

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 12272B

Date In: 10 JUL 25 Author: DLUCAS
Promised Date: 25 DEC 26 Stock No: 11333
: Year: 2026
Customer Name: 17752 - KRAUTER, JOSHU Manufacturer: FOREST RIVER
Address: 7380 JEANELLEN ROAD Brand: PUMA DESTINATION
: WEST BEND, WI Model: 402LFT
Postal/Zip: 53090 Miles/Hrs: 0
Phone#(res): 4143775800 Exterior Color:
Phone#(bus): Unit Type: TT-TRAVEL TRAILER
Cell Phone: License#:
Email: NONE Tag#: emailed parts inquiry:
Purchased Date: 21 JUN 25 :
Delivery Date: 11 JUL 25 :
InService Date: :
Serial#: 4X4TPUS27TP106367 :

Job # Description JOB INFORMATION Type Bill To

WARR COMPLAINT: WARRANTY REPAIR 1 - the drawer guide the W 1021 FORES
bearings came out when opening the
drawer

CAUSE: Ball bearings fell out from mfg I cut
the guide that goes to side of drawer
then installed new rail and guide to
side of drawer but to no avail need new
drawer with new guides installed on each
side and new rails on each side drawer
has damage to the inside wood which is
not able to be repaired. ORDER NEW
DRAWER WITH GUIDES INSTALLED ON SIDES
AND NEW GLIDES FOR EACH SIDE DRAWER
MEASURES 12 1/4" wide x 13 3/4" deep the
face is 13 3/4 " x 6" tall pics of
everything taken rear bedroom needs a
dresser drawer install and drawer glides

CORRECTION: assemble the face and
handle to drawer and installed two new
drawer glides attached drawer to glides
and tested ok

WARR COMPLAINT: WARRANTY REPAIR 2 - the screen door is W 1021 FORES
way to bent for installation tried and
the top metal of door keeps separating

CAUSE: install screen exterior screen door Mfg
using very Subpar screen doors for patio
doors PLEASE ORDER NEW BLACK SLIDING

Continued on page 2

Work Order : 12272B

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*****
Job #   Description           JOB INFORMATION           Type Bill To
*****
                SCREEN DOOR   30" WIDE X 72"TALL
CORRECTION: i had installed new screen door
              adjustments made the screen door is
              working as should .....
WARR  COMPLAINT: WARRANTY REPAIR 3 - the gutter is   W   1021   FORES
              leaking down onto the speaker door side
CAUSE:       Mfg did not seal it well
CORRECTION:  Used black silicone to seal the crack
              request .30 hours of labor WARR AUTH:
              .20
    
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Job # Part No  Description           PARTS           Bill to  Qty  Price  Total
*****
WARR0 822053515 SCREEN DOOR, 30-1/8" X 71-5 W-1021    1    53.13  53.13
WARR0 82203509 CHILLOUT DRIFT DRAWER ASSY W-1021    1    32.50  32.50
    
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*****
Job# Lab Code Description           LABOUR Mech Bill to  Hrs  Rate  Total
*****
ARR01 Z992 MISC LABOUR CODE (WARR HOD W-1021    0.50 140.00  70.00
ARR02 Z992 MISC LABOUR CODE (WARR HOD W-1021    0.50 140.00  70.00
ARR03 Z992 MISC LABOUR CODE (WARR HOD W-1021    0.50 140.00  70.00
ARR01 WARR MANUFACTURER WARRANTY JS W-1021    0.50 140.00  70.00
ARR02 WARR MANUFACTURER WARRANTY JS W-1021    0.50 140.00  70.00
    
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Job # Excode Description           EXTRAS           bill to  Qty  Price  Total
*****
ARR01 SSE SHOP SUPPLIES - EXTERNAL W-1021    1.00  0.00  0.00
ARR02 FRT FREIGHT W-1021    1.00 40.00  40.00
ARR01 FRT FREIGHT FOR JOB WARR01 W-1021    1.00 18.83  18.83
    
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                        BILLINGS SUMMARY
Type Bill Id      Parts  Labour  Sublet  Extras  Tax  Total
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W  1021            85.63  350.00  0.00   58.83  0.00  494.46
Totals            85.63  350.00  0.00   58.83  0.00  494.46
    
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&k2S
&k0S