

GREENEWAY, INC.
 8220 STATE HWY 13 SOUTH
 WISCONSIN RAPIDS WI
 US
 54494
 (715) 325-5170

WORK ORDER # 12289B

Date In: 18 SEP 25 Author: MGRAY
 Promised Date: 31 DEC 25 Stock No: 11456
 : Year: 2026
 Customer Name: 1000 - GREENEWAY RV SA Manufacturer: GRAND DESIGN
 Address: 8220 STATE HWY 13 SOUT Brand: REFLECTION 100 SERIES
 : WISCONSIN RAPIDS, WI Model: 27BH
 Postal/Zip: 54494 Miles/Hrs: 0
 Phone#(res): 800-758-2272 Exterior Color:
 Phone#(bus): Unit Type: FW-FIFTH WHEEL
 Cell Phone: License#:
 Email: NONE Tag#: DB: 9/19
 Purchased Date: :
 Delivery Date: :
 InService Date: :
 Serial#: 573FR3328T3353998 :

 Job # Description JOB INFORMATION Type Bill To

 WARR COMPLAINT: WARRANTY REPAIR 1 - Most of the magnetic W 1020 GRAND
 cargo door catches are rusty.
 CAUSE: The magnetic cargo door holders rusted.
 I cleaned the rust off.
 CORRECTION: Done. REQUEST .30 HOURS OF LABOR
 WARR COMPLAINT: WARRANTY REPAIR 2 - The radius metal on W 1020 GRAND
 the ods rear of the trailer and ods
 slide is scratched.
 CAUSE: The metal was scratched by the
 manufacturer. We have to order new
 metal. The metal is 15 feet long. See
 pics.
 CORRECTION: ... REQUEST: 4.5 HOURS OF LABOR
 WARR COMPLAINT: WARRANTY REPAIR 3 - There is a rip in W 1020 GRAND
 the ods rear decal right above the
 radius metal.
 CAUSE: The decal was scratched feom the
 manufacturer. I touched it up with a
 piant pen.
 CORRECTION: Done. REQUEST .20 HOURS OF LABR
 WARR COMPLAINT: WARRANTY REPAIR 4 - There are five W 1020 GRAND
 decals on the unit that have a gray and
 black substance on them.
 CAUSE: 1000 DEFECTS FROM MANUFACTURER. I had to
 use a combination of quick solve, a rag,
 and a putty stick to get it all off.
 CORRECTION: Done. REQUEST 1 HOUR OF LABOR
 WARR COMPLAINT: WARRANTY REPAIR 5 - There is a white W 1020 GRAND

Continued on page 2

Work Order : 12289B

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Job #   Description           JOB INFORMATION           Type Bill To
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      substance on the ODS slide top
      T-molding.
      CAUSE:   The manufacturer left a white residue
              all over the t-molding. I cleaned it off
              with quick solve and a rag
      CORRECTION: Done. REQEUST .10 HOURS OF LABOR
WARR COMPLAINT: WARRANTY REPAIR 6 - There is a knick in W   1020   GRAND
              the black decal right above the ods
              front clearence light.
      CAUSE:   The manufacturer put a knock in the
              decal. I touched it up with a paint pen.
      CORRECTION: Done. REQEUST .10 HOURS OF LABOR
WARR COMPLAINT: WARRANTY REPAIR 7 - Both of the blinds W   1020   GRAND
              in the slide-out won't stay up.
      CAUSE:   The tension on the strings wasn't
              properly adjusted. I adjusted the
              tension.
      CORRECTION: Done. REQUEST .50 HOURS OF LABOR
WARR COMPLAINT: WARRANTY REPAIR 8 - Both of the front W   1020   GRAND
              bedroom window shades need adjustment.
      CAUSE:   The shades weren't adjusted properly
              from the manufacturer. I adjusted the
              shades
      CORRECTION: Done. REQUEST 1 HOUR OF LABR
WARR COMPLAINT: WARRANTY REPAIR 9 - There is a lot of W   1020   GRAND
              access putty on the bottom side of the
              headboard in the front bedroom.
      CAUSE:   The access putty wasn't cleaned off from
              the manufacturer. I cleaned it off with
              a rag.
      CORRECTION: Done. REQUEST .10 HOURS OF LABOR
WARR COMPLAINT: WARRANTY REPAIR 10 - There are multiple W   1020   GRAND
              gaps in the underbelly.
      CAUSE:   The manufacturer didn't seal up all the
              gaps in the underbelly. I went over the
              entire underbelly and filled every gap i
              could find.
      CORRECTION: Done. REQUEST .75 HOURS OF LABOR
WARR COMPLAINT: WARRANTY REPAIR 11 - The sub-floor wrap W   1020   GRAND
              in the rear ods corner is ripped.
      CAUSE:   The manufacturer didn't wrap the
              subfloor properly. I cut the loose
              material off, cleaned the area and
              covered it with underbelly tape.
      CORRECTION: Done. REQUEST .50 HOURS OF LABOR
WARR COMPLAINT: WARRANTY REPAIR 12 - Both of the rear W   1020   GRAND
              bedroom window shades need adjustment.
      CAUSE:   The manufacturer didn't adjust the
              tension on shades right. I adjusted
  
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Continued on page 3

Work Order : 12289B

them.

