

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0009497	CLAIM STATUS	Paid
GREENEWAY INC		CLAIM	2420324
DBA GREENEWAY RV SALES & SERVICE		CLAIM ORIGIN	WEB
8220 STATE HWY 13 SOUTH		ORIGINAL CLAIM ID	
WISCONSIN RAPIDS, WI 54494		VIN	4X4TFLB20TZ198245
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$140.00	SITE/WAREHOUSE	010 / 010D
OWNER INFORMATION		ITEM #	FLT25MBR
		DEALER RO #	12276
		CLAIM START DATE	09/02/2025
		CLAIM END DATE	09/03/2025

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1	Operation Code		Operational Description	
	30-99-24-00-001018		Day Night Shade or Roller Shade - Interior/Soft Goods/Repair/No Tread Code	
	Complaint, Cause, Correction			
	Original Note : greeneway@dealer-advisors.com, 2025-09-02 08:35:00 :: Complaint: Magnets for the front shade do not hold the shade as it should. They do not hold it at all. Cause: Magnetic hold is finicky. Correction: Had Jesse come in and if you place it just right, it holds. We want this noted with the manufacturer in case future customer would like more magnets so it's not so finicky to get the shade to hold.			
	Model#	Dlr Sub Hrs	0.50	Sub Labor Amt \$70.00
	Serial#	Appr Hrs	0.00	Appr Labor Amt \$0.00
	Notes			
	Respectfully denied and noting for now.			

Labor

Line# 2	Operation Code	Operational Description		
	30-103-04-00-001119	Carpet - Interior/Flooring/Clean/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : greeneway@dealer-advisors.com, 2025-09-02 08:36:09 :: Complaint: Floor covering in front of reclining chairs has stains. Cause: Stains from the manufacturer. Correction: Used solvent to clean away stains on floor covering.			
Model#	Dlr Sub Hrs	0.50	Sub Labor Amt \$70.00	
Serial#	Appr Hrs	0.50	Appr Labor Amt \$70.00	
	Notes			

Labor

Line# 3	Operation Code	Operational Description		
	30-101-24-00-004685	Stile - Interior/Interior Doors/Repair/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : greeneway@dealer-advisors.com, 2025-09-02 08:37:07 :: Complaint: Door header that is between the bedroom and kitchen is peeling. Cause: Chipped peeling finish from manufacturer. Correction: Used putty to cover the peeling edge of finish.			
	Model#	Dlr Sub Hrs	0.15	Sub Labor Amt \$21.00
	Serial#	Appr Hrs	0.15	Appr Labor Amt \$21.00
	Notes			
	authorized to repair			

Labor

Line# 4	Operation Code	Operational Description
	30-100-24-00-001057	Bathroom/Lav Countertop - Interior/Cabinetry/Repair/No Tread Code
	Complaint, Cause, Correction	
	Original Note : greeneway@dealer-advisors.com, 2025-09-02 08:40:45 :: Complaint: Bottom edge of bathroom countertop is rough. Cause: Rough cut bottom of countertop in bathroom from manufacturer. Correction: Used	

sandpaper and sanded down the rough areas. It is now consistent and smooth along the bottom.

Model# Dlr Sub Hrs 0.15 Sub Labor Amt \$21.00

Serial# Appr Hrs 0.15 Appr Labor Amt \$21.00

Notes

Labor

Line# 5

Operation Code

30-102-01-00-001096

Operational Description

Interior Trim or Moldings, each - Interior/Panels, Ceilings, & Interior Moldings/
Replace/No Tread Code

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2025-09-02 08:42:07 :: Complaint: Above recliners the end of ceiling trim is crooked and rough cut. Cause: Rough cut from manufacturer. Correction: Sanded the end so no jagged pieces hanging down and then cleaned the trim. Additional Note : greeneway@dealer-advisors.com, 2025-09-02 08:42:44 :: No repair code available for trim.

Model# Dlr Sub Hrs 0.20 Sub Labor Amt \$28.00

Serial# Appr Hrs 0.20 Appr Labor Amt \$28.00

Notes

Labor

Line# 6

Operation Code

30-102-01-00-001096

Operational Description

Interior Trim or Moldings, each - Interior/Panels, Ceilings, & Interior Moldings/
Replace/No Tread Code

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2025-09-02 08:43:25 :: Complaint: Trim in corner of bedroom is cracked. Cause: Cracked trim from manufacturer. Correction: Used a bit of white putty to cover the crack in the trim. Additional Note : greeneway@dealer-advisors.com, 2025-09-02 08:43:52 :: No trim repair code available.

Model# Dlr Sub Hrs 0.20 Sub Labor Amt \$28.00

Serial# Appr Hrs 0.20 Appr Labor Amt \$28.00

Notes

Submitted

Labor Amt \$238.00
Parts & Freight \$0.00
Total \$238.00

Approved

Labor Amt \$168.00
Parts & Freight \$0.00
Total \$168.00

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.