

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0009497
 GREENEWAY INC
 DBA GREENEWAY RV SALES & SERVICE
 8220 STATE HWY 13 SOUTH
 WISCONSIN RAPIDS, WI 54494
 USA

CLAIM STATUS Paid
 CLAIM 2332277
 CLAIM ORIGIN WEB
 ORIGINAL CLAIM ID
 VIN 5ZT2FSDC3P3027160
 CHASSIS VIN
 MILEAGE 0
 SITE/WAREHOUSE 010 / 010G
 ITEM # FLTE15TB
 DEALER RO # 12173
 CLAIM START DATE 06/12/2025
 CLAIM END DATE 06/23/2025

Labor rate: \$140.00

OWNER INFORMATION

BRIAN BOWDEN
 8002 RIVER LN
 Pittsville, WI 54466
 USA

Retail Date of Purchase 08/23/2024 WARRANTY EXPIRATION DATE 08/23/2025

Claim Line Details

Labor

Line# 1	Operation Code 60-136-01-00-003459	Operational Description Showermiser, any component - Plumbing/Fresh Water Supply/Replace/No Tread Code
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Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2025-06-12 15:41:39 :: Complaint: Shower miser is leaking. Knob is not holding back water in bathroom. Cause: Valve is bad on the shower mise. Correction: Replaced valve, tests well.

Model#	Dlr Sub Hrs	0.50	Sub Labor Amt	\$70.00
Serial#	Appr Hrs	0.50	Appr Labor Amt	\$70.00

Notes

hello, do you have a photo showing the leak?
 Hello, tech could not get a photo where you could see the leak. This has already been fixed as well. Thank you!
 hello, i just want to clarify, the tech already replaced the valve not the complete showermiser? That is correct. Thanks.
 Hello there – We are providing a reminder that this repair line requires that this part be returned to us within 14 days of the claim be submitted for processing. Currently, there has not been a prepaid label created for return. Failure to return the part within this timeframe may result in denial of the repair. Please note that we are placing the claim back on the dealer’s side as we await the arrival of the defective part. Please only acknowledge this feedback once the part has shipped. Thank you for your partnership with Rockwood & Flagstaff.
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Part

Line# 1	Item # F100084417	Description SHOWER PART - 3H-1: SHOWERMISER SYSTEM W/ SHORT THREADED STEM - 2 13/16" STEM - V# SMEBB01-SHOWER X			
	Model #	Serial #	Part tag	0000371022	
	Sub Qty	Sub Dlr Price	Sub Freight	\$0.00	
	Appr Qty	Appr Dlr Price	Appr Freight	\$0.00	

Notes

Labor

Line# 2	Operation Code 30-100-02-00-003062	Operational Description Cabinet Door Hinge or Latch, each - Interior/Cabinetry/Adjust/No Tread Code
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Complaint, Cause, Correction
 Original Note : greeneway@dealer-advisors.com, 2025-06-12 15:42:57 :: Complaint: Cabinet doors need

adjustment. Cause: Cabinet doors are sagging. Left side looking in. Correction: Adjusted all cabinet doors, all tested well after.

Model#	Dlr Sub Hrs	0.50	Sub Labor Amt	\$70.00
Serial#	Appr Hrs	0.50	Appr Labor Amt	\$70.00

Notes
authorized to repair

Submitted	Labor Amt	\$140.00	Approved	Labor Amt	\$140.00
	Parts & Freight	\$37.44		Parts & Freight	\$37.44
	Total	\$177.44		Total	\$177.44

DEALER _____ **DATE** _____
SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ **DATE** _____
SIGNATURE

All repairs described have been inspected and are satisfactory.