



Warranty Claim Form

Date: 8/20/2025

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573FR3124T3353872
Reflection 260RD
Retail Purchase Date: 7/28/2025
Work Started: 8/6/2025
Work Completed: 8/6/2025

Claim Status: Paid
Dealer Work Order #: 12247B
Unit Offline Date: 6/12/2025

Claim #: 919711
Labor: \$350.00
Parts: \$209.21
Shipping: \$45.94
Total: \$629.29

Notes: *LINE 4 please note ALL handling fees were added to this line, for future claims please add ALL to 1 line mls 8/18 MS 07/07/25

Dealer Information

1127 Greenway RV Sales & Service
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715-325-5170
mail@greenwayrv.com
Approved Labor Rate: \$140.00

Customer Information

Operation Line # 1

Flat Rate Code: 620004 Slide Out Floor Covering - Repair Linoleum (per *Fault Code:* Damaged/Maintenance In. ft., including attachments)

Problem: When unit was dropped off, we found that the lino in the bedroom on the right side of the bed if you are at the foot is not tucked under the trim piece. *Hours:* 1.5

Cause: Manufacturer defect. *Amount:* 210.00

Remedy: Will need to remove the black trim, tuck the lino down under it then reinstall. Will also need to remove the batten piece at the top of the lino piece, lay the lino down and then reinstall. *Sublet Repairs:* \$0.00

Manufacturer #: *Model #:* *Serial #:*

Operation Line # 2

Flat Rate Code: 560048 Lg. Comp./Pass Thru/Kitch./Ent. Ctr. - *Fault Code:* Damaged/Maintenance R&R Door

Problem: At the time of drop off, found that there is a dent in the propane compartment door. *Hours:* .5

Cause: Manufacturing defect. *Amount:* 70.00

Remedy: R&R compartment door. *Sublet Repairs:* \$0.00

Manufacturer #: *Model #:* *Serial #:*

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
560804 DOOR BAGGAGE DRLUG07 16 X 25 WHITE/BLACK RH & LH	DOOR BAGGAGE DRLUG07 16 X 25 WHITE/BLACK RH & LH		1	1	100.67

Operation Line # 3

Flat Rate Code: 110010 Pin Box - Touch Up

Fault Code: Damaged/Maintenance

Problem: At the time of drop off, found that the wedge on the king pin is damaged- it is bent

Hours: .5

Cause: Manufacturing defect.

Amount: 70.00

Remedy: Replace wedge. *unsure on labor code*

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
110293 FRAME PIN BOX WEDGE TURNING POINT KIT ONLY	FRAME PIN BOX WEDGE TURNING POINT KIT ONLY		1	1	108.54

Operation Line # 4

Flat Rate Code: 950003 Misc. Charges - Handling Fee

Fault Code: No Problem Identified

Problem: invoice 1450497

Hours: 0

Cause: invoice 1450497

Amount: 0.00

Remedy: invoice 1450497

Sublet Repairs: \$24.14

Manufacturer #:

Model #:

Serial #:

Operation Line # 5 (Denied)

Flat Rate Code: 950003 Misc. Charges - Handling Fee

Fault Code: No Problem Identified

Problem: invoice 1452600

Hours: 0

Cause: invoice 1452600

Amount: 0.00

Remedy: invoice 1452600

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #: