

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 12205

Date In: 11 JUN 25 Author: KOTT
Promised Date: 25 DEC 25 Stock No: 11319
: Year: 2025
Customer Name: 17594 - TRENT, JOHN Manufacturer: FOREST RIVER
Address: W9480 COUNTY RD S Brand: FLAGSTAFF CLASSIC FW
: NEW LONDON, WI Model: 374DBH
Postal/Zip: 54961 Miles/Hrs: 0
Phone#(res): 920-716-0643 Exterior Color:
Phone#(bus): Unit Type: FW-FIFTH WHEEL
Cell Phone: License#:
Email: JTRENT1@GMAIL.COM Tag#: CMR IS DROPPING 9/8
Purchased Date: 17 JAN 25 :
Delivery Date: 01 MAY 25 :
InService Date: :
Serial#: 4X4FFLN22S1908672 :

Job # Description JOB INFORMATION Type Bill To

1 COMPLAINT: 6/10-CUSTOMER STATES THAT THE REFER IN W 1021 FORES
THE EXTERIOR KITCHEN IS BOLTED TO FAR
FORWARD- THE LATCH FOR THE COMPARTMENT
DOOR HITS THE DOOR OF THE REFER CAUSING
A DENT-
CAUSE: The outlet behind the refrigerator is in
the way of pushing it back further.
Outlet has to be relocated to allow
proper clearance. R&R refrigerator after
moving outlet.
CORRECTION: Moved outlet behind refrigerator, up and
out of the clearance. Swapped mounting
brackets onto new refrigerator. R&R
refrigerator.
2 COMPLAINT: 6/10- CUSTOMER STATES THAT THERE IS A W 1021 FORES
BLEMISH ON THE COUNTER TOP BY THE ENTRY
DOOR- PER THE CUSTOMER IT SEEMS LIKE THE
FINISH IS MISSING ON SOME SPOTS OF THE
COUNTER TOP-
CAUSE: CMR describes a blemish. Buffed out
whatever black mark was on the counter.
Was this the blemish described? Measures
16-3/4" wide x 58-1/4" long. Replace
countertop per warranty? Clear defect in
finish. Not buffable
CORRECTION: Buffed, cleaned visible mark.
3 COMPLAINT: 6/10- CUSTOMER STATES THAT THE BLACK AND W 1021 FORES
GRAY TANK SENSORS ARE NOT WIRED

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Job #   Description           JOB INFORMATION           Type Bill To
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CORRECTLY- HE STATES THAT WHEN YOU FLUSH
THE GRAY TANK THE BLACK TANK SENSOR
READS AS FULL-
CAUSE:      I think there is some confusion here.
            The tank flush on the Nautlus panel is
            only plumbed into the black tank. When
            flushing, remember to keep black tank
            valve in the open position.      Grey
            tanks do not have a flush built into
            them.
CORRECTION: System is working as designed
4 COMPLAINT: 6/10- CUSTOMER STATES THAT THERE IS A      W      1021      FORES
            SECTION OF LINO IN THE BEDROOM THAT
            "STICKS UP"/ DOES NOT SIT FLUSH WITH THE
            FLOOR- IT IS ON THE ODS OF THE ROOM
            UNDER THE WINDOW- CMR STATES THAT IT
            FLATTENED OUT NOW
CAUSE:      Linoleum issue in bedroom. Must have
            already been solved, no issue present.
CORRECTION: NPF
5 COMPLAINT: 6/10- CUSTOMER STATES THAT WHEN YOU HAVE W      1021      FORES
            THE FRONT DS COMPARTMENT DOOR OPEN, YOU
            CAN SEE SUNLIGHT COMING THROUGH AROUND
            THE STEPS GOING UP INTO THE BEDROOM-
CAUSE:      Gap where light would shine through to
            interior.
CORRECTION: Taped off white wall, applied black-nova
            flex sealant, smoothed out. No more
            light shining through to interior.
6 COMPLAINT: CUSTOMER STATES THAT THE STRUT ON THE      W      1021      FORES
            AWNING DOES NOT WORK PROPERLY-
CAUSE:      VERIFIED THE CUSTOMERS CONCERN
CORRECTION: WILL NEED TO REPLACE THE STRUT FOR THE
            AWNING- THE STRUT IS A 280343 REQUEST
            .75 HOURS OF LABOR WARR AUTH: .75 HOURS
            WARR AUTH: .75 COMPLETE REPLACEMENT ON
            LINE 8 MAILED TO CUSTOMER AND THEY
            INSTALLED THEMSELVES
7 COMPLAINT: CUSTOMER STATES THAT ON THE WATER INLET W      1021      FORES
            ON THE BOTTOM OF THE UNDERBELLY THERE IS
            NO CAP ON IT TO SEAL IT OFF- BIRDS BUILT
            A NEST IN THE UNDERBELLY OF HIS UNIT-
            PER NINA @ FR THERE IS NO CAP THAT GOES
            OVER THE METAL OPENING AND THAT IT IS
            LEFT WITH A RAW EDGE.
CAUSE:      CMR concern with cutout under water
            inlet under Nautlus panel.
CORRECTION: According to Manufacturer, this is
            standard practice. Nothing is missing.

