

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0009497	CLAIM STATUS	Paid
GREENEWAY INC		CLAIM	2356659
DBA GREENEWAY RV SALES & SERVICE		CLAIM ORIGIN	WEB
8220 STATE HWY 13 SOUTH		ORIGINAL CLAIM ID	
WISCONSIN RAPIDS, WI 54494		VIN	4X4TPUS2XSP104319
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	420 / 420
Labor rate:	\$140.00	ITEM #	PUT402LFT
OWNER INFORMATION		DEALER RO #	12261B
MICHAEL J MCCONOUGH		CLAIM START DATE	07/07/2025
1148 S BUTTERCUP CT		CLAIM END DATE	07/07/2025
Friendship, WI 53934			
USA			
Retail Date of Purchase	06/28/2025	WARRANTY EXPIRATION DATE	06/28/2026

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	30-100-24-00-003310	Cabinet Drawer - Box - Interior/Cabinetry/Repair/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : greeneway@dealer-advisors.com, 2025-07-07 08:21:45 :: Complaint: Bottom drawer on the island in the kitchen closes rough/needs to be forced. Cause: Manufacturer installed the whole drawer system wrong. Correction: Removed the way to wide of boards holding frame for glides to be installed on reason to wide drawers could not close all of the way. Cut 3 thinner pieces of wood and installed bottom drawer. Closes great. Additional Note : greeneway@dealer-advisors.com, 2025-07-07 08:22:59 :: Unsure on correct labor code.			
Model#	Dlr Sub Hrs	1.00	Sub Labor Amt	\$140.00
Serial#	Appr Hrs	0.60	Appr Labor Amt	\$84.00
	Notes			

Labor

Line# 2	Operation Code	Operational Description		
	30-100-01-00-001039	Cabinet Door Catch - Interior/Cabinetry/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : greeneway@dealer-advisors.com, 2025-07-07 08:24:32 :: Complaint: Catch for cabinet door is loose. Cause: Improper install. Correction: Removed the one screw at the bottom of the catch that was holding it into the frame of cabinet barely then used longer screws to secure the bracket in place and opened and closed the door to check for proper operation. It catches as it should and not difficult to pull open anymore. Additional Note : greeneway@dealer-advisors.com, 2025-07-07 08:24:56 :: No repair code			
	Model#	Dlr Sub Hrs	0.30	Sub Labor Amt \$42.00
	Serial#	Appr Hrs	0.10	Appr Labor Amt \$14.00
	Notes			

Labor

Line# 3	Operation Code	Operational Description		
	30-103-24-00-001136	Interior Step - Interior/Flooring/Repair/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : greeneway@dealer-advisors.com, 2025-07-07 08:25:59 :: Complaint: The black steps going up to the loft area have scratched in the finish. Cause: Manufacturer scratched the finish while installing. Correction: Used black paint pen to cover the numerous scratched in the black finish.			
	Model#	Dlr Sub Hrs	0.40	Sub Labor Amt \$56.00
	Serial#	Appr Hrs	0.10	Appr Labor Amt \$14.00
	Notes			
	touch up			

Labor

Line# 4	Operation Code		Operational Description	
	30-102-24-00-001094		Wall Panel Touch up - Luan - Interior/Panels, Ceilings, & Interior Moldings/Repair/No Tread Code	
	Complaint, Cause, Correction			
	Original Note : greeneway@dealer-advisors.com, 2025-07-07 08:27:32 :: Complaint: Mark on wall going upstairs. Cause: Pen marks from manufacturer. Correction: Tried cleaning it, it did lighten the marks then I used crayon to cover the remaining visible marks.			
	Model#	Dlr Sub Hrs	0.20	Sub Labor Amt \$28.00
	Serial#	Appr Hrs	0.20	Appr Labor Amt \$28.00
	Notes			

Labor Line# 5	Operation Code		Operational Description	
	30-100-24-00-001048		Cabinet or Closet Shelf - Interior/Cabinetry/Repair/No Tread Code	
	Complaint, Cause, Correction			
	Original Note : greeneway@dealer-advisors.com, 2025-07-07 08:28:48 :: Complaint: To the left of the bathroom sink, the cabinetry face does no lay flat all of the way down to the floor. The gap gets wider going down like face is warped a bit, it is not loose. Cause: Warped cabinet faces. Correction: Used white silicone to fill the gaps between the wall and face of cabinets on each side of shower stall.			
	Model#	Dlr Sub Hrs	0.75	Sub Labor Amt \$105.00
	Serial#	Appr Hrs	0.20	Appr Labor Amt \$28.00
	Notes			
	add a bead of sealant			

