

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0009497
 GREENEWAY INC
 DBA GREENEWAY RV SALES & SERVICE
 8220 STATE HWY 13 SOUTH
 WISCONSIN RAPIDS, WI 54494
 USA

CLAIM STATUS Paid
 CLAIM 2353818
 CLAIM ORIGIN WEB
 ORIGINAL CLAIM ID
 VIN 4X4TPUS26RP102822
 CHASSIS VIN
 MILEAGE 0
 SITE/WAREHOUSE 420 / 420
 ITEM # PUT402LFT
 DEALER RO # 12240
 CLAIM START DATE 07/02/2025
 CLAIM END DATE 11/10/2025

Labor rate: \$140.00

OWNER INFORMATION

VERONICA PETRILLO
 7840 KOLMAR AVENUE
 Skokie, IL 60076
 USA

Retail Date of Purchase 07/11/2024

WARRANTY EXPIRATION DATE

07/11/2025

Claim Line Details

Labor

| | | |
|---------|--------------------------------------|-------------------------------------------------------------------------------------------------------------------------|
| Line# 1 | Operation Code 20-78-01-00-000800 | Operational Description Lippert Awning Torsion Motor Assembly - Exterior/Awnings (Lippert)/Replace/ No Tread Code |
|---------|--------------------------------------|-------------------------------------------------------------------------------------------------------------------------|

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2025-07-02 12:06:53 :: Service call to unit Complaint: Awning goes out but will not come back in all the way, comes in a bit but stops and can't get it in. Would like addressed. Cause: Checked voltage at awning switch 13.52 and checked voltage at motor was 13.51. I diagnosed motor awning weak. It extends and retracts but just slow retracting this is a really long awning. Correction: Replaced the awning motor and awning switch. Tested awning and it extends and retracts slowly due to how long the awning is.

| | | | | |
|-----------|-------------|------|----------------|----------|
| Model# 1 | Dlr Sub Hrs | 1.70 | Sub Labor Amt | \$238.00 |
| Serial# 1 | Appr Hrs | 0.80 | Appr Labor Amt | \$112.00 |

Notes

.50 R/R motor pending part return and testing .30 R/R switch

 service calls not covered under warranty
 part return required , please respond with tracking number
 1Z03RW629031509974
 Thank you for the tracking information. Claim will be processed once part is received. Please leave on your side.

Part

| | | | | |
|---------|----------------------|------------------------------------------------------------------------------------------------------------------------------------------------|--------------|------------|
| Line# 1 | Item # F100277126 | Description MOTOR; AWNING WITH MANUAL OVERRIDE; 2-WAY CONNECTION, SOLERA MOTOR; AWNING WITH MANUAL OVERRIDE; 2-WAY CONNECTION, SOLERA | | |
| | Model # | Serial # | Part tag | 0000390486 |
| | Sub Qty 1.00 | Sub Dlr Price \$525.88 | Sub Freight | \$0.00 |
| | Appr Qty 1.00 | Appr Dlr Price \$64.29 | Appr Freight | \$0.00 |

Notes

Total part cost equals Dealer/Standard price \$49.45 (Vendor Price \$29.97 + 65% FR parts mark up) + 30% state mark up

Labor

| | | |
|---------|--------------------------------------|--------------------------------------------------------------------------------------------------------|
| Line# 2 | Operation Code 30-99-01-00-001018 | Operational Description Day Night Shade or Roller Shade - Interior/Soft Goods/Replace/No Tread Code |
|---------|--------------------------------------|--------------------------------------------------------------------------------------------------------|

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2025-07-02 12:08:09 :: Complaint: Customer states the shade in the hallway not going up, would like looked at. Cause: It rolls up to one side. Correction: Replace shade for hallway.

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|----------------|--------------------|------|-----------------------|---------|
| Model# | Dlr Sub Hrs | 0.50 | Sub Labor Amt | \$70.00 |
| Serial# | Appr Hrs | 0.20 | Appr Labor Amt | \$28.00 |

Notes

Part

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|----------------|-----------------|----------------------------------------------------------------------------------------------------|-----------------------|---------|---------------------|---------|
| Line# 1 | Item # | Description | | | | |
| | F100445364 | SHADE, ROLLER 27 X 72 (24 X 70 WINDOW) Bamboo Black Fabric/Keyhole PC Alum Hembar w/Auto Stop 2024 | | | | |
| | Model # | Serial # | Part tag | | | |
| | Sub Qty | 1.00 | Sub Dlr Price | \$61.78 | Sub Freight | \$39.07 |
| | Appr Qty | 1.00 | Appr Dlr Price | \$61.78 | Appr Freight | \$39.07 |

Notes

Labor

| | | |
|----------------|-----------------------|------------------------------------------------------------------------------------------|
| Line# 3 | Operation Code | Operational Description |
| | 30-102-01-00-002691 | Wall Panel - Luan - Interior/Panels, Ceilings, & Interior Moldings/Replace/No Tread Code |

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2025-07-02 12:10:38 :: Complaint: Customer states the wallpaper around the windows in a few spots is wrinkles. Would like looked at and confirmed it is not water damage. Cause: Wall paper wrinkles around window frame. Correction: Removed framework from one window and showed customer it is not water damage. Had enough seam tape to do one window, will need more seam tape and about 4.1 hours total to do 6 windows total (5 left to do still) Additional Note : greeneway@dealer-advisors.com, 2025-07-02 12:12:00 :: Unsure on labor code.

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|----------------|--------------------|------|-----------------------|----------|
| Model# | Dlr Sub Hrs | 4.10 | Sub Labor Amt | \$574.00 |
| Serial# | Appr Hrs | 3.60 | Appr Labor Amt | \$504.00 |

Notes

.60 x6 to R/RI beauty ring and install seam tape

Part

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|----------------|-----------------|-------------------------------|-----------------------|--------|---------------------|--------|
| Line# 1 | Item # | Description | | | | |
| | F100347337 | SEAM TAPE, 1", CLOUDED TIMBER | | | | |
| | Model # | Serial # | Part tag | | | |
| | Sub Qty | 1.00 | Sub Dlr Price | \$0.16 | Sub Freight | \$0.38 |
| | Appr Qty | 1.00 | Appr Dlr Price | \$0.16 | Appr Freight | \$0.38 |

Notes

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|------------------|-----------------|------------|-----------------|-----------------|----------|
| Submitted | Labor Amt | \$882.00 | Approved | Labor Amt | \$644.00 |
| | Parts & Freight | \$505.91 | | Parts & Freight | \$165.68 |
| | Total | \$1,387.91 | | Total | \$809.68 |

DEALER _____ DATE _____
SIGNATURE _____

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ DATE _____
SIGNATURE _____

All repairs described have been inspected and are satisfactory.