

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 12273

Date In:	25 JUN 25	Author:	MGRAY
Promised Date:	02 JUL 25	Stock No:	11304
:	:	Year:	2025
Customer Name:	1020 - GRAND DESIGN	Manufacturer:	GRAND DESIGN
Address:	11333 COUNTY RD 2	Brand:	SOLITUDE
:	MIDDLEBURY, IN	Model:	310GK
Postal/Zip:	46540	Miles/Hrs:	:
Phone#(res):	888-825-2820	Exterior Color:	:
Phone#(bus):	:	Unit Type:	FW-FIFTH WHEEL
Cell Phone:	:	License#:	:
Email:	NONE	Tag#:	:
Purchased Date:	19 MAY 25	:	:
Delivery Date:	07 JUN 25	:	:
InService Date:	:	:	:
Serial#:	573FS3627SAA20575	:	:

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Job #   Description      JOB INFORMATION      Type Bill To
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WARR    COMPLAINT:  WARRANTY REPAIR 1 - CMR STATES THAT      W      1020    GRAND
          THERE IS A WATER LEAK SHE BELIEVES. IT
          IS COMING UP UNDER THE FW HITCH. WHEN
          LOOKED UP CLOSE SAW THERE WAS SOME
          CAULKING THAT LOOKED TO BE MISSING.
          CAUSE:      Screwtrack ODS of fifthwheel pinbox is
          gapped. Looks like a broken screw.
          Need to remove trim piece clean up old
          sealant. Remove broken screw, refasten
          and reseal trimpiece. (30min)
          CORRECTION: Removed trim, removed broken screw,
          added an extra screw, refastned trim and
          resealed with clear nova-flex. looks
          good.
WARR    COMPLAINT:  WARRANTY REPAIR 2 - THERE IS MOLDING AT  W      1020    GRAND
          THE BASE OF THE UNIT THAT IS DRIPPING
          AND LOOKS TO HAVE WATER GETTING BETWEEN
          THE WALL AND SIDING AND DRIPPING OUT AT
          THE BOTTOM.
          CAUSE:      States Molding needs some resealing.
          (20min)
          CORRECTION: Cleaned and resealed molding around
          front bottom corner of coach.
WARR    COMPLAINT:  WARRANTY REPAIR 3 - PANTRY LIGHT DOES    W      1020    GRAND
          NOT WORK. WILL NOT COME ON.
          CAUSE:      Bad motion switch.      There is power to
          the switch, the lights work. No power
          going through switch. Needs replacement.
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Job #   Description           JOB INFORMATION           Type Bill To
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(30min)
CORRECTION: .
WARR COMPLAINT: WARRANTY REPAIR 4 - OVEN IS NOT WORKING. W      1020    GRAND
        TRIED TO LIGHT BUT DID NOT HAVE A LONG
        ENOUGH LIGHTER TO LITE PILOT.
        CAUSE: States oven is not lighting. (5min)
        CORRECTION: Oven light right away. Working well. The
        oven knob is the ignighter, just press
        it in when turning to light. NPF
WARR COMPLAINT: WARRANTY REPAIR 5 - THE FAN IN THE          W      1020    GRAND
        CEILING WITH THE RAIN SENSOR IS NOT
        WORKING. WORKED THE FIRST TIME THEYT
        USED IT BUT ONCE TURNED OFF IT WOULD NOT
        COME BACK ON.
        CAUSE: Kitchen fan not functioning with remote.
        Seems to be a remote connectivity issue.
        (1hr) RVLOVENT RE2025.
        CORRECTION: Tried reprogramming as stated on fixture
        multiple times, not working.
WARR COMPLAINT: WARRANTY REPAIR 6 - THE SCREEN DOOR DOES W      1020    GRAND
        NOT SHUT PROPERLY. SOMETIMES FEELS LIKE
        IT WILL NOT OPEN AT ALL.
        CAUSE: Screen door making contact with
        doorframe on top corner and at latch.
        Door was not installed correctly on
        hinges.
        CORRECTION: Moved screws and adjusted two hinges on
        screen door. Closes well now
WARR COMPLAINT: WARRANTY REPAIR 7 -REFER DOESN'T STAY      W      1020    GRAND
        COLD BECAUSE THE SEALS ARE NOT SEALING
        PROPERLY. REFER GOES OFF ALL THE TIME
        AND IS HARD TO SHUT.
        CAUSE: Turned on Refrigerator to test, getting
        an E4 error code right away, is
        constantly beeping alerting to the
        error. Norcold French door style
        stainless finish refrigerator, see
        pictures. Doors are clearly shut.
        Norcold Manual for refrigerator says E4
        error code means (door open longer than
        2 minutes) The magnet for the freezer
        door is missing, making refrigerator
        think a door is stuck open.
        CORRECTION: ...
RI COMPLAINT: PREFORM ROOF INSPECTION AND ADVISE IF      I      PD      GOODW
        REPAIR IS NEEDED.
        CAUSE: Request roof inspection
        CORRECTION: Inspected roof, roof membrane is fully
        intact and clean, free of damage,