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If CMR is wanting more done we can possibly install a locking door underneath, over the opening. Or search the old building for matching metal, seal the opening, make a smaller hole, and install a flip up door just like on the opposite side of opening.

8 COMPLAINT: WHEN THE CUSTOMER GOT HOME ON THE DAY OF W 1021 FORES
THE SHOWTHRU FOUND THAT THERE ARE SCUFFS ON THE AWNINGS-

CAUSE: R&R Awining arms, per warranty.

CORRECTION: Removed awning arms after securing tube and fabric to roof out of way. Had to drill 8 rivets on bottom section of awning arms, FR using expanding rivets now instead of hex screws to mount hardware, a little more time consuming.

Prep and replace arms with new, remount tube and fabric, rewire new awning arms. Test for proper functionality.

9 COMPLAINT: Transferred to GRV*12205B on 22 SEP 25 W 1021 FORES
Estimate amount was 0.00 CUSTOMER STATES THAT THE OVEN DOES NOT WORK PROPERLY-
CUSTOMER STATES THAT THE OVEN WILL LIGHT FOR ABOUT 2 MINUTES THEN IT WILL CUT OFF-

CAUSE: When running the oven, pilot light comes on, then burner ignights. It will run for a short time and then kicks out shutting off gas pressure. According to thermometer, ot is kicking out at 200F submit to warranty for replacement.

CORRECTION: ... REQUEST 1.5 HOURS OF LABOR

10 COMPLAINT: Transferred to GRV*12205B on 22 SEP 25 W 1021 FORES
Estimate amount was 0.00 CUSTOMER STATES THAT THE SCREENS IN THE WINDOWS DO NOT FIT TIGHT-

CAUSE: Screens complaint. All of them? States the screens dont fit tight. Inspected screens in coach, they appear to be fitting as they should. Removed and refit bedroom screens, seems alright to me.

CORRECTION: The gap between the screen and windowframe measures less than 1/16" NPF

11 COMPLAINT: Transferred to GRV*12205B on 22 SEP 25 W 1021 FORES
Estimate amount was 0.00 IN BATHROOM WHERE IT IS CAULKED THERE IS A BLACK SPOT IN THE WHITE SEALANT, CAN WE CORRECT THAT.

CAUSE: Black foam poking out of white silicon,

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repaired it while clocked into other line for shower.
 CORRECTION: Removed section of sealant. Cleaned area, resealed.

12 COMPLAINT: Transferred to GRV*12205B on 22 SEP 25 W 1021 FORES
 Estimate amount was 0.00 IN THE SHOWER THERE IS CAULK THAT IS ON THE WALL, LIKE IT WAS APPLIED SLOPPY BE MANUFATUERER
 CAUSE: Sloppy workmanship at production. Needs some clean up effort. Cosmetic
 CORRECTION: Removed section of silicon, cleaned with a solvent, and resealed. Looks more appealing now.

13 COMPLAINT: Transferred to GRV*12205B on 22 SEP 25 W 1021 FORES
 Estimate amount was 0.00 IN THE MAIN LIVING AREA THERE IS TRIM COMING LOOSE.
 CAUSE: Could not find loose trim in living area, only tape mark was next to a putty discrepancy.
 CORRECTION: Fixed putty mishap.

14 COMPLAINT: Transferred to GRV*12205B on 22 SEP 25 W 1021 FORES
 Estimate amount was 0.00 BTHROOM DOOR OPENING ONE OF THE TRIM PIECES ARE BOWED, CAN WE FIX AND GET PINNED BACK DOWN.
 CAUSE: Trim piece bowed in a few spots.
 CORRECTION: Glued and applied pressure overnight to questionable trim piece. Did two rounds of glue and pressure. Outside corner trim looks fine again.

15 COMPLAINT: Transferred to GRV*12205B on 22 SEP 25 W 1021 FORES
 Estimate amount was 0.00 THERE IS SOME CAULKING MISSING ON THE COUNTER TOP WHERE IT GOES FROM LOWER TO HIGHER
 CAUSE: Missing calking.
 CORRECTION: Used white nova-flex to fill in the gap.

