

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 12249B

Date In:	07 JUL 25	Author:	KOTT
Promised Date:	25 DEC 25	Stock No:	11331
:	:	Year:	2025
Customer Name:	17745 - SORG, DEE DEE	Manufacturer:	FOREST RIVER
Address:	E11059 SAUK PRAIRIE RO	Brand:	PUMA DESTINATION
:	PRAIRIE DU SAC, WI	Model:	429LFT
Postal/Zip:	53578	Miles/Hrs:	0
Phone#(res):	6084448448	Exterior Color:	:
Phone#(bus):	:	Unit Type:	TT-TRAVEL TRAILER
Cell Phone:	:	License#:	:
Email:	NONE	Tag#:	DB: 7/7
Purchased Date:	14 JUN 25	:	:
Delivery Date:	25 DEC 25	:	:
InService Date:	:	:	:
Serial#:	4X4TPU828SP105282	:	:

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Job #   Description                JOB INFORMATION                Type Bill To
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WARR    COMPLAINT:  WARRANTY REPAIR 1 - CABINET IN REAR          W    1021    FORES
          BATHROOM BY ENTRY DOOR LOOKS TO BE OUT
          OF ALIGNMENT
          CAUSE:      Cabinet door misaligned (15min)
          CORRECTION: Adjusted hinges as much as possible.
          Very close now.  REQUEST .30 HOURS LABOR

WARR    COMPLAINT:  WARRANTY REPAIR 2 - THERE IS A DEFECT IN W    1021    FORES
          THE AWNING FABRIC. LOOKS LIKE THERE WAS
          SOME BUBBLING IN THE FABRIC
          CAUSE:      Fabric has some deep dents. Looks like a
          material flaw. 21' Solera awning, has a
          double Bead for mounting awning lights.
          Will we replace per warranty? (2.5hrs)
          CORRECTION: . REQUEST 2.50 HOURS OF LABOR

WARR    COMPLAINT:  WARRANTY REPAIR 3 - THERE IS MANY GLOBS    W    1021    FORES
          OF SILICONE THROUGHOUT THE EXTERIOR OF
          THE UNIT. WILL NEED TO SCRUB GOOD WHEN
          CLEANING
          CAUSE:      Nothing out of the ordinary, not seeing
          the problem here.
          CORRECTION: NPF

WARR    COMPLAINT:  WARRANTY REPAIR 4 - BOTH FRONT AND REAR    W    1021    FORES
          BEDROOM DOORS HAVE PAINT PEELING OFF OF
          THEM
          CAUSE:      Front and rear bedroom doors have marks
          and scuffs from mishandling. (30min)
          CORRECTION: Using quik-solve to clean rear door and
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*****
Job #   Description           JOB INFORMATION           Type Bill To
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a black paint pen to touch up both
bedroom doors, and a scotch bright pad
to help match the sheen after paint
dries. REQUEST .50 HOURS OF LABOR
WARR COMPLAINT: WARRANTY REPAIR 5 - THE SAFTEY LATCH ON W 1021 FORES
THE BATHROOM DOOR OF THE REAR BUNK FELL
OFF
CAUSE: Door stay latch fell off on rear
bathroom sliding door. Screws pulled out
of holes. Latch wasn't mounted close
enough to door, and track is not mounted
parallel to doorframe. The gap grows
Reattach latch (30min)
CORRECTION: Shifted door track making it fit up to
opening closer, had a gap before.
Reattached latch with bigger screws.
REQUEST .50 HOURS OF LABOR
WARR COMPLAINT: WARRANTY REPAIR 6 - SOME OF THE SHADES W 1021 FORES
THROUGHOUT THE UNIT HAVE FRAYING ON THE
SIDES AND ARE STAINED
CAUSE: There is fraying, not seeing the
staining. Trim fraying on 7 blinds while
some are requiring a ladder to reach.
(20min)
CORRECTION: Trimmed fraying blinds, done. REQUEST
.50 HOURS OF LABOR
WARR COMPLAINT: WARRANTY REPAIR 7 - THERE ARE VIVIBLE W 1021 FORES
NAIL HOLES IN THE SLIDE FASCIAS THAT
WILL NEED TO BE FILL
CAUSE: A couple nail holes need Putty in slide
facia. (15min)
CORRECTION: Filled nail holes with Putty. REQEUST
.30 HOURS OF LABOR
WARR COMPLAINT: WARRANTY REPAIR 8 - THE BEDSPREAD IN THE W 1021 FORES
MAIN BEDROOM IS STAINED
CAUSE: Looks fine.
CORRECTION: NPF.
WARR COMPLAINT: WARRANTY REPAIR 9 - THERE ARE SCUFF ON W 1021 FORES
THE INNER DOOR FRAME OF THE MAIN BEDROOM
CAUSE: Some scuffing on inner doorframe of main
bedroom door. Nothing can be done about
it, doorframe is a plastic material.
CORRECTION: Documenting for possible future use.
WARR COMPLAINT: WARRANTY REPAIR 10 - THE KITCHEN W 1021 FORES
BACKSPLASH HAS SOME SCRATCHES/DEFECTS
CAUSE: Noting some cosmetic flaws on kitchen
backsplash.
CORRECTION: Documented
WARR COMPLAINT: WARRANTY REPAIR 11 - THE CARPET ON THE W 1021 FORES

