

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 12273

Date In:	25 JUN 25	Author:	MGRAY
Promised Date:	31 DEC 25	Stock No:	11304
:	:	Year:	2025
Customer Name:	17714 - SHIVELER, PAUL	Manufacturer:	GRAND DESIGN
Address:	300 FOREST ST	Brand:	SOLITUDE
:	FOX LAKE, WI	Model:	310GK
Postal/Zip:	53933	Miles/Hrs:	:
Phone#(res):	920-928-2727	Exterior Color:	:
Phone#(bus):	:	Unit Type:	FW-FIFTH WHEEL
Cell Phone:	:	License#:	:
Email:	PDCAMP300@GMAIL.COM	Tag#:	10/10
Purchased Date:	19 MAY 25	:	:
Delivery Date:	07 JUN 25	:	:
InService Date:	:	:	:
Serial#:	573FS3627SAA20575	:	:

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Job #   Description          JOB INFORMATION          Type Bill To
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WARR    COMPLAINT:  WARRANTY REPAIR 1 - CMR STATES THAT          W    1020    GRAND
          THERE IS A WATER LEAK SHE BELIEVES. IT
          IS COMING UP UNDER THE FW HITCH. WHEN
          LOOKED UP CLOSE SAW THERE WAS SOME
          CAULKING THAT LOOKED TO BE MISSING.
          CAUSE:      Screwtrack ODS of fifthwheel pinbox is
          gapped. Looks like a broken screw.
          Need to remove trim piece clean up old
          sealant. Remove broken screw, refasten
          and reseal trimpiece. (30min)
          CORRECTION: Removed trim, removed broken screw,
          added an extra screw, refastned trim and
          resealed with clear nova-flex. looks
          good.  WARR AUTH: .20 HOURS
WARR    COMPLAINT:  WARRANTY REPAIR 2 - THERE IS MOLDING AT          W    1020    GRAND
          THE BASE OF THE UNIT THAT IS DRIPPING
          AND LOOKS TO HAVE WATER GETTING BETWEEN
          THE WALL AND SIDING AND DRIPPING OUT AT
          THE BOTTOM.
          CAUSE:      States Molding needs some resealing.
          (20min)
          CORRECTION: Cleaned and resealed molding around
          front bottom corner of coach.  WARR
          AUTH: .20 HOURS
WARR    COMPLAINT:  WARRANTY REPAIR 3 - PANTRY LIGHT DOES          W    1020    GRAND
          NOT WORK. WILL NOT COME ON.
          CAUSE:      Bad motion switch.  There is power to
          the switch, the lights work. No power
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Continued on page 2

Work Order : 12273

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Job #   Description           JOB INFORMATION           Type Bill To
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going through switch. Needs replacement.
(30min) Bad light. I inatalled the new
light.
CORRECTION: . Done.
WARR COMPLAINT: WARRANTY REPAIR 4 - OVEN IS NOT WORKING. W      1020    GRAND
TRIED TO LIGHT BUT DID NOT HAVE A LONG
ENOUGH LIGHTER TO LITE PILOT.
CAUSE: States oven is not lighting. (5min)
CORRECTION: Oven light right away. Working well. The
oven knob is the ignighter, just press
it in when turning to light. NPF
WARR COMPLAINT: WARRANTY REPAIR 5 - THE FAN IN THE          W      1020    GRAND
CEILING WITH THE RAIN SENSOR IS NOT
WORKING. WORKED THE FIRST TIME THEYT
USED IT BUT ONCE TURNED OFF IT WOULD NOT
COME BACK ON.
CAUSE: Kitchen fan not functioning with remote.
Seems to be a remote connectivity issue.
(1hr) RVLOVENT RE2025. Faulty vent.
I cut the sealant around the vent,
pulled the screws, removed the vent from
the roof and disconnected the 12 volt
wires. I puttied the new vent, hooked
the wiring up, secured the vent to the
roof, verified operation and sealed
around it with dicor.
CORRECTION: Tried reprogramming as stated on fixture
multiple times, not working. Done.
WARR COMPLAINT: WARRANTY REPAIR 6 - THE SCREEN DOOR DOES W      1020    GRAND
NOT SHUT PROPERLY. SOMETIMES FEELS LIKE
IT WILL NOT OPEN AT ALL.
CAUSE: Screen door making contact with
doorframe on top corner and at latch.
Door was not installed correctly on
hinges.
CORRECTION: Moved screws and adjusted two hinges on
screen door. Closes well now WARR AUTH:
.40 HOURS
WARR COMPLAINT: WARRANTY REPAIR 7 -REFER DOESN'T STAY          W      1020    GRAND
COLD BECAUSE THE SEALS ARE NOT SEALING
PROPERLY. REFER GOES OFF ALL THE TIME
AND IS HARD TO SHUT.
CAUSE: Turned on Refrigerator to test, getting
an E4 error code right away, is
constantly beeping alerting to the
error. Norcold French door style
stainless finish refrigerator, see
pictures. Doors are clearly shut.
Norcold Manual for refrigerator says E4

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Continued on page 3

Work Order : 12273

error code means (door open longer than 2 minutes) The magnet for the freezer door is missing, making refrigerator think a door is stuck open. The manufacturer sent a plastic cover with no magnet in it. We need to order the magnet. Defective part

CORRECTION: Replace it with a new one left it on for the weekend and it seems to be working just fine

RI COMPLAINT: PREFORM ROOF INSPECTION AND ADVISE IF I PD GOODW
REPAIR IS NEEDED.