16 Transferred to GRV*12205B on 22 SEP 25 Estimate E 17594 TRENT
 amount was 0.00 TOP OFF LP

17 COMPLAINT: Transferred to GRV*12205B on 22 SEP 25 W 1021 FORES
 Estimate amount was 0.00 ODS FRONT COMPARTMENT WITH LEVELING SYSTEM, THE SCREEN IN THE PANEL IS UNATTACHD AND FREE FLOATING IN PANEL. CHECK OUT FOR REPAIR, REPLACE.
 CAUSE: Looks like the screen detached inside of the leveling control.
 CORRECTION: One side of the control board was dislodged from the clips holding it in place. Recliped, seemed to stay in place fine. Reattached, working fine.

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Job # Part No      Description      PARTS    Bill to    Qty    Price    Total
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8      82202938      REGAL POWER ARMS W/HEADS W-1021    1      300.30    300.30
8      822065264      AWNING - SOP: LIGHTED PO W-1021    1      291.53    291.53
1      822094353      REFRIGERATOR - SOP: HOTP W-1021    1      233.27    233.27
6      848150021212  STRUT, GAS 124-144 LBS   W-1021    1      35.82     35.82
5      146881        NOVAFLEX SEALANT BLACK   W-1021    1      14.42     14.42
14     146877        NOVAFLEX SEALANT WHITE   W-1021    0      11.93     0.00
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Job#  Lab Code  Description      LABOUR    Mech Bill to    Hrs    Rate    Total
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1  WARR      MANUFACTURER WARRANTY RW    W-1021    0.00    140.00    0.00
5  WARR      MANUFACTURER WARRANTY RW    W-1021    0.29    140.00    40.60
4  WARR      MANUFACTURER WARRANTY RW    W-1021    0.50    140.00    70.00
3  WARR      MANUFACTURER WARRANTY RW    W-1021    0.50    140.00    70.00
2  WARR      MANUFACTURER WARRANTY RW    W-1021    0.42    140.00    58.80
9  Z992      MISC LABOUR CODE (WARR RW    W-1021    0.00    140.00    0.00
10 Z992      MISC LABOUR CODE (WARR RW    W-1021    0.00    140.00    0.00
14 Z992      MISC LABOUR CODE (WARR RW    W-1021    0.00    140.00    0.00
15 Z992      MISC LABOUR CODE (WARR RW    W-1021    0.00    140.00    0.00
12 Z992      MISC LABOUR CODE (WARR RW    W-1021    0.00    140.00    0.00
13 Z992      MISC LABOUR CODE (WARR RW    W-1021    0.00    140.00    0.00
11 Z992      MISC LABOUR CODE (WARR RW    W-1021    0.00    140.00    0.00
7  Z992      MISC LABOUR CODE (WARR RW    W-1021    0.50    140.00    70.00
17 Z992      MISC LABOUR CODE (WARR RW    W-1021    0.00    140.00    0.00
1  WARR      MANUFACTURER WARRANTY RW    W-1021    0.00    140.00    0.00
1  WARR      MANUFACTURER WARRANTY RW    W-1021    0.43    140.00    60.20
1  WARR      MANUFACTURER WARRANTY RW    W-1021    0.07    140.00    9.80
8  WARR      MANUFACTURER WARRANTY RW    W-1021    0.00    140.00    0.00
8  WARR      MANUFACTURER WARRANTY RW    W-1021    1.50    140.00    210.00
8  WARR      MANUFACTURER WARRANTY RW    W-1021    0.00    140.00    0.00
2  WARR      MANUFACTURER WARRANTY RW    W-1021    0.08    140.00    11.20
14 Z992      MISC LABOUR CODE (WARR RW    W-1021    0.00    140.00    0.00
14 Z992      MISC LABOUR CODE (WARR RW    W-1021    0.00    140.00    0.00
9  Z992      MISC LABOUR CODE (WARR RW    W-1021    0.00    140.00    0.00
5  WARR      MANUFACTURER WARRANTY RW    W-1021    0.21    140.00    29.40
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Job #  Excode  Description      EXTRAS    bill to    Qty    Price    Total
*****
1  FRT      FREIGHT          W-1021    1.00    46.64    46.64
13 SSE     SHOP SUPPLIES - EXTERNAL W-1021    0.00    0.00     0.00
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BILLINGS SUMMARY

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Type Bill Id      Parts    Labour    Sublet    Extras    Tax    Total
*****
W      1021      875.34    630.00    0.00     46.64    0.00    1,551.98
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BILLINGS SUMMARY

Type Bill Id	Parts	Labour	Sublet	Extras	Tax	Total
Totals	875.34	630.00	0.00	46.64	0.00	1,551.98

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