



Alix Mongiat <alix@dealer-advisors.com>

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## Pre-auth 2363113

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**Annette Ruiz** <aruiz@forestriverinc.com>  
To: Alix Mongiat <alix@dealer-advisors.com>

Mon, Jul 14, 2025 at 11:30 AM

Good morning,

The flat rate .30 for this repair is reasonable for the work that has been performed .

Thank you

Annette Ruiz

Puma & XLE Warranty

[aruiz@forestriverinc.com](mailto:aruiz@forestriverinc.com)

Phone: 574-642-1626

Office hours: 7am-4pm M-F EST

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**From:** Alix Mongiat <alix@dealer-advisors.com>  
**Sent:** Monday, July 14, 2025 11:12 AM  
**To:** Annette Ruiz <aruiz@forestriverinc.com>  
**Subject:** Pre-auth 2363113

Good morning,

We need to request the full 1 hour originally requested for this as the 0.3 is enough time just for diagnosis and the photos required for this job. We need approval for the time to replace the microwave as well as diagnosis.

Thanks,

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*Alix Mongiat*

Warranty Administrator

iClaims Services

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