Part Line# 1	Item #		Description	
	USERPART		0807-2006 novaflex sealant canvas multi purpose 10.3 oz tube	
	Model #		Serial #	
	Sub Qty	1.00	Sub Dlr Price	\$8.89
	Appr Qty	1.00	Appr Dlr Price	\$8.89
			Part tag	
			Sub Freight	\$0.00
			Appr Freight	\$0.00
	Notes			

Labor Line# 6	Operation Code		Operational Description	
	30-99-24-00-001018		Day Night Shade or Roller Shade - Interior/Soft Goods/Repair/No Tread Code	
	Complaint, Cause, Correction			
	Original Note : greeneway@dealer-advisors.com, 2025-07-07 08:30:12 :: Complaint: Some pull down shades have strings loose on the edges. Cause: Loose strings. Correction: Carefully burned away loose strings so they can no longer unravel.			
	Model#	Dlr Sub Hrs	0.30	Sub Labor Amt \$42.00
	Serial#	Appr Hrs	0.15	Appr Labor Amt \$21.00
	Notes			

Labor Line# 7	Operation Code		Operational Description	
	30-103-24-00-001119		Carpet - Interior/Flooring/Repair/No Tread Code	
	Complaint, Cause, Correction			
	Original Note : greeneway@dealer-advisors.com, 2025-07-07 08:31:11 :: Complaint: Carpeting going upstairs has strings from edges. Cause: Loose strings from edges of carpeting left by manufacturer. Correction: Cut away the strings.			
	Model#	Dlr Sub Hrs	0.30	Sub Labor Amt \$42.00
	Serial#	Appr Hrs	0.15	Appr Labor Amt \$21.00
	Notes			

Labor Line# 8	Operation Code		Operational Description	
	20-44-01-00-000546		Slide Out Roof Eternabond Tape - Exterior/Roof/Replace/No Tread Code	
	Complaint, Cause, Correction			
	Original Note : greeneway@dealer-advisors.com, 2025-07-07 08:32:51 :: Complaint: DS slide the eternabond tape			

is beginning to lift at the back edge. Cause: Manufacturer may not have cleaned fabric on roof good enough and tape did not stay down. Correction: Cleaned area well, removed 3 screws from top screw trim, pulled it away from fabric then installed eternabond tape over the edge of the peeled tape and beneath screw trim then reinstalled trim and silicone top of the trim.

Model#	Dlr Sub Hrs	0.50	Sub Labor Amt	\$70.00
Serial#	Appr Hrs	0.50	Appr Labor Amt	\$70.00

Notes

Part

Line# 1	Item #	Description			
	USERPART	0801.1260 eternabond roof seal 4"*50' white			
	Model #	Serial #	Part tag		
	Sub Qty	2.00	Sub Dlr Price	\$3.72	Sub Freight \$0.00
	Appr Qty	2.00	Appr Dlr Price	\$3.72	Appr Freight \$0.00

Notes

Labor

Line# 9	Operation Code	Operational Description
	30-92-19-00-004336	Spot Seal Interior (Dealer) - Interior/Interior Miscellaneous/Reseal/No Tread Code

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2025-07-07 08:33:40 :: Complaint: Shower base on outside has a gap between wall and base. Cause: Gap. Correction: Used white silicone to fill the gap.

Model#	Dlr Sub Hrs	0.40	Sub Labor Amt	\$56.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$28.00

Notes

Part

Line# 1	Item #	Description			
	USERPART	0807.2000 novaflex sealant white multipurpose 10.3 oz tube			
	Model #	Serial #	Part tag		
	Sub Qty	1.00	Sub Dlr Price	\$10.14	Sub Freight \$0.00
	Appr Qty	1.00	Appr Dlr Price	\$10.14	Appr Freight \$0.00

Notes

Submitted	Labor Amt	\$581.00	Approved	Labor Amt	\$308.00
	Parts & Freight	\$22.75		Parts & Freight	\$22.75
	Total	\$603.75		Total	\$330.75

DEALER _____ DATE _____
SIGNATURE _____
I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ DATE _____
SIGNATURE _____
All repairs described have been inspected and are satisfactory.