

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 12249B

Date In: 07 JUL 25 Author: KOTT
Promised Date: 31 DEC 25 Stock No: 11331
: Year: 2025
Customer Name: 17745 - SORG, DEE DEE Manufacturer: FOREST RIVER
Address: E11059 SAUK PRAIRIE RO Brand: PUMA DESTINATION
: PRAIRIE DU SAC, WI Model: 429LFT
Postal/Zip: 53578 Miles/Hrs: 0
Phone#(res): 6084448448 Exterior Color:
Phone#(bus): Unit Type: TT-TRAVEL TRAILER
Cell Phone: License#:
Email: NONE Tag#: DB: 7/7
Purchased Date: 14 JUN 25 :
Delivery Date: 17 JUL 25 :
InService Date: :
Serial#: 4X4TPU828SP105282 :

Job # Description JOB INFORMATION Type Bill To

WARR COMPLAINT: WARRANTY REPAIR 1 - CABINET IN REAR W 1021 FORES
BATHROOM BY ENTRY DOOR LOOKS TO BE OUT
OF ALIGNMENT
CAUSE: Cabinet door misaligned (15min)
CORRECTION: Adjusted hinges as much as possible.
Very close now. REQUEST .30 HOURS LABOR
WARR AUTH: .10
WARR COMPLAINT: WARRANTY REPAIR 2 - THERE IS A DEFECT IN W 1021 FORES
THE AWNING FABRIC. LOOKS LIKE THERE WAS
SOME BUBBLING IN THE FABRIC
CAUSE: needed a new awning fabric Fabric has
some deep dents. Looks like a material
flaw. 21' Solera awning, has a double
Bead for mounting awning lights. Will we
replace per warranty? (2.5hrs)
CORRECTION: installed the new awning adjustments
made and tested ok .
WARR COMPLAINT: WARRANTY REPAIR 3 - THERE IS MANY GLOBS W 1021 FORES
OF SILICONE THROUGHOUT THE EXTERIOR OF
THE UNIT. WILL NEED TO SCRUB GOOD WHEN
CLEANING
CAUSE: Nothing out of the ordinary, not seeing
the problem here.
CORRECTION: NPF
WARR COMPLAINT: WARRANTY REPAIR 4 - BOTH FRONT AND REAR W 1021 FORES
BEDROOM DOORS HAVE PAINT PEELING OFF OF
THEM
CAUSE: Front and rear bedroom doors have marks

Continued on page 2

Work Order : 12249B

```

*****
Job #   Description           JOB INFORMATION           Type Bill To
*****
and scuffs from mishandling. (30min)
CORRECTION: Using quik-solve to clean rear door and
a black paint pen to touch up both
bedroom doors, and a scotch bright pad
to help match the sheen after paint
dries. REQUEST .50 HOURS OF LABOR WARR
AUTH: .40
WARR   COMPLAINT:  WARRANTY REPAIR 5 - THE SAFTEY LATCH ON  W    1021  FORES
THE BATHROOM DOOR OF THE REAR BUNK FELL
OFF
CAUSE:   Door stay latch fell off on rear
bathroom sliding door. Screws pulled out
of holes. Latch wasn't mounted close
enough to door, and track is not mounted
parallel to doorframe. The gap grows
Reattach latch (30min)
CORRECTION: Shifted door track making it fit up to
opening closer, had a gap before.
Reattached latch with bigger screws.
REQUEST .50 HOURS OF LABOR WARR AUTH:
.30
WARR   COMPLAINT:  WARRANTY REPAIR 6 - SOME OF THE SHADES  W    1021  FORES
THROUGHOUT THE UNIT HAVE FRAYING ON THE
SIDES AND ARE STAINED
CAUSE:   There is fraying, not seeing the
staining. Trim fraying on 7 blinds while
some are requiring a ladder to reach.
(20min)
CORRECTION: Trimmed fraying blinds, done. REQUEST
.50 HOURS OF LABOR WARR AUTH: .50
WARR   COMPLAINT:  WARRANTY REPAIR 7 - THERE ARE VIVIBLE  W    1021  FORES
NAIL HOLES IN THE SLIDE FASCIAS THAT
WILL NEED TO BE FILL
CAUSE:   A couple nail holes need Putty in slide
facia. (15min)
CORRECTION: Filled nail holes with Putty. REQEUST
.30 HOURS OF LABOR WARR AUTH: .30
WARR   COMPLAINT:  WARRANTY REPAIR 8 - THE BEDSPREAD IN THE W    1021  FORES
MAIN BEDROOM IS STAINED
CAUSE:   Looks fine.
CORRECTION: NPF.
WARR   COMPLAINT:  WARRANTY REPAIR 9 - THERE ARE SCUFF ON  W    1021  FORES
THE INNER DOOR FRAME OF THE MAIN BEDROOM
CAUSE:   Some scuffing on inner doorframe of main
bedroom door. Nothing can be done about
it, doorframe is a plastic material.
CORRECTION: Documenting for possible future use.
WARR   COMPLAINT:  WARRANTY REPAIR 10 - THE KITCHEN  W    1021  FORES
BACKSPLASH HAS SOME SCRATCHES/DEFECTS

