

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 12205B

Date In: 22 SEP 25 Author: KOTT
Promised Date: 06 NOV 25 Stock No: 11319
: Year: 2025
Customer Name: 17594 - TRENT, JOHN Manufacturer: FOREST RIVER
Address: W9480 COUNTY RD S Brand: FLAGSTAFF CLASSIC FW
: NEW LONDON, WI Model: 374DBH
Postal/Zip: 54961 Miles/Hrs: 0
Phone#(res): 920-716-0643 Exterior Color:
Phone#(bus): Unit Type: FW-FIFTH WHEEL
Cell Phone: License#:
Email: JTRENT1@GMAIL.COM Tag#: DB: 09/22/2025
Purchased Date: 17 JAN 25 :
Delivery Date: 01 MAY 25 :
InService Date: :
Serial#: 4X4FFLN22S1908672 :

Job # Description JOB INFORMATION Type Bill To

9 COMPLAINT: CUSTOMER STATES THAT THE OVEN DOES NOT W 1021 FORES
WORK PROPERLY- CUSTOMER STATES THAT THE
OVEN WILL LIGHT FOR ABOUT 2 MINUTES THEN
IT WILL CUT OFF-
CAUSE: The stove is a furrion and we recieved a
magic chef. We need to re order the
stove. Replace oven. Defective burner
assembly.
CORRECTION: Installed new oven. Perform drop
pressure test. Tested good for no leaks.
Tested oven for operation. Tested good.
10 COMPLAINT: CUSTOMER STATES THAT THE SCREENS IN THE W 1021 FORES
WINDOWS DO NOT FIT TIGHT-
CAUSE: Screens complaint. All of them? States
the screens dont fit tight. Inspected
screens in coach, they appear to be
fitting as they should. Removed and
refit bedroom screens, seems alright to
me.
CORRECTION: The gap between the screen and
windowframe measures less than 1/16" NPF
WARRANTY AUTH: .20 HORUS OF LABOR
request .15 hours of labor
11 COMPLAINT: IN BATHROOM WHERE IT IS CAULKED THERE IS W 1021 FORES
A BLACK SPOT IN THE WHITE SEALANT, CAN
WE CORRECT THAT.
CAUSE: Black foam poking out of white silicon,
repaired it while clocked into other

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Job #   Description           JOB INFORMATION           Type Bill To
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	line for shower.				
	CORRECTION: Removed section of sealant. Cleaned area, resealed. REQUEST .30 HOURS OF LABOR				
12	COMPLAINT: IN THE SHOWER THERE IS CAULK THAT IS ON THE WALL, LIKE IT WAS APPLIED SLOPPY BE MANUFATUERER	W	1021	FORES	
	CAUSE: Sloppy workmanship at production. Needs some clean up effort. Cosmetic				
	CORRECTION: Removed section of silicon, cleaned with a solvent, and resealed. Looks more appealing now. REQUEST 1 HOUR OF LABOR WARRANTY AUTH: .40 HOURS OF LABOR				
13	COMPLAINT: IN THE MAIN LIVING AREA THERE IS TRIM COMING LOOSE.	W	1021	FORES	
	CAUSE: Could not find loose trim in living area, only tape mark was next to a putty discrepancy.				
	CORRECTION: Fixed putty mishap. REQUEST .20 HOURS OF LABOR WARRANTY AUTH: .20				
14	COMPLAINT: BTHROOM DOOR OPENING ONE OF THE TRIM PIECES ARE BOWED, CAN WE FIX AND GET PINNED BACK DOWN.	W	1021	FORES	
	CAUSE: Trim piece bowed in a few spots.				
	CORRECTION: Glued and applied pressure overnight to questionable trim piece. Did two rounds of glue and pressure. Outside corner trim looks fine again. REQUEST .60 HOURS OF LABOR WARRANTY AUTH: .30 HOURS OF LABOR				
15	COMPLAINT: THERE IS SOME CAULKING MISSING ON THE COUNTER TOP WHERE IT GOES FROM LOWER TO HIGHER	W	1021	FORES	
	CAUSE: Missing calking.				
	CORRECTION: Used white nova-flex to fill in the gap. REQUEST .2 HOURS OF LABOR WARRANTY AUTH: .20 HOURS OF LABOR				
17	COMPLAINT: ODS FRONT COMPARTMENT WITH LEVELING SYSTEM, THE SCREEN IN THE PANEL IS UNATTACHD AND FREE FLOATING IN PANEL. CHECK OUT FOR REPAIR, REPLACE.	W	1021	FORES	
	CAUSE: Looks like the screen detached inside of the leveling control.				
	CORRECTION: One side of the control board was dislodged from the clips holding it in place. Recliped, seemed to stay in place fine. Reattached, working fine. REQUEST .30 HOURS OF LABOR WARRANTY AUTH: .30 HORUS OF LABOR				

