

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0009497
 GREENEWAY INC
 DBA GREENEWAY RV SALES & SERVICE
 8220 STATE HWY 13 SOUTH
 WISCONSIN RAPIDS, WI 54494
 USA

CLAIM STATUS Paid
 CLAIM 2338213
 CLAIM ORIGIN WEB
 ORIGINAL CLAIM ID
 VIN 5ZT2PUPB6R4020714
 CHASSIS VIN
 MILEAGE 0
 SITE/WAREHOUSE 425 / 425
 ITEM # PUT25BHS-1
 DEALER RO # 12201
 CLAIM START DATE 06/18/2025
 CLAIM END DATE 07/28/2025

Labor rate: \$140.00

OWNER INFORMATION

ANGELA STEINHAUER
 3833 COUNTY ROAD A
 Rosholt, WI 54473
 USA

Retail Date of Purchase 06/05/2025 WARRANTY EXPIRATION DATE 06/05/2026

Claim Line Details

Labor

Line# 1 **Operation Code** **Operational Description**
 60-140-01-00-001565 Lav Faucet - Plumbing/Bathroom (Lavatory) Sink/Replace/No Tread Code
Complaint, Cause, Correction
 Original Note : greeneway@dealer-advisors.com, 2025-06-18 12:40:00 :: Complaint: customer spoke to matt upon returning home from their showthru on 6/5. There is a leak under the kitchen sink- customer also states that the faucet is now leaking on the top by the base of the faucet. Cause: There is a leak right at the base of the faucet- there is an internal leak inside the faucet. Correction: Faucet needs to be replaced.
 Model# Dlr Sub Hrs 0.50 Sub Labor Amt \$70.00
 Serial# Appr Hrs 0.50 Appr Labor Amt \$70.00
Notes
 pending part return
 Part Return required. Claim will be processed once part is received. Please attach trking information.
 1ZF865489013901658
 Thank you for the tracking information. Claim will be processed once part is received.

Part

Line# 1 **Item #** **Description**
 USERPART DFTDF-MK530SLK-MB streamline pull-down rv kitchen faucet - matte black
 Model # Serial # Part tag 0000377068
 Sub Qty 1.00 Sub Dlr Price \$127.76 Sub Freight \$0.00
 Appr Qty 1.00 Appr Dlr Price \$83.40 Appr Freight \$0.00
Notes
 Forest River price cost \$47.52
 35% mark-up
 30% state mark-up
 \$83.40

Labor

Line# 2 **Operation Code** **Operational Description**
 RC-057-03-00-004547 24V387, 2024-307 - MISSING INTERMEDIATE LAMP FMVSS 108 - Recall/ Clearance Light/Install/No Tread Code
Complaint, Cause, Correction
 Original Note : greeneway@dealer-advisors.com, 2025-06-18 12:41:17 :: Complaint: Recall 24V387 - Amber intermediate lamp on DS and ods. Cause: Recall Correction: Installed two amber lights one on the ds and one on the ods

Model# Dlr Sub Hrs 1.00 Sub Labor Amt \$140.00
 Serial# Appr Hrs 1.00 Appr Labor Amt \$140.00

Notes
per tsb

Labor
Line# 3

Operation Code 30-102-12-00-001096 Operational Description Interior Trim or Moldings, each - Interior/Panels, Ceilings, & Interior Moldings/ Resecure or Tighten/No Tread Code

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2025-06-18 12:42:20 :: Complaint: Customer states that one of the trim pieces around the entry door came loose and needs to be repinned back to the wall. Cause: Trim is loose. Correction: Resecure to the wall.

Model# Dlr Sub Hrs 0.20 Sub Labor Amt \$28.00
 Serial# Appr Hrs 0.10 Appr Labor Amt \$14.00

Notes
photos required
flat rate to secure , dealer goodwill with out the required photos
attach photo for review .
Photo added. Thank you!
per photo flat rate to secure trim

Part
Line# 1

Item #	Description				
F100604835	ADDING CLEARANCE LIGHTS REMEDY KIT				
Model #	Serial #	Part tag			
Sub Qty 1.00	Sub Dlr Price \$0.00	Sub Freight \$0.00			
Appr Qty 0.00	Appr Dlr Price \$0.00	Appr Freight \$0.00			

Notes

Submitted	Labor Amt	\$238.00	Approved	Labor Amt	\$224.00
	Parts & Freight	\$127.76		Parts & Freight	\$83.40
	Total	\$365.76		Total	\$307.40

 DEALER DATE
 SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

 CUSTOMER DATE
 SIGNATURE

All repairs described have been inspected and are satisfactory.