

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0009497
 GREENEWAY INC
 DBA GREENEWAY RV SALES & SERVICE
 8220 STATE HWY 13 SOUTH
 WISCONSIN RAPIDS, WI 54494
 USA

CLAIM STATUS Paid
 CLAIM 2337077
 CLAIM ORIGIN WEB
 ORIGINAL CLAIM ID
 VIN 4X4TFLX27SD465207
 CHASSIS VIN
 MILEAGE 0
 SITE/WAREHOUSE 010 / 010B
 ITEM # FLT22FBS
 DEALER RO # 12198
 CLAIM START DATE 06/17/2025
 CLAIM END DATE 06/27/2025

Labor rate: \$140.00

OWNER INFORMATION

PAMELA TOMSCHIN
 W14371 COTTONVILLE LANE
 Coloma, WI 54930
 USA

Retail Date of Purchase 05/31/2025

WARRANTY EXPIRATION DATE

05/31/2026

Claim Line Details

Labor

Line# 1	Operation Code 70-147-01-11-001757	Operational Description Winegard Rayzar Antenna - Appliances/Television/Replace/Electrical
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Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2025-06-17 15:19:54 :: Complaint: Winegard antenna Cause: Customer requested TV training at pick up, showed them hot to channel scan, then noticed signal wouldn't come in. Antenna booster is on. Suspect a bad connection of a bad board in antenna. Need to pull apart to verify for warranty. Remove winegard 360 dome to inspect. Have to reseal once done. Suspect that the antennas inability to pick up stations has something to do with its location on the roof. Antenna is directly in front of the ladder and next to the A/c. Once antenna was removed from the roof and tilted 90 degrees to the north it picked up channel signals just fine. Correction: I recommend warranty approves a different style antenna. The king antennas seem to function a lot better with the same footprint. Winegard 360, F100373492, AR2-5G3. King antenna - 660045000375

Model# 1	Dlr Sub Hrs	2.00	Sub Labor Amt	\$280.00
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Serial# 1	Appr Hrs	1.50	Appr Labor Amt	\$210.00
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Notes

Hello, this message is to alert you that Forest River is currently reviewing your request with a member of our customer service technical support team. We ask that you kindly refrain from acknowledging the feedback as this will keep the claim on the dealers side. We will update the line once we receive their response and/or the tech support representative will reach out to your dealership to go over the repair/labor. If 2 business days have passed with no response, please email us at rockwoodflagstaffauths@forestriverinc.com Thank you.
 Hello, our service technician has requested a full view of the roof from the front and back. Please reply all to the email thread with that photo. Thank you
 Thank you i've sent these via the email thread. is the email you have listed not a viable email address? greeneway@dealer-advisors.com
 That email is correct, however we are having a problem with that email forwarding to me at the moment. I do not see the thread as of right now. We are trying to get that figured out. Thank you.
 No problem the photos have been sent over to the representative working on this. Thank you
 Hello, I still do not have an email regarding this. I want to make sure nothing else is needed from us still. Thank you!
 hello, i see Brian last emailed on 6/19 at 3:15 but copied the incorrect email address, i will forward you the email. Thank you.
 I see why we didn't get it. The email in there was greenway, not greeneway. Thank you.
 Per email with Brian emmons authorized for 1.5 hours for work suggested. kerb

Part

Line# 1	Item # USERPART	Description DCR501LSW-1 dicor self leveling lap sealant - white	
	Model #	Serial #	Part tag 0000371777

Sub Qty 1.00
Appr Qty 1.00

Sub Dlr Price \$9.05
Appr Dlr Price \$9.05

Sub Freight \$0.00
Appr Freight \$0.00

Notes

Line# 2

Item #

F100373492

Model #

Sub Qty 1.00

Appr Qty 1.00

Description

ANTENNA - PFL ANTENNA - PFL: AIR 360, 5G - V# AR2-5G3 | X

Serial #

Sub Dlr Price \$217.17

Appr Dlr Price \$167.05

Part tag

0000371778

Sub Freight \$0.00

Appr Freight \$0.00

Notes

Submitted

Labor Amt \$280.00

Parts & Freight \$176.10

Total \$456.10

Approved

Labor Amt \$210.00

Parts & Freight \$176.10

Total \$386.10

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.