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1 COMPLAINT: Transferred to GRV*12205C on 17 NOV 25 W 1021 FORES
 Estimate amount was 0.00 ADDED 10/29:
 CUSTOMER STATES THAT WHEN YOU TAKE A
 SHOWER, THE BLACK TANK SENSOR REFLECTS
 AS FILLING- AND WHEN YOU USE THE TOILET,
 THE GREY TANK REFLECTS AS FILLING- NEED
 TO CHECK THE WIRES TO VERIFY THAT THEY
 ARE CONNECTED TO THE CORRECT TANKS-

CAUSE: The gray and black tank wires are hooked
 up wrong on the unity board. I turned
 the water on and ran water through the
 toilet and gray 1 started reading. I
 turned the water on in the shower and
 the black tank started to read. I had to
 remove the customer's belongings from
 the front storage, removed the wall and
 i was able to gain access to the unity
 board. The manufacturer didn't label
 anything on the board so i just swapped
 the brown and gray wires, ran water
 through the shower than the toilet and
 now they're reading correctly. I put the
 wall back together and put the customers
 belongings back in the front storage.

CORRECTION: Done.

2 COMPLAINT: Transferred to GRV*12205C on 17 NOV 25 W 1021 FORES
 Estimate amount was 0.00 CMR STATES THAT
 WHEN YOU RUN A LITTLE BIT OF WATER THE
 PUMP WILL TURN ON AND NOT TURN OFF- PER
 DUSTIN, MAY NEED TO ADJUST THE THE ALLEN
 SCREW ON THE HEAD OF THE PUMP

CAUSE: The pump needs adjustment. I filled the
 fresh tank to 1/3, turned the pump on
 and it runs for five seconds after the
 water is turned off. I adjusted the
 pressure and now it shuts off under two
 seconds.

CORRECTION: Done.

3 COMPLAINT: Transferred to GRV*12205C on 17 NOV 25 W 1021 FORES
 Estimate amount was 0.00 CMR STATES THE
 TOILET IS NOT HOLDING ANY WATER

CAUSE: Bad ball seal. I replaced the seal.

CORRECTION: Done.

4 COMPLAINT: Transferred to GRV*12205C on 17 NOV 25 W 1021 FORES
 Estimate amount was 0.00 CUSTOMER STATES
 THAT THE SLIDING DOOR FOR THE BUNK ROOM
 ONCE YOU GET IT TO A CERTAIN POINT IT
 WILL HANG UP AND YOU WILL NEED TO PUSH
 IT TO GET IT TO GO

CAUSE: The manufacturer didn't run one of the
 screws in all the way on the sliding
 door track and the door hits it. I

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pulled the style off in the bunk room so i can get to the tabs to take the door off. The tabs wont budge so i removed the style on the otherside and for some reason the manufacturer put a screw next to each tab. I pulled the screws, unlatched the tabs and due to design flaw i cant get the door out. It will either hit the slide facia or wont get past the bunk room wall. I can see one of the screws isnt tight against the track and thats what the end roller is catching on. I tried every extension i have and i cant reach the screw and there is no other way to get to it. I put everything back together. The door operates but it will hang up if the door isnt pushed in perfectly straight. We will have to see how the manufacturer wants us to proceed. Looking for recommendation on how to proceed as we can not replace door without removing door which we would need to cut door in order to remove. requestions 2.5 for current labor in door issue.

CORRECTION: ...

