

DEALER ACCOUNT #	0009497	CLAIM STATUS	Paid
GREENEWAY INC		CLAIM	2469866
DBA GREENEWAY RV SALES & SERVICE		CLAIM ORIGIN	WEB
8220 STATE HWY 13 SOUTH		ORIGINAL CLAIM ID	
WISCONSIN RAPIDS, WI 54494		VIN	5ZT2PUTB7T4024686
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	425 / 425
Labor rate:	\$140.00	ITEM #	PUT283BHCE-1
OWNER INFORMATION		DEALER RO #	12236B
		CLAIM START DATE	10/16/2025
		CLAIM END DATE	11/07/2025
Retail Date of Purchase		WARRANTY EXPIRATION DATE	

Labor Line# 1	Operation Code	Operational Description					
	30-101-36-00-001076	Hinged Passage Door - Interior/Interior Doors/Touch Up/No Tread Code					
	Complaint, Cause, Correction						
	Original Note : greeneway@dealer-advisors.com, 2025-10-16 13:22:04 :: Complaint: Bottom of the pantry door has a chunk missing. Cause: Peeling finish. Correction: Used dark putty to cover the peeled finish.						
	Model#	Dlr Sub Hrs	0.20	Sub Labor Amt \$28.00			
	Serial#	Appr Hrs	0.00	Appr Labor Amt \$0.00			
	Notes						
	DAF Dealer has submitted a repair that was not noted as damage or a shortage on the Dealer Acceptance Form or the Dealer Unit Inspection Form. This repair has been denied. It is necessary to note this type of damage or shortage on the DAF at delivery or within the 3 business days as required in The Forest River Way guidelines.						
	Repair line was not acknowledged within 14 days from the initial change of status. Dealer Connect has auto-acknowledged this line so the remainder of the claim can be processed.						
	Please contact the associated warranty department if you have any questions.						

Labor Line# 2	Operation Code		Operational Description	
	30-102-24-00-004562		Gimp/Vinyl Trim - Interior/Panels, Ceilings, & Interior Moldings/Repair/No Tread Code	
	Complaint, Cause, Correction			
	Original Note : greeneway@dealer-advisors.com, 2025-10-16 13:24:06 :: Complaint: Putty smeared throughout the unit. Cause: Manufacturer used silicone on ceiling trim and it was smeared in different areas with excessive amounts on some ceiling trim pieces. Correction: Cleaned away excess silicone and removed from curtains on bunk area privacy curtains.			
	Model#	Dlr Sub Hrs	0.40	Sub Labor Amt \$56.00
Serial#	Appr Hrs	0.40	Appr Labor Amt \$56.00	
Notes				

Labor				
Line#	3	Operation Code	Operational Description	
		30-101-24-00-001074	Interior Door Jamb, U-Channel, Casing, Frame - Interior/Interior Doors/Repair/No Tread Code	
		Complaint, Cause, Correction		
		Original Note : greeneway@dealer-advisors.com, 2025-10-16 13:25:26 :: Complaint: The plastic door trim to the bedroom has a scratch in it. Cause: scratched from manufacturer. Correction: Used magic eraser to at least lighten the scratch. Repairs for now, but need noted as well in case future customer would like it replaced.		
	Model#	Dlr Sub Hrs	0.20	Sub Labor Amt \$28.00
	Serial#	Appr Hrs	0.10	Appr Labor Amt \$14.00
	Notes			

flat rate to touch up
unit file noted

Submitted	Labor Amt	\$112.00	Approved	Labor Amt	\$70.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$112.00		Total	\$70.00

DEALER	DATE
SIGNATURE	
I certify that I have performed these repairs consistent with Forest River Policies.	

CUSTOMER	DATE
SIGNATURE	
All repairs described have been inspected and are satisfactory.	