

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0009497
 GREENEWAY INC
 DBA GREENEWAY RV SALES & SERVICE
 8220 STATE HWY 13 SOUTH
 WISCONSIN RAPIDS, WI 54494
 USA

CLAIM STATUS Paid
 CLAIM 2358021
 CLAIM ORIGIN WEB
 ORIGINAL CLAIM ID
 VIN 4X4TPU828SP105282
 CHASSIS VIN
 MILEAGE 0
 SITE/WAREHOUSE 420 / 420
 ITEM # PUT429LFT
 DEALER RO # 12249B
 CLAIM START DATE 07/07/2025
 CLAIM END DATE 09/10/2025

Labor rate: \$140.00

OWNER INFORMATION
 DEE DEE SORG
 E11059 SAUK PRAIRIE ROAD
 Prairie du Sac, WI 53578
 USA

Retail Date of Purchase 07/14/2025 WARRANTY EXPIRATION DATE 07/14/2026

Claim Line Details

Labor

Line# 1 **Operation Code** **Operational Description**
 30-100-02-00-003062 Cabinet Door Hinge or Latch, each - Interior/Cabinetry/Adjust/No Tread Code
Complaint, Cause, Correction
 Original Note : greeneway@dealer-advisors.com, 2025-07-07 17:23:30 :: Complaint: Cabinet in rear bathroom by entry door looks to be out of alignment. Cause: Cabinet door is misaligned. Correction: Adjusted hinges as much as possible, very close now.

Model#	Dlr Sub Hrs	0.30	Sub Labor Amt \$42.00
Serial#	Appr Hrs	0.10	Appr Labor Amt \$14.00

Notes
 flat rate to adjust

Labor

Line# 2 **Operation Code** **Operational Description**
 20-78-01-00-000799 Awning Fabric - Lippert - Exterior/Awnings (Lippert)/Replace/No Tread Code
Complaint, Cause, Correction
 Original Note : greeneway@dealer-advisors.com, 2025-07-07 17:24:56 :: Complaint: There is a defect in the awning fabric. Looks like there was some bubbling in the fabric. Cause: Fabric has some seep dents. Looks like a material flaw. Correction: Replace awning; 21' Solera awning, has a double bead for mounting awning lights.

Model# 1	Dlr Sub Hrs	2.50	Sub Labor Amt \$350.00
Serial# 1	Appr Hrs	1.50	Appr Labor Amt \$210.00

Notes
 claim submitted to vendor follow email thread
 Customer is wanting to pick up this unit ASAP. Is there any way we can get this pushed through?
 Thank you!
 appears only the fabric needs replaced ?
 Yes, that is correct. Labor code is incorrect, sorry.
 flat rate to r/r fabric only
 plant issue

Part

Line# 1	Item #	Description			
	F100404665	AWNING, 21' LED/BLACK SOLID - FABLED WHITE SAE V000608137			
	Model #	Serial #	Part tag		
	Sub Qty 1.00	Sub Dlr Price \$413.26	Sub Freight	\$269.90	
	Appr Qty 1.00	Appr Dlr Price \$413.26	Appr Freight	\$269.90	

Notes

Labor

Line# 3 **Operation Code** **Operational Description**
 30-101-24-00-001076 Hinged Passage Door - Interior/Interior Doors/Repair/No Tread Code
Complaint, Cause, Correction
 Original Note : greeneway@dealer-advisors.com, 2025-07-07 17:26:54 :: Complaint: Both front and rear bedroom doors have paint peeling off of them. Cause: Front and rear doors have marks and scuffs from mishandling. Correction: Used quick-solve to clean rear door and a black paint pen to touch up both bedroom doors, and a scotch bright pad to help match the sheen after paint dries.

Model#	Dlr Sub Hrs	0.50	Sub Labor Amt	\$70.00
Serial#	Appr Hrs	0.40	Appr Labor Amt	\$56.00

Notes
 Flat rate
 .20 x 2

Labor Line# 4 **Operation Code** **Operational Description**
 30-101-24-00-001079 Sliding, Pocket Door Track - Interior/Interior Doors/Repair/No Tread Code
Complaint, Cause, Correction
 Original Note : greeneway@dealer-advisors.com, 2025-07-07 17:29:36 :: Complaint: The safety latch on the bathroom door of the rear bunk fell off. Cause: Door stay latch fell off on rear bathroom sliding door. Screws pulled out of holes. Latch wasn't mounted close enough to the door, and the track is not mounted parallel to door frame. The gap grows. Correction: Shifted door track making it fit up to the opening close, had a gap before. Reattached latch with bigger screws.

Model#	Dlr Sub Hrs	0.50	Sub Labor Amt	\$70.00
Serial#	Appr Hrs	0.30	Appr Labor Amt	\$42.00

Notes
 flat rate to repair

Labor Line# 5 **Operation Code** **Operational Description**
 30-99-24-00-001018 Day Night Shade or Roller Shade - Interior/Soft Goods/Repair/No Tread Code
Complaint, Cause, Correction
 Original Note : greeneway@dealer-advisors.com, 2025-07-07 17:30:46 :: Complaint: Some of the shades throughout the unit have fraying on the sides and are stained. Cause: There is fraying, not seeing the staining. Correction: Trim fraying on 7 blinds while some are requiring a ladder to reach.