5 COMPLAINT: Transferred to GRV*12205C on 17 NOV 25 W 1021 FORES
Estimate amount was 0.00 CUSTOMER THE
BUTTON SHOWER HEAD DOES NOT WORK- IT
DOES NOT TURN THE WATER OFF-

CAUSE: Faulty shower head. I turned the water on, hit the button and the water doesnt stop. We will need a new shower head

CORRECTION: ...

6 COMPLAINT: Transferred to GRV*12205C on 17 NOV 25 W 1021 FORES
Estimate amount was 0.00 CMR STATES THAT
THERE IS A PIECE OF TRIM THAT IS LOOSE
ON THE CEILING RIGHT ABOVE THE REFER-

CAUSE: The trim above the slide is falling off. I nailed it back on and put putty over the holes.

CORRECTION: Done.

7 COMPLAINT: Transferred to GRV*12205C on 17 NOV 25 W 1021 FORES
Estimate amount was 0.00 CMR STATES THAT
IN THE BUNK AREA THERE IS A PIECE OF
TRIM THAT THEY PUT ON BACKWARDS- THE
UNFINISHED END IS EXPOSED AND NEEDS TO
BE PUT THE OTHER DIRECTION

CAUSE: Baton strips dont have "finished" edges. If I flip it around it will look exactly the same. I covered the ends with putty so they're not as noticeable.

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CORRECTION: Done.

8 COMPLAINT: Transferred to GRV*12205C on 17 NOV 25 W 1021 FORES
 Estimate amount was 0.00 CMR STATES THAT
 THERE IS A MARK ON SIDE OF THE UNIT THAT
 NEED TO BE BUFFED OUT- SEE KAITLYN WITH
 QUESTIONS-

CAUSE: NPF. I checked over both sides of the
 unit and I dont see any issues. Is it on
 the DS, ODS, top or bottom?

CORRECTION: ...

RI COMPLAINT: PREFORM ROOF INSPECTION AND ADVISE IF I PD GOODW
 REPAIR IS NEEDED.

CAUSE: Roof inspection. All the sealant looks
 fine but there are some weird wrinkles
 in the membrane. I took pictures of them
 incase it becomes a problem in the
 future.

CORRECTION: Done.

16 COMPLAINT: Transferred to GRV*12205C on 17 NOV 25 E 17594 TRENT
 Estimate amount was 0.00 CMR REQ HAVING
 THE SLIDEOUTS CHECKED FOR LUBRICATION IF
 NEEDED

CAUSE: 1001 CUSTOMER REQUESTED I sprayed the
 gear packs with a non-dirt attracting
 lube.

CORRECTION: Done.

18 COMPLAINT: Transferred to GRV*12205C on 17 NOV 25 W 1021 FORES
 Estimate amount was 0.00 CMR REQ HAVING
 THE BATTERIES TESTED- IT KEEPS GOING
 DEAD VERY QUICKLY-

CAUSE: I found one loose connection otherwise
 NPF. The hot cable going to the breaker
 was loose so i tightened the connection
 down. I checked voltage while the unit
 was plugged in and unplugged and
 everything is good. I disconnected the
 battery and did a load test and the
 battery is good. There is only two
 panels and one deep cycle battery on the
 unit which wont run much other than some
 lights and maybe the fridge on low. And
 that not including everything else thats
 always on in the unit like the monitor
 panel, battery monitor and the co2
 alarm. The customer either needs another
 battery or lithium if they want it to
 last longer.

CORRECTION: Done.

WS COMPLAINT: WINTERIZE WATER SYSTEM & TRAPS -SELF E 17594 TRENT
 CONTAINED - TOWABLE

CAUSE: 1001 CUSTOMER REQUESTED

CORRECTION: Done.