```

Continued on page 3

Work Order : 12249B

| | | | | | |
|------|-------------|--|---|------|-------|
| | CAUSE: | Noting some cosmetic flaws on kitchen backsplash. | | | |
| | CORRECTION: | Documented | | | |
| WARR | COMPLAINT: | WARRANTY REPAIR 11 - THE CARPET ON THE STEPS LEADING TO UPPER BUNK AREA HAS STRINGS COMING OUT | W | 1021 | FORES |
| | CAUSE: | Remains of carpet being cut prior to installation still attached to carpet edge. (10min) | | | |
| | CORRECTION: | Trim frizz off of carpet on stairs with scissors REQUEST .10 HOURS OF LABOR WARR AUTH: .10 | | | |
| WARR | COMPLAINT: | WARRANTY REPAIR 12 - THE SEALS IN THE CORNERS OF THE REAR BUNK LOOK LIKE THEY NEED TO BE CUT AND LAID FLAT | W | 1021 | FORES |
| | CAUSE: | NPF | | | |
| | CORRECTION: | . | | | |
| WARR | COMPLAINT: | WARRANTY REPAIR 13 - IT LOOKS LIKE THE MFG COVERED UP A SPOT ON THE RAILING IN THE TOP BUNK AREA BUT IT IS STARTING TO SHOW THROUGH THE PAINT | W | 1021 | FORES |
| | CAUSE: | No noticable spots indicated | | | |
| | CORRECTION: | NPF | | | |
| WARR | COMPLAINT: | WARRANTY REPAIR 15 - THE PANELING IN THE REAR BUNK SHOWER LOOKS LIKE ONE OF THE BOTTOMS CORNERS IS PEELING APART | W | 1021 | FORES |
| | CAUSE: | No physical defects, just needs a cleaning | | | |
| | CORRECTION: | NPF | | | |
| WARR | COMPLAINT: | WARRANTY REPAIR 16 - Black tank 1 dump | W | 1021 | FORES |
| | CAUSE: | Black tank 1 valve not sealing completely, liquid dripping when filled. Replace 3"valve (1hr) Glue residue and junk stuck in black tank valve. Had to pull apart to clean out. | | | |
| | CORRECTION: | Replace Viltera 3" valve that is not sealing properly. REQUEST 1 HOUR OF LABOR WARR AUTH: .30 HOURS | | | |
| WARR | COMPLAINT: | WARRANTY REPAIR 17 -Electric shade DS | W | 1021 | FORES |
| | CAUSE: | DS upper bedroom shade not centered on window, allows light in on one side. Unacceptable, needs to be moved over and tested afterwards, requires a ladder as it's high on ceiling, will also have to remove valance and reinstall. (30min) | | | |
| | CORRECTION: | Shifted over, covering window fully now. Tested ok. REQUEST .75 HOURS OF LABOR WARR AUTH: .50 | | | |
| SC | | CUSTOMER REQUESTS SERVICE CALL TO 408 SIR WINSTON TRAIL | I | SEP | POLIC |
| 1 | COMPLAINT: | Transferred to GRV*12249C on 09 SEP 25 Estimate amount was 0.00 THE KITCHEN | W | 1021 | FORES |

