



LIPPERT RETURNED GOODS AUTHORIZATION

CS-029

CUSTOMER SERVICE

Lippert Components Inc. Returned Goods Authorization

Plant 39B - 408 S. Byrkit Avenue, Mishawaka, IN 46544

Case Number

Date Issued

**Please mark the Case Number on the outside of the return package and on all paperwork.
Place a copy of this form in with your return.**

Company/ Customer Name

Attn:

Your company RGA (if applicable)

Returned Product Information

SO No.

Invoice No.

Your PO

Part Numbers

For LCI office use only

Return for Testing:

Lippert Components
2020 Blakesley Pkwy
Bristol, IN 46507

Return of Happijac Parts (new or defective):

Happijac
505 N. Kay's Drive
Kaysville, Utah 84037

Credit to be issued if part is
found to be defective

If part is not defective, you
will have 10 days to claim part

For LCI office use only

Good Part Return:

Lippert Components Inc.
401 S. Beiger St.
Mishawaka, IN 46544

30% restocking fee (built to spec)

20% restocking fee applies

No freight reimbursement

Return freight label/ BOL authorized



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Reason for return:

Damaged/defective

Good part return

Mis-ship

Authorized by:

Print name

Date

Signature _____

Company

THIS RGA IS VALID FOR 30 DAYS ONLY

Please reply within your case time frame if you have any questions regarding this RGA
or call 574-537-8900.

As a supplier of components to the RV industry, safety, education and customer satisfaction are our primary concerns. Should you have any questions, please do not hesitate to contact us at 432-LIPPERT (432-547-7378) or by email at customerservice@lci1.com. Self-help tips, technical documents, product videos and a training class schedule are available at lippert.com or by downloading the LippertNOW app.