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Job # Part No      Description      PARTS  Bill to  Qty    Price    Total
*****
14   146877         NOVAFLEX SEALANT WHITE  W-1021    1    11.93    11.93
3    0713814073398  KIT, FLUSH BALL SEAL    W-1021    0    37.18    0.00
WS   009114950003   -50 F GLYCERIN FREE BAS E-17594    3     9.34    28.02
9    82202020        RANGE - PFL: GAS FURRIO W-1021    1  1,426.43  1,426.43
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Job#  Lab Code  Description      LABOUR  Mech Bill to  Hrs    Rate    Total
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9  Z992      MISC LABOUR CODE (WARR RW  W-1021    0.46  140.00    64.40
9  Z992      MISC LABOUR CODE (WARR RW  W-1021    0.04  140.00     5.60
9  Z992      MISC LABOUR CODE (WARR JGK W-1021    0.45  140.00    63.00
10 Z992     MISC LABOUR CODE (WARR RW  W-1021    0.20  140.00    28.00
11 Z992     MISC LABOUR CODE (WARR RW  W-1021    0.50  140.00    70.00
12 Z992     MISC LABOUR CODE (WARR RW  W-1021    0.85  140.00   119.00
13 Z992     MISC LABOUR CODE (WARR RW  W-1021    0.50  140.00    70.00
14 Z992     MISC LABOUR CODE (WARR RW  W-1021    0.08  140.00    11.20
14 Z992     MISC LABOUR CODE (WARR RW  W-1021    0.18  140.00    25.20
14 Z992     MISC LABOUR CODE (WARR RW  W-1021    0.24  140.00    33.60
15 Z992     MISC LABOUR CODE (WARR RW  W-1021    0.50  140.00    70.00
17 Z992     MISC LABOUR CODE (WARR RW  W-1021    0.50  140.00    70.00
1  WARR     MANUFACTURER WARRANTY  JGK  W-1021    0.00  140.00     0.00
2  WARR     MANUFACTURER WARRANTY  JGK  W-1021    0.00  140.00     0.00
3  WARR     MANUFACTURER WARRANTY  JGK  W-1021    0.00  140.00     0.00
4  WARR     MANUFACTURER WARRANTY  JGK  W-1021    0.00  140.00     0.00
5  WARR     MANUFACTURER WARRANTY  JGK  W-1021    0.00  140.00     0.00
6  WARR     MANUFACTURER WARRANTY  JGK  W-1021    0.00  140.00     0.00
7  WARR     MANUFACTURER WARRANTY  JGK  W-1021    0.00  140.00     0.00
8  WARR     MANUFACTURER WARRANTY  JGK  W-1021    0.00  140.00     0.00
RI Z991     PREFORM ROOF INSPECTIO JGK  I-PD     0.30   70.00    21.00
16 Z990     MISC LABOUR CODE (EXTE JGK  E-17594    0.00  130.00     0.00
18 Z990     MISC LABOUR CODE (EXTE JGK  W-1021    0.00  140.00     0.00
9  Z992     MISC LABOUR CODE (WARR JGK  W-1021    1.05  140.00   147.00
1  WARR     MANUFACTURER WARRANTY  JGK  W-1021    0.00  140.00     0.00
4  WARR     MANUFACTURER WARRANTY  JGK  W-1021    0.00  140.00     0.00
7  WARR     MANUFACTURER WARRANTY  JGK  W-1021    0.00  140.00     0.00
8  WARR     MANUFACTURER WARRANTY  JGK  W-1021    0.00  140.00     0.00
WS W495     WINTERIZE RV (WATER SY JGK  E-17594    0.70  130.00    91.00
9  Z992     MISC LABOUR CODE (WARR TD  W-1021    0.50  140.00    70.00
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Job #  Excode  Description      EXTRAS  bill to  Qty    Price    Total
*****
9  FRT      FREIGHT FRT FOR JOB 9  W-1021    1.00  195.76   195.76
13 SSE     SHOP SUPPLIES - EXTERNAL W-1021    1.00   6.83     6.83
WS  J-ADJ    QUOTE ADJUSTMENT      E-17594    1.00  -20.02   -20.02
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BILLINGS SUMMARY

Type	Bill Id	Parts	Labour	Sublet	Extras	Tax	Total
E	17594	28.02	91.00	0.00	-20.02	5.45	104.45
I	PD	0.00	21.00	0.00	0.00	0.00	21.00
W	1021	1438.36	847.00	0.00	202.59	0.00	2,487.95
	Totals	1466.38	959.00	0.00	182.57	5.45	2,613.40

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&k0S