

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0009497	CLAIM STATUS	Paid
GREENEWAY INC		CLAIM	2351268
DBA GREENEWAY RV SALES & SERVICE		CLAIM ORIGIN	WEB
8220 STATE HWY 13 SOUTH		ORIGINAL CLAIM ID	
WISCONSIN RAPIDS, WI 54494		VIN	4X4TPUH27RP101265
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	420 / 420
Labor rate:	\$140.00	ITEM #	PUT32BHQS
OWNER INFORMATION		DEALER RO #	12251
NICOLE MARTINSON		CLAIM START DATE	06/30/2025
3013 COUNTY ROAD D		CLAIM END DATE	08/11/2025
Wisconsin Rapids, WI 54495			
USA			
Retail Date of Purchase	05/31/2024	WARRANTY EXPIRATION DATE	05/31/2025

Claim Line Details

Labor

Line#	Operation Code	Operational Description
1	70-671-01-11-001463	GE Roof AC - complete - Appliances/Roof AC (GE)/Replace/Electrical
Complaint, Cause, Correction		
Original Note : greeneway@dealer-advisors.com, 2025-06-30 15:37:05 :: Complaint: Customer states the AC unit will turn on but will not blow cold air, feels like almost warm air. Cause: 6.2 amp draw at compressor outside temp is 80 air coming out of the AC is 80. I let it run for 15 mins and no change in temperature. Correction: R&R air conditioner. Additional Note : greeneway@dealer-advisors.com, 2025-08-11 11:56:39 :: No cost part sent to dealership to replace AC.		

Model#	1	Dlr Sub Hrs	2.00	Sub Labor Amt	\$280.00
Serial#	1	Appr Hrs	2.00	Appr Labor Amt	\$280.00

Notes

required diagnostic form sent via email
Form uploaded. Thank you.
claim submitted to vendor follow email thread
per vendor

Please resubmit the diag form.
The picture of it was taken to far away to be able to read anything, and when you zoom in it gets more blurry.

Emailed form again. I am not sure what they mean as when you click on the attachment in the email it comes up normal, so it had to of been an issue with the original email sent from FR.
waiting on vendor responce
We will be replacing the ARC15AACB model AC with our Low Profile PLC15XAHB AC (measurements: 11.0 H x 30.0 W x 40.0 L). The Low Profile unit is compatible with the original control board and wall t-stat
Please see approval and shipping acknowledgement below.

Case Number: 00242717
thread::rcXbbv-yfnyPsQ8MEtomigY::

****Respond directly to this email and do NOT change the subject line to ensure proper delivery.**

Recreational Living approves R/R of PLC15XAHB and 2 hours for labor.
Shipping address was provided on the diagnostic form.

This authorization is valid for 30 days from the date issued. All repairs must be completed within this 30 day time period to be covered. If repairs can not be completed within the approval time allowed, a new authorization will need to be obtained. No authorizations will be given if the warranty date has expired, even if an authorization was previously given and the warranty work was not completed within the time allotted.

All charges must be submitted to Recreational Living within 120 days of the repair being completed, or no credit will be allowed.

Account: FOREST RIVER INC
Dealer: GREENEWAY RV
Date of Purchase: 5/31/2024

Product: GE Profile, RV Air Conditioner, 15, 11" Tall, 20 amp, Black
Claim Reason: Defective

Note: As of 1/1/2022 replacements must be shipped direct from Recreational Living. A VCB cannot be submitted for reimbursement of parts only labor.

Jessica Cooreman
Senior Warranty Coordinator

RecreationalLiving-Warranty@geappliances.com
1-800-772-7262

A no charge warranty replacement order for GE Profile, RV Air Conditioner, 15, 11" Tall, 20 amp, Black (PLC15XAHB), has been placed and will ship to the address provided. Please allow 3-7 business for transit.

**** Please note for complete replacements a picture of the serial tag removed from the defective unit is required. VCB will not be paid until a removed tag picture is received.

Account: FOREST RIVER INC
Date of Purchase: 5/31/2024
Case #: 00242717
ERP Order#: 25.12897
Address: GREENEWAY RV
Attn: 4X4TPUH27RP101265
8220 Hwy 13 S
Wisconsin Rapids, WI 54494
715-325-5170

Thank you,

Jessica Cooreman
Senior Warranty Coordinator

**** Please note for complete replacements a picture of the serial tag removed from the defective unit is required. VCB will not be paid until a removed tag picture is received. *Please make sure model and serial number matches*
Please take picture of the COMPLETE data tag

Photo of tag removed. Thanks.

Submitted	Labor Amt	\$280.00	Approved	Labor Amt	\$280.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$280.00		Total	\$280.00

DEALER _____ DATE _____

CUSTOMER _____ DATE _____

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

SIGNATURE

All repairs described have been inspected and are satisfactory.