



# Warranty Claim Form

Date: 11/11/2025

1127 Greenway RV Sales & Service  
8220 State Hwy 13 South  
Wisconsin Rapids, WI 54494  
United States  
Ph. 715-325-5170  
mail@greenwayrv.com

## General Information

573TT3027R8831493  
Transcend 24BHX  
Retail Purchase Date: 2/24/2025  
Work Started: 10/16/2025  
Work Completed: 10/16/2025

Claim Status: Paid  
Dealer Work Order #: 12156  
Unit Offline Date: 4/30/2024

Claim #: 941120  
Labor: \$182.00  
Parts: \$20.20  
Shipping: \$0.00  
Total: \$202.20

Notes:

## Dealer Information

1127 Greenway RV Sales & Service  
8220 State Hwy 13 South  
Wisconsin Rapids, WI 54494  
United States

715-325-5170  
mail@greenwayrv.com  
Approved Labor Rate: \$140.00

## Customer Information

NEIL SANDERS  
51895 COUNTY HIGHWAY F  
HILLSBORO, Wisconsin 54634  
United States  
6087660083

## Operation Line # 1

*Flat Rate Code:* 350057 Toilet- R&R Base

*Fault Code:* Damaged/Maintenance

*Problem:* Customer states that when they hook up to water, it pools around the base of the toilet. Needs to be diagnosed.

*Hours:* .5

*Cause:* No problem found. I air-tested the unit for three minutes and the gauge didn't move. I put water on the unit, ran water through the toilet, shower, and bathroom sink and no leaks were found.

*Amount:* 70.00

*Remedy:* Diagnosis time per WI state Law.

*Sublet Repairs:*  
\$0.00

*Manufacturer #:* 1

*Model #:* 1

*Serial #:* 1

## Operation Line # 2

*Flat Rate Code:* 720086 Refrigerator - R & R Door Lock/Handle (per pair) *Fault Code:* Component Failure

*Problem:* Customer states that the handle for the freezer door broke off.

*Hours:* .5

*Cause:* Bad latch. The handle doesn't want to spring back when in use, so I pulled it out to make sure the spring was in place, and it is.

*Amount:* 70.00

*Remedy:* R&R handle.

*Sublet Repairs:* \$0.00

*Manufacturer #:* 1

*Model #:* 1

*Serial #:* 1

| <u>Part</u>                                  | <u>Description</u>                    | <u>Return Tag #</u> | <u>Qty</u> | <u>Units</u> | <u>Amount</u> |
|----------------------------------------------|---------------------------------------|---------------------|------------|--------------|---------------|
| 960204 Miscellaneous Part for claim use only | Miscellaneous Part for claim use only |                     | 1          | 1            | 0.00          |

**Operation Line # 3**

Manufacturer #: \_\_\_\_\_ Model #: \_\_\_\_\_ Serial #: \_\_\_\_\_