Model#	Dlr Sub Hrs	0.50	Sub Labor Amt	\$70.00
Serial#	Appr Hrs	0.50	Appr Labor Amt	\$70.00

Notes

Labor Line# 6 **Operation Code** **Operational Description**
 30-102-24-00-001101 Slide Out Fascia, each section - Interior/Panels, Ceilings, & Interior Moldings/
 Repair/No Tread Code
Complaint, Cause, Correction
 Original Note : greeneway@dealer-advisors.com, 2025-07-07 17:31:54 :: Complaint: There are visible nail holes in the slide fascia's that will need to be filled. Cause: Nail holes from manufacturing. Correction: Filled nail holes with putty.

Model#	Dlr Sub Hrs	0.30	Sub Labor Amt	\$42.00
Serial#	Appr Hrs	0.30	Appr Labor Amt	\$42.00

Notes

Labor Line# 7 **Operation Code** **Operational Description**
 30-101-24-00-001074 Interior Door Jamb, U-Channel, Casing, Frame - Interior/Interior Doors/Repair/No
 Tread Code
Complaint, Cause, Correction
 Original Note : greeneway@dealer-advisors.com, 2025-07-07 17:33:20 :: Complaint: There are scuffs on the inner door frame of the main bedroom. Cause: some scuffing on inner doorframe of main bedroom door. Correction: Nothing can be done about it, doorframe is a plastic material. Noting for now.

Model#	Dlr Sub Hrs	0.00	Sub Labor Amt	\$0.00
Serial#	Appr Hrs	0.00	Appr Labor Amt	\$0.00

Notes

unit file noted

**Labor
Line# 8**

Operation Code 30-100-24-00-001056 **Operational Description** Backsplash - Interior/Cabinetry/Repair/No Tread Code
Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2025-07-07 17:34:20 :: Complaint: The kitchen backsplash has some scratches/defects. Cause: Noting some cosmetic flaws on the kitchen backsplash. Correction: noting for now.

Model# **Dlr Sub Hrs** 0.00 **Sub Labor Amt** \$0.00
Serial# **Appr Hrs** 0.00 **Appr Labor Amt** \$0.00

Notes
unit file noted

**Labor
Line# 9**

Operation Code 30-103-24-00-001119 **Operational Description** Carpet - Interior/Flooring/Repair/No Tread Code
Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2025-07-07 17:35:39 :: Complaint: The carpet on the steps leading to the upper bunk area have strings coming out. Cause: Remains of carpet being cut prior to installation still attached to the carper edge. Correction: Trim frizz off of carpet on stairs with scissors.

Model# **Dlr Sub Hrs** 0.10 **Sub Labor Amt** \$14.00
Serial# **Appr Hrs** 0.10 **Appr Labor Amt** \$14.00

Notes
wrong photos
Sorry- added correct photos. Thank you.

**Labor
Line# 10**

Operation Code 60-138-01-00-001521 **Operational Description** Termination Valve - 3" or 1.5" (Read Notes!!!) - Plumbing/Drainage System/ Replace/No Tread Code
Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2025-07-07 17:37:25 :: Complaint: Black tank 1 dump. Cause: Black tank 1 valve not sealing completely, liquid dripping when filled. Correction: Replace 3" tank valve. Glue residue and junk stuck in black tank valve. Had to pull apart to clean out.

Model# **Dlr Sub Hrs** 1.00 **Sub Labor Amt** \$140.00
Serial# **Appr Hrs** 0.30 **Appr Labor Amt** \$42.00

Notes
flat rate

**Part
Line# 1**

Item #	Description				
USERPART	VLPT1003VP - Bladex waste valve body, 3in, carded				
Model #	Serial #		Part tag		
Sub Qty 1.00	Sub Dlr Price \$14.35		Sub Freight \$0.00		
Appr Qty 1.00	Appr Dlr Price \$14.35		Appr Freight \$0.00		

Notes

**Labor
Line# 11**

Operation Code 30-99-24-00-001018 **Operational Description** Day Night Shade or Roller Shade - Interior/Soft Goods/Repair/No Tread Code
Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2025-07-07 17:40:00 :: Complaint: Electric shade DS. Cause: DS upper bedroom shade not centered on window, allows light in on one side. Unacceptable, needs to be moved over and tested afterwards, requires a ladder as it's high on ceiling, will also have to remove valance and reinstall. Correction: Shifted over, covering window fully now.

Model# **Dlr Sub Hrs** 0.75 **Sub Labor Amt** \$105.00
Serial# **Appr Hrs** 0.50 **Appr Labor Amt** \$70.00

Notes
flat rate

Labor Amt \$903.00

Labor Amt \$560.00

Submitted	Parts & Freight	\$697.51
	Total	\$1,600.51

Approved	Parts & Freight	\$697.51
	Total	\$1,257.51

DEALER	DATE
SIGNATURE	

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER	DATE
SIGNATURE	

All repairs described have been inspected and are satisfactory.