

GREENEWAY, INC.  
8220 STATE HWY 13 SOUTH  
WISCONSIN RAPIDS WI  
US  
54494  
(715) 325-5170

WORK ORDER # 12289B

|                 |                        |                 |                       |
|-----------------|------------------------|-----------------|-----------------------|
| Date In:        | 18 SEP 25              | Author:         | MGRAY                 |
| Promised Date:  | 31 MAY 26              | Stock No:       | 11456                 |
| :               | :                      | Year:           | 2026                  |
| Customer Name:  | 1000 - GREENEWAY RV SA | Manufacturer:   | GRAND DESIGN          |
| Address:        | 8220 STATE HWY 13 SOUT | Brand:          | REFLECTION 100 SERIES |
| :               | WISCONSIN RAPIDS, WI   | Model:          | 27BH                  |
| Postal/Zip:     | 54494                  | Miles/Hrs:      | 0                     |
| Phone#(res):    | 800-758-2272           | Exterior Color: | :                     |
| Phone#(bus):    | :                      | Unit Type:      | FW-FIFTH WHEEL        |
| Cell Phone:     | :                      | License#:       | :                     |
| Email:          | NONE                   | Tag#:           | DB: 9/19              |
| Purchased Date: | :                      | :               | :                     |
| Delivery Date:  | :                      | :               | :                     |
| InService Date: | :                      | :               | :                     |
| Serial#:        | 573FR3328T3353998      | :               | :                     |

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| Job # | Description | JOB INFORMATION                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Type | Bill To |
|-------|-------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------|---------|
| WARR  | COMPLAINT:  | WARRANTY REPAIR 1 - Most of the magnetic W                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 1020 | GRAND   |
|       | CAUSE:      | cargo door catches are rusty.<br>The magnetic cargo door holders rusted.<br>I cleaned the rust off.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |      |         |
|       | CORRECTION: | Done. REQUEST .30 HOURS OF LABOR                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |      |         |
| WARR  | COMPLAINT:  | WARRANTY REPAIR 2 - The radius metal on W                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | 1020 | GRAND   |
|       | CAUSE:      | the ods rear of the trailer and ods<br>slide is scratched.<br>1000 DEFECT FROM MANUFACTURER I cut all<br>the sealant around the metal, removed<br>the corner molding and i noticed the<br>rear bottom screw cover molding is<br>ripped and shrunk. I replaced the screw<br>cover molding. I removed the screws,<br>removed the tire skirting, cut the<br>expanding foam and removed both pieces<br>of damaged metal. The piece of metal the<br>manufacturer sent isnt bent at the top<br>to sit in the existing track and we dont<br>have a way to bend it. I cut the metal<br>to size, predrilled holes in it and put<br>putty on the backside of it. I<br>predrilled the holes in the side of the<br>unit and screwed the metal in place. I<br>put everything back on and went around<br>thr metal with black and clear silicone.<br>So the whole side is matching i<br>predrilled holes in the rest of the |      |         |

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Job #   Description           JOB INFORMATION           Type Bill To
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                                metal, covered the screw threads in
                                silicone and ran screws into the metal.
                                The metal was scratched by the
                                manufacturer. We have to order new
                                metal. The metal is 15 feet long. See
                                pics.
CORRECTION: Done. ...
WARR COMPLAINT: WARRANTY REPAIR 3 - There is a rip in      W    1020    GRAND
                                the ods rear decal right above the
                                radius metal.
CAUSE: The decal was scratched feom the
                                manufacturer. I touched it up with a
                                piant pen.
CORRECTION: Done. REQUEST .20 HOURS OF LABR
WARR COMPLAINT: WARRANTY REPAIR 4 - There are five      W    1020    GRAND
                                decals on the unit that have a gray and
                                black substance on them.
CAUSE: 1000 DEFECTS FROM MANUFACTURER. I had to
                                use a combination of quick solve, a rag,
                                and a putty stick to get it all off.
CORRECTION: Done. REQUEST 1 HOUR OF LABOR
WARR COMPLAINT: WARRANTY REPAIR 5 - There is a white      W    1020    GRAND
                                substance on the ODS slide top
                                T-molding.
CAUSE: The manufacturer left a white residue
                                all over the t-molding. I cleaned it off
                                with quick solve and a rag
CORRECTION: Done. REQEUST .10 HOURS OF LABOR
WARR COMPLAINT: WARRANTY REPAIR 6 - There is a knick in   W    1020    GRAND
                                the black decal right above the ods
                                front clearence light.
CAUSE: The manufacturer put a knock in the
                                decal. I touched it up with a paint pen.
CORRECTION: Done. REQEUST .10 HOURS OF LABOR
WARR COMPLAINT: WARRANTY REPAIR 7 - Both of the blinds    W    1020    GRAND
                                in the slide-out won't stay up.
CAUSE: The tension on the strings wasn't
                                properly adjusted. I adjusted the
                                tension.
CORRECTION: Done. REQUEST .50 HOURS OF LABOR
WARR COMPLAINT: WARRANTY REPAIR 8 - Both of the front     W    1020    GRAND
                                bedroom window shades need adjustment.
CAUSE: The shades weren't adjusted properly
                                from the manufacturer. I adjusted the
                                shades
CORRECTION: Done. REQUEST 1 HOUR OF LABR
WARR COMPLAINT: WARRANTY REPAIR 9 - There is a lot of     W    1020    GRAND
                                access putty on the bottom side of the
                                headboard in the front bedroom.

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CAUSE: The access putty wasn't cleaned off from the manufacturer. I cleaned it off with a rag.

