

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0009497
 GREENEWAY INC
 DBA GREENEWAY RV SALES & SERVICE
 8220 STATE HWY 13 SOUTH
 WISCONSIN RAPIDS, WI 54494
 USA

CLAIM STATUS Paid
 CLAIM 2347285
 CLAIM ORIGIN WEB
 ORIGINAL CLAIM ID
 VIN 5ZT2PUEC1T4024804
 CHASSIS VIN
 MILEAGE 0
 SITE/WAREHOUSE 425 / 425
 ITEM # PUT16BHCE-1
 DEALER RO # 12248B
 CLAIM START DATE 06/26/2025
 CLAIM END DATE 07/10/2025

Labor rate: \$140.00
 OWNER INFORMATION

Retail Date of Purchase WARRANTY EXPIRATION DATE

Claim Line Details

Labor

| | | |
|---------|---------------------------------------|---|
| Line# 1 | Operation Code 70-167-01-00-001978 | Operational Description Water Heater - complete - Appliances/Water Heater (Suburban)/Replace/No Tread Code |
|---------|---------------------------------------|---|

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2025-06-26 11:10:42 :: Complaint: Hot water heater is leaking.
 Cause: The water heater is leaking somewhere on the tank itself- it leaks under the tank and then runs into the unit. Checked all of the fittings and they are not leaking. Correction: R&R water heater.

| | | | | |
|-----------|-------------|------|----------------|----------|
| Model# 1 | Dlr Sub Hrs | 1.30 | Sub Labor Amt | \$182.00 |
| Serial# 1 | Appr Hrs | 1.30 | Appr Labor Amt | \$182.00 |

Notes

claim submitted to vendor follow email thread
 Suburban will authorize the replacement of the Water Heater, field scrap the old unit (remove data plate and destroy the old unit), warranty allowance time is 1.30 hrs.
 Brandon McMillon
 Asst. Service Manager
 Suburban, An Airxcel Brand
 676 Broadway St.
 Dayton, TN 37321
 574-247-9235
 www.Airxcel.com

Part

| | | | |
|---------|----------------------|--|----------------------|
| Line# 1 | Item # F100217147 | Description WATER HEATER, 6 GALLON GAS/ELECTRIC, SW6DEC | |
| | Model # | Serial # | Part tag |
| | Sub Qty 1.00 | Sub Dlr Price \$417.57 | Sub Freight \$23.28 |
| | Appr Qty 1.00 | Appr Dlr Price \$417.57 | Appr Freight \$23.28 |

Notes

| | | | | | |
|------------------|-----------------|----------|-----------------|-----------------|----------|
| Submitted | Labor Amt | \$182.00 | Approved | Labor Amt | \$182.00 |
| | Parts & Freight | \$440.85 | | Parts & Freight | \$440.85 |
| | Total | \$622.85 | | Total | \$622.85 |

DEALER SIGNATURE _____ DATE _____

CUSTOMER SIGNATURE _____ DATE _____

I certify that I have performed these repairs consistent with Forest River Policies.

All repairs described have been inspected and are satisfactory.