



Alix Mongiat <alix@dealer-advisors.com>

Fwd: Requesting Authorization for 2337881 : 4X4TFLF26P1905024 - GREENEWAY INC [thread::zipMdcnxc2WpErLAXQ0x2h8::]

Rockwood & Flagstaff Authorizations <rockwoodflagstaffauths@forestriverinc.com>

Wed, Jun 25, 2025 at 6:42 AM

To: Alix Mongiat <alix@dealer-advisors.com>

Alix, this portion of diagnosis does not have anything to do with the WI state law this is something Forest River covers regularly when there is a clear warranty concern as Lippert does not participate in diagnostic time at any point.

We review each claim on a case by case basis taking into account where the item needing replaced is located and what is needed to do the repair.

We have consulted with our corporate team many times on the WI state law that your dealership continues to reference.

I will update the claim for the 1.5 hours labor, Forest River covering the additional labor time. The typical labor paid to our dealer partners for the unity board replacement is .5 for the flat rate. Thank you and please let me know if you have any questions.

I will again connect your email with our corporate team to provide more clarity for myself and my team members.



KRISTINA ERB

LEAD WARRANTY AUTHORIZATIONS REPRESENTATIVE
DEALER RELATIONS

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