



# Warranty Claim Form

Date: 2/26/2026

1127 Greenway RV Sales & Service  
 8220 State Hwy 13 South  
 Wisconsin Rapids, WI 54494  
 United States  
 Ph. 715-325-5170  
 mail@greenwayrv.com

**General Information**

573FR3328T3353998  
 Reflection 27BH  
 Retail Purchase Date: null  
 Work Started: 9/18/2025  
 Work Completed: 2/17/2026

Claim Status: Paid  
 Dealer Work Order #: 12289B  
 Unit Offline Date: 6/24/2025

Claim #: 967874  
 Labor: \$980.00  
 Parts: \$109.48  
 Shipping: \$188.72  
 Total: \$1289.59

Notes: TG 9-23-25 560059 no repair needed 690022 no repair needed 570008 part of cleaning the unit

**Dealer Information**

**Customer Information**

1127 Greenway RV Sales & Service  
 8220 State Hwy 13 South  
 Wisconsin Rapids, WI 54494  
 United States

715-325-5170  
 mail@greenwayrv.com  
 Approved Labor Rate: \$140.00

**Operation Line # 1**

*Flat Rate Code:* 560033 Baggage - R&R Slam Latch Striker/ *Fault Code:* Damaged/Maintenance Catch

*Problem:* Most of the magnetic cargo door catches are rusty. *Hours:* .3  
*Cause:* The magnetic cargo door holders rusted. *Amount:* 42.00  
*Remedy:* Cleaned off the rust. \*No repair code\* *Sublet Repairs:* \$0.00

*Manufacturer #:* *Model #:* *Serial #:*

**Operation Line # 2**

*Flat Rate Code:* 590016 Skirt Metal (Lower Wrap) - R&R (per *Fault Code:* Damaged/Maintenance section)

*Problem:* The radius metal on the ODS rear of the trailer and ODS slide is scratched. *Hours:* 4.5  
*Cause:* The metal was scratched by the manufacturer. *Amount:* 630.00  
*Remedy:* Need to R&R metal. 15 feet long. *Sublet Repairs:* \$0.00

*Manufacturer #:* *Model #:* *Serial #:*

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
570699 METAL SKIRT 030 16 X 180 D-721 BLACK TP ROLLED EDGE	METAL SKIRT 030 16 X 180 D-721 BLACK TP ROLLED EDGE		1	1	98.72
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		1	1	8.24

### Operation Line # 3

*Flat Rate Code:* 590063 Decals - Repair Decals (Per Unit)      *Fault Code:* Damaged/Maintenance

*Problem:* There is a rip in the ODS rear decal right above the radius metal.

*Hours:* .2

*Cause:* The decal was scratched from the manufacturer.

*Amount:* 28.00

*Remedy:* Touched it up with a paint pen.

*Sublet Repairs:* \$0.00

*Manufacturer #:*

*Model #:*

*Serial #:*

### Operation Line # 4

*Flat Rate Code:* 590063 Decals - Repair Decals (Per Unit)      *Fault Code:* Improper Installation/Build

*Problem:* There are five decals on the unit that have a gray and black substance on them.

*Hours:* .5

*Cause:* Foreign substance from manufacturer.

*Amount:* 70.00

*Remedy:* Had to use a combination of quick solve, a rag and a putty stick to get it all off.

*Sublet Repairs:* \$0.00

*Manufacturer #:*

*Model #:*

*Serial #:*

### Operation Line # 5

*Flat Rate Code:* 590063 Decals - Repair Decals (Per Unit)      *Fault Code:* Damaged/Maintenance

*Problem:* There is a knick in the black decal right above the ods front clearance light.

*Hours:* .2

*Cause:* Manufacturer put a knick in the decal.

*Amount:* 28.00

*Remedy:* Touched it up with a paint pen.

*Sublet Repairs:* \$0.00

*Manufacturer #:*

*Model #:*

*Serial #:*

### Operation Line # 6

*Flat Rate Code:* 690008 Shades - Adjust Tension      *Fault Code:* Improper Installation/Build

*Problem:* Both of the blind in the slide-out won't stay up.

*Hours:* .2

*Cause:* The tension on the strings wasn't properly adjusted.

*Amount:* 28.00

*Remedy:* Adjusted the tension on both shades.

*Sublet Repairs:* \$0.00

*Manufacturer #:*

*Model #:*

*Serial #:*

**Operation Line # 7**

*Flat Rate Code:* 690011 Shades - Repair Retention Clips *Fault Code:* Improper Installation/Build (top)

*Problem:* Both of the front bedroom window shades need adjustment.

*Hours:* .2

*Cause:* The shades weren't adjusted properly from the manufacturer.

*Amount:* 28.00

*Remedy:* Adjusted the shades.

*Sublet Repairs:* \$0.00

*Manufacturer #:*

*Model #:*

*Serial #:*

**Operation Line # 8**

*Flat Rate Code:* 550021 Slide Out Floor - Repair Underbelly *Fault Code:* Improper Installation/Build

*Problem:* There are multiple gaps in the underbelly.

*Hours:* .5

*Cause:* The manufacturer didn't seal up all the gaps in the underbelly.

*Amount:* 70.00

*Remedy:* Went over the entire underbelly and filled every gap I could find.

*Sublet Repairs:* \$0.00

*Manufacturer #:*

*Model #:*

*Serial #:*

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		7	1	2.52

**Operation Line # 9**

*Flat Rate Code:* 690008 Shades - Adjust Tension

*Fault Code:* Improper Installation/Build

*Problem:* Both of the rear bedroom window shades need adjustment.

*Hours:* .1

*Cause:* The manufacturer didn't adjust the tension on shades correctly.

*Amount:* 14.00

*Remedy:* Adjusted tension strings.

*Sublet Repairs:* \$0.00

*Manufacturer #:*

*Model #:*

*Serial #:*

**Operation Line # 10**

*Flat Rate Code:* 710085 Air Conditioning - R & R Outer Shroud *Fault Code:* Improper Installation/Build

*Problem:* The bathroom vent shroud is cracked.

*Hours:* .3

*Cause:* The inner shroud is cracked.

*Amount:* 42.00

*Remedy:* Replace shroud. \*unsure on labor code\*

*Sublet Repairs:* \$0.00

*Manufacturer #:* 1

*Model #:* 1

*Serial #:* 1

**Operation Line # 11**

*Flat Rate Code:* 950003 Misc Charges - Packaging/Handling *Fault Code:* No Problem Identified  
Fee

*Problem:* Invoice 1493479

*Hours:* 0

*Cause:* Invoice 1493479

*Amount:* 0.00

*Remedy:* Invoice 1493479

*Sublet Repairs:* \$11.39

*Manufacturer #:*

*Model #:*

*Serial #:*