/2023

Claim #: 911644

Labor: \$280.00

Parts: \$7.36

Shipping: \$0.00

Total: \$287.36

Notes: cc-7/7/25 for the repair you can go up from underneath the floor and secure to the sidewall Please hold parts for 30 days after claim is filed

Dealer Information

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Approved Labor Rate: \$140.00

Customer Information

KRISTIN GRAVEL

126 S EAST ST
PLAINFIELD, Wisconsin 54966
United States

715-213-3333

Operation Line # 1

Flat Rate Code: 620006 Floor Structure - Resecure/Repair *Fault Code:* Improper Installation/Build Decking

Problem: Upon pick up the customer wanted us to look at refer and if it should move as much as it does, pulled on the refer and noticed it's weight while empty has started to pull the floor away from the wall. Unsure on correct labor code- 2 hours for repair.

Hours: 2

Cause: On the off-door rear slide the floor near the refrigerator, the screws that hold the floor up has broken making the floor separate from the wall and dropping the refrigerator down and the supports on top of refrigerator not holding refrigerator into place causing the refrigerator to wobble.

Amount: 280.00

Remedy: To repair the lower exterior rubber corner block can be removed and extra screws can be added for more floor support, also the two supports on top of the refrigerator need to be resecured. We will have to remove the refrigerator to reattach ceiling supports.

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
550040 TRIM PLASTIC SLIDE OUT SKIS OUT SKIS REFLECTION LEFT SIDE	TRIM PLASTIC SLIDE OUT SKIS REFLECTION LEFT SIDE (MUST ALSO ORDER RIGHT 550041)		1	1	7.36