

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0009497	CLAIM STATUS	Paid
GREENEWAY INC		CLAIM	2337917
DBA GREENEWAY RV SALES & SERVICE		CLAIM ORIGIN	WEB
8220 STATE HWY 13 SOUTH		ORIGINAL CLAIM ID	
WISCONSIN RAPIDS, WI 54494		VIN	5ZT2PUPB7N4016293
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	425 / 425
Labor rate:	\$140.00	ITEM #	PUT25BHFQ-1
OWNER INFORMATION		DEALER RO #	12197
JEFFREY WILLIAMS		CLAIM START DATE	06/18/2025
980 ARCHERS WAY		CLAIM END DATE	07/22/2025
Nekoosa, WI 54457			
USA			
Retail Date of Purchase	06/28/2024	WARRANTY EXPIRATION DATE	06/28/2025

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	50-134-01-00-001443	LP Regulator - Includes Leak Test - LP Gas/LP Gas System/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : greeneway@dealer-advisors.com, 2025-06-18 10:52:24 :: Complaint: Regulator switch is broken and hose is leaking. Cause: Seal on pigtail is leaking, regulator switch is not staying connected. Correction: Replace regulator.			
	Model#	Dlr Sub Hrs	0.50	Sub Labor Amt \$70.00
	Serial#	Appr Hrs	0.50	Appr Labor Amt \$70.00
	Notes			

Part

Line# 1	Item #	Description		
	USERPART	920007-regulator for recall 21v-393		
	Model #	Serial #	Part tag	0000375069
	Sub Qty	1.00	Sub Dlr Price	\$72.15
	Appr Qty	1.00	Sub Freight	\$14.66
			Appr Dlr Price	\$44.37
			Appr Freight	\$14.66
Notes				
Forest River price cost \$25.28				
35% mark-up				
30% state mark-up				
\$44.37				

Labor

Line# 2	Operation Code	Operational Description		
	30-91-01-00-002753	Theater Seat or Sofa - complete - Interior/Living Quarters, Sofa, Chair/Replace/ No Tread Code		
	Complaint, Cause, Correction			
	Original Note : greeneway@dealer-advisors.com, 2025-06-18 10:53:57 :: Complaint: Couch that has been replaced previously is bent in the center again. Customer would like to have replaced again under warranty.			
	Cause: Customer states that his son just sat on it and the couch bent in the middle. Correction: Replace couch.			
Model#		Dlr Sub Hrs	1.00	Sub Labor Amt \$140.00
Serial#		Appr Hrs	0.00	Appr Labor Amt \$0.00
	Notes			
	claim or CASE# for previous replacement?			
	2172933			

submitted to vendor, please follow email thread

Thank you for sending this in for review. After a close review of this claim, this will be denied due to misuse/damage. If there are any other questions or concerns please let us know.

Case#5573639

Thank you,

Nikki Gannon

Care Center Customer Service Representative

W: (574) 537-8900

www.lippert.com

Submitted	Labor Amt	\$210.00
	Parts & Freight	\$86.81
	Total	\$296.81

Approved	Labor Amt	\$70.00
	Parts & Freight	\$59.03
	Total	\$129.03

DEALER	DATE
SIGNATURE	

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER	DATE
SIGNATURE	

All repairs described have been inspected and are satisfactory.