CORRECTION: Done. REQUEST .10 HOURS OF LABOR

WARR COMPLAINT: WARRANTY REPAIR 13 - The bathroom vent W 1020 GRAND
shroud is cracked.

CAUSE: The inner shroud is cracked. I replaced it.

CORRECTION: Done. REQEUST .50 HOURS

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Job # Part No      Description      PARTS    Bill to    Qty    Price    Total
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WARR1 711217019111 4" X 180' BOTTOM BOARD - W-1020      7      0.36      2.52
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Job# Lab Code Description      LABOUR    Mech Bill to    Hrs    Rate    Total
*****
ARR01 Z992 MISC LABOUR CODE (WARR JGK W-1020      0.43    140.00    60.20
ARR01 Z992 MISC LABOUR CODE (WARR JGK W-1020      0.00    140.00     0.00
ARR01 Z992 MISC LABOUR CODE (WARR JGK W-1020      0.07    140.00     9.80
ARR02 Z992 MISC LABOUR CODE (WARR JGK W-1020      0.50    140.00    70.00
ARR02 Z992 MISC LABOUR CODE (WARR JGK W-1020      0.00    140.00     0.00
ARR03 Z992 MISC LABOUR CODE (WARR JGK W-1020      0.50    140.00    70.00
ARR03 Z992 MISC LABOUR CODE (WARR JGK W-1020      0.00    140.00     0.00
ARR04 Z992 MISC LABOUR CODE (WARR JGK W-1020      0.00    140.00     0.00
ARR04 Z992 MISC LABOUR CODE (WARR JGK W-1020      0.00    140.00     0.00
ARR04 Z992 MISC LABOUR CODE (WARR JGK W-1020      0.50    140.00    70.00
ARR05 Z992 MISC LABOUR CODE (WARR JGK W-1020      0.50    140.00    70.00
ARR05 Z992 MISC LABOUR CODE (WARR JGK W-1020      0.00    140.00     0.00
ARR06 Z992 MISC LABOUR CODE (WARR JGK W-1020      0.50    140.00    70.00
ARR06 Z992 MISC LABOUR CODE (WARR JGK W-1020      0.00    140.00     0.00
ARR07 Z992 MISC LABOUR CODE (WARR JGK W-1020      0.50    140.00    70.00
ARR07 Z992 MISC LABOUR CODE (WARR JGK W-1020      0.00    140.00     0.00
ARR08 Z992 MISC LABOUR CODE (WARR JGK W-1020      0.00    140.00     0.00
ARR08 Z992 MISC LABOUR CODE (WARR JGK W-1020      0.00    140.00     0.00
ARR08 Z992 MISC LABOUR CODE (WARR JGK W-1020      0.50    140.00    70.00
ARR08 Z992 MISC LABOUR CODE (WARR JGK W-1020      0.00    140.00     0.00
ARR09 Z992 MISC LABOUR CODE (WARR JGK W-1020      0.50    140.00    70.00
ARR09 Z992 MISC LABOUR CODE (WARR JGK W-1020      0.00    140.00     0.00
ARR10 Z992 MISC LABOUR CODE (WARR JGK W-1020      0.50    140.00    70.00
ARR10 Z992 MISC LABOUR CODE (WARR JGK W-1020      0.00    140.00     0.00
ARR11 Z992 MISC LABOUR CODE (WARR JGK W-1020      0.00    140.00     0.00
ARR11 Z992 MISC LABOUR CODE (WARR JGK W-1020      0.00    140.00     0.00
ARR11 Z992 MISC LABOUR CODE (WARR JGK W-1020      0.50    140.00    70.00
ARR12 Z992 MISC LABOUR CODE (WARR JGK W-1020      0.50    140.00    70.00
ARR12 Z992 MISC LABOUR CODE (WARR JGK W-1020      0.00    140.00     0.00
ARR13 Z992 MISC LABOUR CODE (WARR JGK W-1020      0.50    140.00    70.00
ARR13 Z992 MISC LABOUR CODE (WARR JGK W-1020      0.00    140.00     0.00
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Job # Excode      Description      EXTRAS    bill to    Qty    Price    Total
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ARR01 SSE          SHOP SUPPLIES - EXTERNAL W-1020      1.00     0.00     0.00
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Continued on page 4

Work Order : 12289B

BILLINGS SUMMARY

Type	Bill Id	Parts	Labour	Sublet	Extras	Tax	Total
W	1020	2.52	910.00	0.00	0.00	0.00	912.52
	Totals	2.52	910.00	0.00	0.00	0.00	912.52

&k2S
&k0S