WARR CORRECTION: Done. REQUEST .10 HOURS OF LABOR

COMPLAINT: WARRANTY REPAIR 10 - There are multiple gaps in the underbelly. W 1020 GRAND

CAUSE: The manufacturer didn't seal up all the gaps in the underbelly. I went over the entire underbelly and filled every gap i could find.

WARR CORRECTION: Done. REQUEST .75 HOURS OF LABOR

COMPLAINT: WARRANTY REPAIR 11 - The sub-floor wrap in the rear ods corner is ripped. W 1020 GRAND

CAUSE: The manufacturer didn't wrap the subfloor properly. I cut the loose material off, cleaned the area and covered it with underbelly tape.

WARR CORRECTION: Done. REQUEST .50 HOURS OF LABOR

COMPLAINT: WARRANTY REPAIR 12 - Both of the rear bedroom window shades need adjustment. W 1020 GRAND

CAUSE: The manufacturer didn't adjust the tension on shades right. I adjusted them.

WARR CORRECTION: Done. REQUEST .10 HOURS OF LABOR

COMPLAINT: WARRANTY REPAIR 13 - The bathroom vent shroud is cracked. W 1020 GRAND

CAUSE: The inner shroud is cracked. I replaced it.

CORRECTION: Done. REQEUST .50 HOURS

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| Job # | Part No      | Description              | PARTS  | Bill to | Qty | Price | Total |
|-------|--------------|--------------------------|--------|---------|-----|-------|-------|
| WARR1 | 711217019111 | 4" X 180' BOTTOM BOARD - | W-1020 |         | 7   | 0.36  | 2.52  |
| WARR0 | 822070699    | METAL SKIRT 030 16 X 180 | W-1020 |         | 1   | 98.72 | 98.72 |
| WARR0 | 677917009992 | BUTYL TAPE GREY          | W-1020 |         | 1   | 8.24  | 8.24  |

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| Job#  | Lab Code | Description                | LABOUR | Mech | Bill to | Hrs    | Rate  | Total |
|-------|----------|----------------------------|--------|------|---------|--------|-------|-------|
| ARR01 | Z992     | MISC LABOUR CODE (WARR JGK | W-1020 |      | 0.43    | 140.00 | 60.20 |       |
| ARR01 | Z992     | MISC LABOUR CODE (WARR JGK | W-1020 |      | 0.00    | 140.00 | 0.00  |       |
| ARR01 | Z992     | MISC LABOUR CODE (WARR JGK | W-1020 |      | 0.07    | 140.00 | 9.80  |       |
| ARR02 | Z992     | MISC LABOUR CODE (WARR JGK | W-1020 |      | 0.50    | 140.00 | 70.00 |       |
| ARR02 | Z992     | MISC LABOUR CODE (WARR JGK | W-1020 |      | 0.00    | 140.00 | 0.00  |       |
| ARR03 | Z992     | MISC LABOUR CODE (WARR JGK | W-1020 |      | 0.50    | 140.00 | 70.00 |       |
| ARR03 | Z992     | MISC LABOUR CODE (WARR JGK | W-1020 |      | 0.00    | 140.00 | 0.00  |       |
| ARR04 | Z992     | MISC LABOUR CODE (WARR JGK | W-1020 |      | 0.00    | 140.00 | 0.00  |       |
| ARR04 | Z992     | MISC LABOUR CODE (WARR JGK | W-1020 |      | 0.00    | 140.00 | 0.00  |       |
| ARR04 | Z992     | MISC LABOUR CODE (WARR JGK | W-1020 |      | 0.50    | 140.00 | 70.00 |       |
| ARR05 | Z992     | MISC LABOUR CODE (WARR JGK | W-1020 |      | 0.50    | 140.00 | 70.00 |       |
| ARR05 | Z992     | MISC LABOUR CODE (WARR JGK | W-1020 |      | 0.00    | 140.00 | 0.00  |       |

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Job#  Lab Code  Description    LABOUR    Mech Bill to      Hrs      Rate      Total
*****
ARR06 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.50     140.00     70.00
ARR06 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.00     140.00      0.00
ARR07 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.50     140.00     70.00
ARR07 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.00     140.00      0.00
ARR08 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.00     140.00      0.00
ARR08 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.00     140.00      0.00
ARR08 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.50     140.00     70.00
ARR08 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.00     140.00      0.00
ARR09 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.50     140.00     70.00
ARR09 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.00     140.00      0.00
ARR10 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.50     140.00     70.00
ARR10 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.00     140.00      0.00
ARR11 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.00     140.00      0.00
ARR11 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.00     140.00      0.00
ARR11 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.50     140.00     70.00
ARR12 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.50     140.00     70.00
ARR12 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.00     140.00      0.00
ARR13 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.50     140.00     70.00
ARR13 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.00     140.00      0.00
ARR02 WARR      MANUFACTURER WARRANTY JGK W-1020      0.00     140.00      0.00
ARR02 WARR      MANUFACTURER WARRANTY JGK W-1020      0.32     140.00     44.80
ARR02 WARR      MANUFACTURER WARRANTY JGK W-1020      0.18     140.00     25.20
ARR02 WARR      MANUFACTURER WARRANTY JGK W-1020      0.00     140.00      0.00

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Job #  Excode    Description    EXTRAS      bill to      Qty      Price      Total
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ARR01 SSE        SHOP SUPPLIES - EXTERNAL W-1020      1.00      0.00      0.00
ARR02 FRT        FREIGHT FOR WARR 2 METAL W-1020      1.00     200.11     200.11

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BILLINGS SUMMARY
Type Bill Id      Parts      Labour      Sublet      Extras      Tax      Total
*****
W      1020        109.48      980.00      0.00      200.11      0.00     1,289.59
Totals        109.48      980.00      0.00      200.11      0.00     1,289.59

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&k2S  
&k0S