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sealants are adiquate and fully intact.
No further action necessary.

WARR COMPLAINT: WARRANTY REPAIR 8 - WIRING HARNESS ON W 1020 GRAND
THE CAMPER SHOWS FAULT ON TRUCK. CMR
PUSHED PLUG TO TOGETHER HARDER AND WENT
AWAY. CHECK PLUG FOR ISSUE.

CAUSE: Are we talking about the 7way plug?
Doesn't seem to be an issue with the
7way plug, tested ok.

WARR CORRECTION: NPF

WARR COMPLAINT: WARRANTY REPAIR 9 - MAIN OUTSIDE DOOR W 1020 GRAND
FROM INSIDE IS HARD TO CLOSE, FEELS LIKE
THEY ARE GOING TO BREAK IT.

CAUSE: States entrance door is not operating
smoothly. (10min)

CORRECTION: Lubricated door latch and striker plate,
working fine. No further action
necessary.

WARR COMPLAINT: WARRANTY REPAIR 10 - LATCH ON THE FRONT W 1020 GRAND
DOOR TO BATTERY DOESN'T WELL WELL.

CAUSE: Front compartment door not closing
tight, needs adjustment. (45min)

CORRECTION: Removed latches on both sides of door.
Added a slight bend to the latch, now
holds door tighter to door frame. Center
latch is almost too tight. Made
adjustments to all three latches.

Job #	Part No	Description	PARTS	Bill to	Qty	Price	Total
WARR0	82201088	SWITCH MOTION SENSOR 120 SEC	W-1020		0	13.40	0.00

Job#	Lab Code	Description	LABOUR	Mech	Bill to	Hrs	Rate	Total
ARR01	Z992	MISC LABOUR CODE (WARR RW	W-1020		0.50	140.00	70.00	
ARR02	Z992	MISC LABOUR CODE (WARR RW	W-1020		0.50	140.00	70.00	
ARR03	Z992	MISC LABOUR CODE (WARR RW	W-1020		0.14	140.00	19.60	
ARR04	Z992	MISC LABOUR CODE (WARR RW	W-1020		0.50	140.00	70.00	
ARR05	Z992	MISC LABOUR CODE (WARR RW	W-1020		0.00	140.00	0.00	
ARR06	Z992	MISC LABOUR CODE (WARR RW	W-1020		0.50	140.00	70.00	
ARR07	Z992	MISC LABOUR CODE (WARR RW	W-1020		0.22	140.00	30.80	
RI	Z991	PREFORM ROOF INSPECTIO	RW	I-PD	0.00	70.00	0.00	
ARR08	Z992	MISC LABOUR CODE (WARR RW	W-1020		0.50	140.00	70.00	
ARR09	Z992	MISC LABOUR CODE (WARR RW	W-1020		0.50	140.00	70.00	
ARR10	Z992	MISC LABOUR CODE (WARR RW	W-1020		0.50	140.00	70.00	
ARR05	Z992	MISC LABOUR CODE (WARR RW	W-1020		0.50	140.00	70.00	
ARR03	Z992	MISC LABOUR CODE (WARR RW	W-1020		0.36	140.00	50.40	
ARR07	Z992	MISC LABOUR CODE (WARR RW	W-1020		0.28	140.00	39.20	
RI	Z991	PREFORM ROOF INSPECTIO	RW	I-PD	0.30	70.00	21.00	

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BILLINGS SUMMARY

Type	Bill Id	Parts	Labour	Sublet	Extras	Tax	Total
I	PD	0.00	21.00	0.00	0.00	0.00	21.00
W	1020	0.00	700.00	0.00	0.00	0.00	700.00
	Totals	0.00	721.00	0.00	0.00	0.00	721.00

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