CAUSE: Request roof inspection

CORRECTION: Inspected roof, roof membrane is fully intact and clean, free of damage, sealants are adequate and fully intact. No further action necessary.

WARR COMPLAINT: WARRANTY REPAIR 8 - WIRING HARNESS ON W 1020 GRAND
THE CAMPER SHOWS FAULT ON TRUCK. CMR PUSHED PLUG TO TOGETHER HARDER AND WENT AWAY. CHECK PLUG FOR ISSUE.

CAUSE: Are we talking about the 7way plug? Doesn't seem to be an issue with the 7way plug, tested ok.

CORRECTION: NPF

WARR COMPLAINT: WARRANTY REPAIR 9 - MAIN OUTSIDE DOOR W 1020 GRAND
FROM INSIDE IS HARD TO CLOSE, FEELS LIKE THEY ARE GOING TO BREAK IT.

CAUSE: States entrance door is not operating smoothly. (10min)

CORRECTION: Lubricated door latch and striker plate, working fine. No further action necessary. WARR AUTH: .10

WARR COMPLAINT: WARRANTY REPAIR 10 - LATCH ON THE FRONT W 1020 GRAND
DOOR TO BATTERY DOESN'T WELL WELL.

CAUSE: Front compartment door not closing tight, needs adjustment. (45min)

CORRECTION: Removed latches on both sides of door. Added a slight bend to the latch, now holds door tighter to door frame. Center latch is almost too tight. Made adjustments to all three latches. WARR AUTH: .30

Job #	Part No	Description	PARTS	Bill to	Qty	Price	Total
WARR0	82201147	LIGHT MOTION SENSOR 6 FO	W-1020		1	13.73	13.73
WARR0	677917000333	Dicor 501LSW-1 EPDM Self	W-1020		2	8.72	17.44
WARR0	82201358	REFRIGERATOR FREEZER DOO	W-1020		1	3.56	3.56
WARR0	822010671	FAN 14" 12V SUPERVENT PO	W-1020		1	197.24	197.24

Continued on page 4

Work Order : 12273

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Job#  Lab Code  Description    LABOUR    Mech Bill to      Hrs      Rate      Total
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ARR01 Z992      MISC LABOUR CODE (WARR RW    W-1020      0.50    140.00    70.00
ARR02 Z992      MISC LABOUR CODE (WARR RW    W-1020      0.20    140.00    28.00
ARR03 Z992      MISC LABOUR CODE (WARR RW    W-1020      0.00    140.00     0.00
ARR03 Z992      MISC LABOUR CODE (WARR RW    W-1020      0.36    140.00    50.40
ARR03 WARR      MANUFACTURER WARRANTY JGK    W-1020      0.50    140.00    70.00
ARR04 Z992      MISC LABOUR CODE (WARR RW    W-1020      0.50    140.00    70.00
ARR05 Z992      MISC LABOUR CODE (WARR RW    W-1020      0.00    140.00     0.00
ARR05 Z992      MISC LABOUR CODE (WARR RW    W-1020      0.50    140.00    70.00
ARR05 WARR      MANUFACTURER WARRANTY JGK    W-1020      0.00    140.00     0.00
ARR05 WARR      MANUFACTURER WARRANTY JGK    W-1020      0.50    140.00    70.00
ARR06 Z992      MISC LABOUR CODE (WARR RW    W-1020      0.42    140.00    58.80
ARR07 Z992      MISC LABOUR CODE (WARR RW    W-1020      0.22    140.00    30.80
ARR07 Z992      MISC LABOUR CODE (WARR RW    W-1020      0.28    140.00    39.20
ARR07 WARR      MANUFACTURER WARRANTY JGK    W-1020      0.50    140.00    70.00
ARR07 Z992      MISC LABOUR CODE (WARR JL    W-1020      0.12    140.00    16.80
  RI Z991      PREFORM ROOF INSPECTIO RW    I-PD        0.00     70.00     0.00
  RI Z991      PREFORM ROOF INSPECTIO RW    I-PD        0.30     70.00    21.00
ARR08 Z992      MISC LABOUR CODE (WARR RW    W-1020      0.20    140.00    28.00
ARR09 Z992      MISC LABOUR CODE (WARR RW    W-1020      0.15    140.00    21.00
ARR10 Z992      MISC LABOUR CODE (WARR RW    W-1020      0.37    140.00    51.80
ARR07 Z992      MISC LABOUR CODE (WARR JL    W-1020      0.14    140.00    19.60
ARR07 Z992      MISC LABOUR CODE (WARR JL    W-1020      0.24    140.00    33.60

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Job #  Excode    Description    EXTRAS      bill to      Qty      Price      Total
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ARR03 FRT        FREIGHT FOR SENSOR, FREEZE W-1020      1.00     43.09     43.09
ARR07 FRT        FREIGHT              W-1020      0.00      0.00      0.00

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                        BILLINGS SUMMARY
Type Bill Id      Parts      Labour      Sublet      Extras      Tax      Total
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I    PD            0.00      21.00      0.00      0.00      0.00      21.00
W    1020          231.97    798.00      0.00     43.09      0.00    1,073.06

      Totals      231.97    819.00      0.00     43.09      0.00    1,094.06

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&k2S
&k0S