Continued on page 4

Work Order : 12249B

TABLE IS CRACKED

CAUSE: pics and measurements taken
 CORRECTION: will need a new kitchen tabe top.....

```
*****
Job # Part No Description PARTS Bill to Qty Price Total
*****
WARR0 82204665 AWNING, 21' LED/BLACK SO W-1021 1 413.26 413.26
WARR1 019079100320 3" VALVE KIT W-1021 1 14.35 14.35
*****
```

```
*****
Job# Lab Code Description LABOUR Mech Bill to Hrs Rate Total
*****
ARR01 Z992 MISC LABOUR CODE (WARR RW W-1021 0.23 140.00 32.20
ARR02 Z992 MISC LABOUR CODE (WARR RW W-1021 0.15 140.00 21.00
ARR03 Z992 MISC LABOUR CODE (WARR RW W-1021 0.00 140.00 0.00
ARR04 Z992 MISC LABOUR CODE (WARR RW W-1021 0.20 140.00 28.00
ARR04 Z992 MISC LABOUR CODE (WARR RW W-1021 0.20 140.00 28.00
ARR05 Z992 MISC LABOUR CODE (WARR RW W-1021 0.46 140.00 64.40
ARR06 Z992 MISC LABOUR CODE (WARR RW W-1021 0.50 140.00 70.00
ARR07 Z992 MISC LABOUR CODE (WARR RW W-1021 0.30 140.00 42.00
ARR08 Z992 MISC LABOUR CODE (WARR RW W-1021 0.00 140.00 0.00
ARR09 Z992 MISC LABOUR CODE (WARR RW W-1021 0.10 140.00 14.00
ARR10 Z992 MISC LABOUR CODE (WARR RW W-1021 0.10 140.00 14.00
ARR11 Z992 MISC LABOUR CODE (WARR RW W-1021 0.10 140.00 14.00
ARR12 Z992 MISC LABOUR CODE (WARR RW W-1021 0.50 140.00 70.00
ARR13 Z992 MISC LABOUR CODE (WARR RW W-1021 0.00 140.00 0.00
ARR15 Z992 MISC LABOUR CODE (WARR RW W-1021 0.00 140.00 0.00
ARR15 Z992 MISC LABOUR CODE (WARR RW W-1021 0.00 140.00 0.00
ARR16 Z992 MISC LABOUR CODE (WARR RW W-1021 0.36 140.00 50.40
ARR16 Z992 MISC LABOUR CODE (WARR RW W-1021 0.50 140.00 70.00
ARR17 Z992 MISC LABOUR CODE (WARR RW W-1021 0.68 140.00 95.20
ARR02 Z992 MISC LABOUR CODE (WARR JS W-1021 1.45 140.00 203.00
1 WARR MANUFACTURER WARRANTY JS W-1021 0.00 140.00 0.00
*****
```

```
*****
Job # Excode Description EXTRAS bill to Qty Price Total
*****
ARR16 SSE SHOP SUPPLIES - EXTERNAL W-1021 1.00 0.00 0.00
ARR02 FRT FREIGHT AWNING ASSEMBLY W-1021 1.00 269.90 269.90
*****
```

BILLINGS SUMMARY

```
*****
Type Bill Id Parts Labour Sublet Extras Tax Total
*****
W 1021 427.61 816.20 0.00 269.90 0.00 1,513.71
Totals 427.61 816.20 0.00 269.90 0.00 1,513.71
*****
```

&k2S

Continued on page 5

Work Order : 12249B

&k0S