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STEPS LEADING TO UPPER BUNK AREA HAS
STRINGS COMING OUT

CAUSE: Remains of carpet being cut prior to
installation still attached to carpet
edge. (10min)

CORRECTION: Trim frizz off of carpet on stairs with
scissors REQUEST .10 HOURS OF LABO R

WARR COMPLAINT: WARRANTY REPAIR 12 - THE SEALS IN THE W 1021 FORES
CORNERS OF THE REAR BUNK LOOK LIKE THEY
NEED TO BE CUT AND LAID FLAT

CAUSE: NPF

WARR CORRECTION: .

WARR COMPLAINT: WARRANTY REPAIR 13 - IT LOOKS LIKE THE W 1021 FORES
MFG COVERED UP A SPOT ON THE RAILING IN
THE TOP BUNK AREAD BUT IT IS STARTING TO
SHOW THROUGH THE PAINT

CAUSE: No noticable spots indicated

WARR CORRECTION: NPF

WARR COMPLAINT: WARRANTY REPAIR 15 - THE PANELING IN THE W 1021 FORES
REAR BUNK SHOWER LOOKS LIKE ONE OF THE
BOTTOMS CORNERS IS PEELING APART

CAUSE: No physical defects, just needs a
cleaning

WARR CORRECTION: NPF

WARR COMPLAINT: WARRANTY REPAIR 16 - Black tank 1 dump W 1021 FORES
CAUSE: Black tank 1 valve not sealing
completely, liquid dripping when filled.
Replace 3"valve (1hr) Glue residue and
junk stuck in black tank valve. Had to
pull apart to clean out.

CORRECTION: Replace Vltera 3" valve that is not
sealing properly. REQEUST 1 HOUR OF
LABOR

WARR COMPLAINT: WARRANTY REPAIR 17 -Electric shade DS W 1021 FORES
CAUSE: DS upper bedroom shade not centered on
window, allows light in on one side.
Unacceptable, needs to be moved over and
tested afterwards, requires a ladder as
it's high on ceiling, will also have to
remove valance and reinstall. (30min)

CORRECTION: Shifted over, covering window fully now.
Tested ok. REQUEST .75 HOURS OF LABOR

Job#	Lab Code	Description	LABOUR	Mech	Bill to	Hrs	Rate	Total
ARR01	Z992	MISC LABOUR CODE	(WARR RW		W-1021	0.50	140.00	70.00
ARR02	Z992	MISC LABOUR CODE	(WARR RW		W-1021	0.50	140.00	70.00
ARR03	Z992	MISC LABOUR CODE	(WARR RW		W-1021	0.00	140.00	0.00
ARR04	Z992	MISC LABOUR CODE	(WARR RW		W-1021	0.26	140.00	36.40
ARR04	Z992	MISC LABOUR CODE	(WARR RW		W-1021	0.24	140.00	33.60
ARR05	Z992	MISC LABOUR CODE	(WARR RW		W-1021	0.50	140.00	70.00

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Job#  Lab Code  Description    LABOUR    Mech Bill to      Hrs      Rate      Total
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ARR06 Z992      MISC LABOUR CODE (WARR RW   W-1021      0.50    140.00    70.00
ARR07 Z992      MISC LABOUR CODE (WARR RW   W-1021      0.30    140.00    42.00
ARR08 Z992      MISC LABOUR CODE (WARR RW   W-1021      0.00    140.00     0.00
ARR09 Z992      MISC LABOUR CODE (WARR RW   W-1021      0.10    140.00    14.00
ARR10 Z992      MISC LABOUR CODE (WARR RW   W-1021      0.10    140.00    14.00
ARR11 Z992      MISC LABOUR CODE (WARR RW   W-1021      0.50    140.00    70.00
ARR12 Z992      MISC LABOUR CODE (WARR RW   W-1021      0.50    140.00    70.00
ARR13 Z992      MISC LABOUR CODE (WARR RW   W-1021      0.00    140.00     0.00
ARR15 Z992      MISC LABOUR CODE (WARR RW   W-1021      0.00    140.00     0.00
ARR15 Z992      MISC LABOUR CODE (WARR RW   W-1021      0.00    140.00     0.00
ARR16 Z992      MISC LABOUR CODE (WARR RW   W-1021      0.00    140.00     0.00
ARR16 Z992      MISC LABOUR CODE (WARR RW   W-1021      0.50    140.00    70.00
ARR17 Z992      MISC LABOUR CODE (WARR RW   W-1021      0.50    140.00    70.00

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Job #  Excode    Description    EXTRAS      bill to      Qty      Price      Total
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ARR16  SSE       SHOP SUPPLIES - EXTERNAL  W-1021      1.00      0.00      0.00

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                        BILLINGS SUMMARY
Type Bill Id      Parts    Labour    Sublet    Extras      Tax      Total
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W      1021        0.00     700.00     0.00      0.00      0.00      700.00

      Totals        0.00     700.00     0.00      0.00      0.00      700.00

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