

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0009497
 GREENEWAY INC
 DBA GREENEWAY RV SALES & SERVICE
 8220 STATE HWY 13 SOUTH
 WISCONSIN RAPIDS, WI 54494
 USA

CLAIM STATUS Paid
 CLAIM 2363113
 CLAIM ORIGIN WEB
 ORIGINAL CLAIM ID
 VIN 4X4TPUS24TP105967
 CHASSIS VIN
 MILEAGE 0
 SITE/WAREHOUSE 420 / 420
 ITEM # PUT403LFT
 DEALER RO # 12274
 CLAIM START DATE 07/11/2025
 CLAIM END DATE 08/11/2025

Labor rate: \$140.00

OWNER INFORMATION

DEAN KARNATZ
 3120 50TH ST S
 Wisconsin Rapids, WI 54494
 USA

Retail Date of Purchase 06/10/2025 WARRANTY EXPIRATION DATE 06/10/2026

Claim Line Details

Labor

Line# 1 **Operation Code** **Operational Description**
 70-150-01-11-002780 Greystone Microwave - Appliances/Microwave/Replace/Electrical
Complaint, Cause, Correction
 Original Note : greeneway@dealer-advisors.com, 2025-07-11 09:52:28 :: Complaint: Customer states the microwave is not working. Was working for a few days and then stopped, microwave has power and clock is on but will not work. Cause: Power at outlet and to microwave but the microwave doesn't heat. Correction: replace microwave.

Model# 1		Dlr Sub Hrs	1.00	Sub Labor Amt	\$140.00
Serial# 1		Appr Hrs	0.30	Appr Labor Amt	\$42.00

Notes
 flat rate
 attach a photo of the cord cut off for final payment
 Photo uploaded. Thank you.

Part

Line# 1 **Item #** **Description**
 F100115627 MICROWAVE, GREYSTONE, 1.3 CF, STAINLESS STEEL #P10034AP-L3-02

	Model #		Serial #	Part tag	
	Sub Qty	1.00	Sub Dlr Price	\$240.86	Sub Freight \$23.30
	Appr Qty	1.00	Appr Dlr Price	\$240.86	Appr Freight \$23.30

Notes

Labor

Line# 2 **Operation Code** **Operational Description**
 70-150-01-11-002780 Greystone Microwave - Appliances/Microwave/Replace/Electrical
Complaint, Cause, Correction
 Original Note : greeneway@dealer-advisors.com, 2025-07-14 14:50:52 :: Diagnosis time for Microwave. It took the technician 0.3 hours to diagnose and take the required photos of the microwave. Additional Note : greeneway@dealer-advisors.com, 2025-07-14 14:52:15 :: Per State of WI law- Diagnosis time is to be paid in reasonable amount. Approval above is for R&R of the microwave, we need to add Diag time to this. Thank you.

Model# 1		Dlr Sub Hrs	0.30	Sub Labor Amt	\$42.00
Serial# 1		Appr Hrs	0.00	Appr Labor Amt	\$0.00

Notes
 being reviewed by management
 this was authorized on line 1 at flat rate .30 which includes the time of everything mentioned in the ccc for processing .
 Repair line was not acknowledged within 14 days from the initial change of status. Dealer

Connect has auto-acknowledged this line so the remainder of the claim can be processed.
Please contact the associated warranty department if you have any questions.

Submitted	Labor Amt	\$182.00
	Parts & Freight	\$264.16
	Total	\$446.16

Approved	Labor Amt	\$42.00
	Parts & Freight	\$264.16
	Total	\$306.16

DEALER	DATE
SIGNATURE	

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER	DATE
SIGNATURE	

All repairs described have been inspected and are satisfactory.