

# FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0009497  
 GREENEWAY INC  
 DBA GREENEWAY RV SALES & SERVICE  
 8220 STATE HWY 13 SOUTH  
 WISCONSIN RAPIDS, WI 54494  
 USA

CLAIM STATUS Paid  
 CLAIM 2506533  
 CLAIM ORIGIN DAX  
 ORIGINAL CLAIM ID  
 VIN 4X4FFLN22S1908672  
 CHASSIS VIN  
 MILEAGE 0  
 SITE/WAREHOUSE 010 / 010C  
 ITEM # FLFF374DBH  
 DEALER RO #  
 CLAIM START DATE 07/21/2025  
 CLAIM END DATE 09/26/2025

Labor rate: \$140.00

**OWNER INFORMATION**

JOHN A TRENT  
 W9480 COUNTY RD S  
 New London, WI 54961  
 USA

Retail Date of Purchase 05/01/2025      WARRANTY EXPIRATION DATE 05/01/2026

**Claim Line Details**

**Labor**

Line# 1      Operation Code      Operational Description  
 20-78-01-00-000810      Lippert Awning Gas Strut - Exterior/Awnings (Lippert)/Replace/No Tread Code  
**Complaint, Cause, Correction**  
 FOREST RIVER IS SUBMITTING A MANUAL CLAIM PAYMENT AS ORIGINAL CLAIM, 2372918, HAD PART COST REDUCED IN ERROR. PAYING DEALER FOR THE GAS STRUTS. THANK YOU. Original Note : greeneway@dealer-advisors.com, 2025-07-21 10:07:16 :: Complaint: Customer states that the strut on the awning does not work properly. Cause: The strut locked up and will not move, it is seized. Correction: Will need to replace the strut for the awning. The strut is a 280343

Model# cc	Dlr Sub Hrs	0.00	Sub Labor Amt	\$0.00
Serial# cc	Appr Hrs	0.00	Appr Labor Amt	\$0.00

**Notes**

Approved for part cost only as the labor was paid on original claim 2372918. Arbutler 11/20

**Part**

Line# 1	Item #	Description
	F100109815	AWNING PART - SOP AWNING PART - SOP: GAS STRUT FOR AWNING ARM, 124 LBS - 26" - V# 280343   GOES WITH V# V000491529
	Model #	Serial #
	Sub Qty      0.00	Sub Dlr Price      \$0.00
	Appr Qty      1.00	Appr Dlr Price      \$46.57
		Part tag      Sub Freight      \$0.00
		Appr Freight      \$0.00

**Notes**

<b>Submitted</b>	Labor Amt	\$0.00	<b>Approved</b>	Labor Amt	\$0.00
	Parts & Freight	\$46.57		Parts & Freight	\$46.57
	Total	\$46.57		Total	\$46.57

DEALER \_\_\_\_\_ DATE \_\_\_\_\_  
 SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER \_\_\_\_\_ DATE \_\_\_\_\_  
 SIGNATURE

All repairs described have been inspected and are satisfactory.