

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 12156

Date In:	05 JUN 25	Author:	MGRAY
Promised Date:	05 JUN 25	Stock No:	11133
:	:	Year:	2024
Customer Name:	1020 - GRAND DESIGN	Manufacturer:	GRAND DESIGN
Address:	11333 COUNTY RD 2	Brand:	TRANSCEND XPLORE
:	MIDDLEBURY, IN	Model:	24BHX
Postal/Zip:	46540	Miles/Hrs:	0
Phone#(res):	888-825-2820	Exterior Color:	:
Phone#(bus):	:	Unit Type:	TT-TRAVEL TRAILER
Cell Phone:	:	License#:	:
Email:	NONE	Tag#:	:
Purchased Date:	28 JAN 25	:	:
Delivery Date:	07 APR 25	:	:
InService Date:	:	:	:
Serial#:	573TT3027R8831493	:	:

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*****
Job #   Description      JOB INFORMATION      Type Bill To
*****
1      COMPLAINT:  CUSTOMER STATES THAT WHEN THEY HOOK UP   W    1020    GRAND
      TO WATER, IT POOLS AROUND THE BASE OF
      CAUSE:        NPF. I air-tested the unit for three
      minutes and the gauge didn't move. I put
      water on the unit, ran water through the
      toilet, shower, and bathroom sink and no
      leaks were found. request .5
      CORRECTION:  Done.
2      COMPLAINT:  CUSTOMER STATES THAT THE HANDLE FOR THE   W    1020    GRAND
      FREEZER BROKE OFF**** MUST GO THROUGH
      THE WARRANTY PROCESS FOR REPLACEMENT IF
      THE HANDLE IS NOT IN STOCK
      CAUSE:        Bad latch. The handle doesn't want to
      spring back when in use so I pulled it
      out to make sure the spring was in place
      and it is. We don't have any in stock we
      will have to order it. request 1.0
      CORRECTION:  ...
3      COMPLAINT:  CUSTOMER STATES THAT THE REFER RATTLES   W    1020    GRAND
      ALOT WHEN IT RUNS.*** RUN THE REFER TO
      INSPECT FOR THE NOISE- IS THIS ONE OF
      THE MODELS THAT OPERATES LOUDLY DUE TO
      THE PLACEMENT OF THE REFER?
      CAUSE:        The unit has a slight rattle coming
      from the plastic vent cover. The rattle
      goes away after a few minutes. The cover
      is rattling on the bottom tabs so I put
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*****
Job #      Description      JOB INFORMATION      Type Bill To
*****
              a little bit of silicone on them to stop
              the rattle.  request .3
CORRECTION: Done

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*****
Job#  Lab Code  Description  LABOUR  Mech Bill to  Hrs  Rate  Total
*****
  1  Z992      MISC LABOUR CODE (WARR JGK  W-1020    0.47  140.00  65.80
  2  Z992      MISC LABOUR CODE (WARR JGK  W-1020    0.50  140.00  70.00
  3  Z992      MISC LABOUR CODE (WARR JGK  W-1020    0.50  140.00  70.00
  1  Z992      MISC LABOUR CODE (WARR JGK  W-1020    0.00  140.00   0.00
  2  Z992      MISC LABOUR CODE (WARR JGK  W-1020    0.00  140.00   0.00
  1  Z992      MISC LABOUR CODE (WARR JGK  W-1020    0.03  140.00   4.20

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Job #  Excode   Description  EXTRAS      bill to  Qty  Price  Total
*****
  2   SSE      SHOP SUPPLIES - EXTERNAL  W-1020    1.00   0.00   0.00

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*****
                        BILLINGS SUMMARY
Type Bill Id      Parts    Labour    Sublet    Extras      Tax      Total
*****
W      1020        0.00    210.00     0.00     0.00     0.00    210.00

      Totals        0.00    210.00     0.00     0.00     0.00    210.00

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&k2S
&k0S