

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 12198

Date In: 10 JUN 25 Author: KOTT
Promised Date: 25 DEC 25 Stock No: 11371
: Year: 2025
Customer Name: 13977 - TOMSCHIN, PAME Manufacturer: FOREST RIVER
Address: W14371 COTTONVILLE LAN Brand: FLAGSTAFF MICRO-LITE
: COLOMA, WI Model: 22FBS
Postal/Zip: 54930 Miles/Hrs: 0
Phone#(res): 715-228-4105 Exterior Color:
Phone#(bus): Unit Type: TT-TRAVEL TRAILER
Cell Phone: 715-570-2721 License#:
Email: TOMSCHIN@UNIONTEL.NET Tag#:
Purchased Date: 04 APR 25 :
Delivery Date: 31 MAY 25 :
InService Date: :
Serial#: 4X4TFLX27SD465207 :

Job # Description JOB INFORMATION Type Bill To

1 COMPLAINT: CUSTOMER STATES THAT THE WATER HEATER IS W 1021 FORES
THROWING A "DSI" CODE- NEEDS TO BE
DIAGNOSED-
CAUSE: When I entered the coach batteries were
drained to 10.6v, range light was left
on and refer was running. Attached
Waterhose to city water inlet, Ran water
through waterheater, purged out some air
and turned on waterheater at control
panel. Fired right up first try. I
believe that the unit might have been
air locked, so there was a punch of air
in the lines causing the waterheater not
to push through the lines as it should.
CORRECTION: NPF
2 COMPLAINT: CUSTOMER STATES THAT THE TV IS NOT W 1021 FORES
PICKING UP ANY SIGNAL- NEEDS TO BE
DIAGNOSED-
CAUSE: States TV not picking up any channels.
CORRECTION: Pulled coach outside performed a channel
scan and picked up 10 local stations.
Watched PBS for 3 minutes while I typed
these notes. Seems to work great.
WARR COMPLAINT: WARRANTY REPAIR 3 - Winegard Antenna W 1021 FORES
CAUSE: CMR requested tv training at pickup,
showed them how to channel scan, then
noticed signal would come in. Antenna
booster is on. Suspect a bad connection

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Work Order : 12198

Job #	Description	JOB INFORMATION	Type Bill To
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or a bad board in Antenna. Need to pull apart to verify for warranty. Remove winegard 360 dome and inspect. (2hrs) have to reseal once done. Suspect the antennas inability to pickup station has something to do with its location on the roof. Antenna is directly in front of ladder and next to A/C. Once Antenna was removed from roof and tilted 90degrees to the north it picked up channel signals just fine. I recommend warranty approves a different style antenna. The King antennas seem to function alot better with the same footprint . Winegard 360, F100373492, AR2-5G3 KING ANTENNA- 660045000375

CORRECTION: request 2 hours of labor- also request change to king antenna

Job #	Part No	Description	PARTS	Bill to	Qty	Price	Total
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WARR0	677917000333	Dicor 501LSW-1 EPDM Self W-1021			2	8.72	17.44
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Job#	Lab Code	Description	LABOUR	Mech	Bill to	Hrs	Rate	Total
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1	WARR	MANUFACTURER WARRANTY	RW		W-1021	0.50	140.00	70.00
2	WARR	MANUFACTURER WARRANTY	RW		W-1021	0.50	140.00	70.00
ARR03	Z992	MISC LABOUR CODE (WARR	RW		W-1021	0.00	140.00	0.00
ARR03	Z992	MISC LABOUR CODE (WARR	RW		W-1021	0.43	140.00	60.20
ARR03	Z992	MISC LABOUR CODE (WARR	RW		W-1021	0.07	140.00	9.80
ARR03	Z992	MISC LABOUR CODE (WARR	RW		W-1021	0.00	140.00	0.00

Job #	Excode	Description	EXTRAS	bill to	Qty	Price	Total
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ARR03	SSE	SHOP SUPPLIES - EXTERNAL		W-1021	1.00	0.00	0.00
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BILLINGS SUMMARY							
Type Bill Id	Parts	Labour	Sublet	Extras	Tax	Total	

W 1021	17.44	210.00	0.00	0.00	0.00	227.44	
Totals	17.44	210.00	0.00	0.00	0.00	227.44	

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&k0S