

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 12156

Date In:	05 JUN 25	Author:	MGRAY
Promised Date:	25 DEC 25	Stock No:	11133
:	:	Year:	2024
Customer Name:	17605 - SANDERS, NEIL	Manufacturer:	GRAND DESIGN
Address:	S1895 COUNTY HIGHWAY F	Brand:	TRANSCEND XPLORE
:	HILLSBORO, WI	Model:	24BHX
Postal/Zip:	54634	Miles/Hrs:	0
Phone#(res):	6087660083	Exterior Color:	:
Phone#(bus):	:	Unit Type:	TT-TRAVEL TRAILER
Cell Phone:	:	License#:	:
Email:	NONE@GMAIL.COM	Tag#:	:
Purchased Date:	28 JAN 25	:	:
Delivery Date:	07 APR 25	:	:
InService Date:	:	:	:
Serial#:	573TT3027R8831493	:	:

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*****
Job #  Description                JOB INFORMATION                Type Bill To
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1      COMPLAINT:  CUSTOMER STATES THAT WHEN THEY HOOK UP    W    1020    GRAND
           TO WATER, IT POOLS AROUND THE BASE OF
           THE TOILET- NEEDS TO BE DIAGNOSED-
CAUSE:      NPF. I air-tested the unit for three
           minutes and the gauge didn't move. I put
           water on the unit, ran water through the
           toilet, shower, and bathroom sink and no
           leaks were found. request .5
CORRECTION: Done. APPROVED .50 HOURS LABOR
2      COMPLAINT:  CUSTOMER STATES THAT THE HANDLE FOR THE    W    1020    GRAND
           FREEZER BROKE OFF**** MUST GO THROUGH
           THE WARRANTY PROCESS FOR REPLACEMENT IF
           THE HANDLE IS NOT IN STOCK
CAUSE:      Bad latch. The handle doesn't want to
           spring back when in use so I pulled it
           out to make sure the spring was in place
           and it is. We don't have any in stock we
           will have to order it. Freezer door
           handle on refer is not latching
           properly.
CORRECTION: ... Installed new handle assembly.
           Tested good.
3      COMPLAINT:  CUSTOMER STATES THAT THE REFER RATTLES    W    1020    GRAND
           ALOT WHEN IT RUNS.*** RUN THE REFER TO
           INSPECT FOR THE NOISE- IS THIS ONE OF
           THE MODELS THAT OPERATES LOUDLY DUE TO
           THE PLACEMENT OF THE REFER?
CAUSE:      The unit has a slight rattle coming
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Continued on page 2

Work Order : 12156

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*****
Job #   Description                JOB INFORMATION                Type Bill To
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                                from the plastic vent cover. The rattle
                                goes away after a few minutes. The cover
                                is rattling on the bottom tabs so I put
                                a little bit of silicone on them to stop
                                the rattle. request .3
CORRECTION: Done APPROVED .30 HOURS OF LABOR

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Job # Part No Description          PARTS          Bill to Qty Price Total
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2      82204026 FURRIION REFRIGERATOR DOOR LA W-1020      1    19.59    19.59

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Job# Lab Code Description          LABOUR Mech Bill to Hrs Rate Total
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1 Z992 MISC LABOUR CODE (WARR JGK W-1020      0.47  140.00    65.80
1 Z992 MISC LABOUR CODE (WARR JGK W-1020      0.00  140.00     0.00
1 Z992 MISC LABOUR CODE (WARR JGK W-1020      0.03  140.00     4.20
2 Z992 MISC LABOUR CODE (WARR JGK W-1020      0.50  140.00    70.00
2 Z992 MISC LABOUR CODE (WARR JGK W-1020      0.00  140.00     0.00
2 Z992 MISC LABOUR CODE (WARR TD W-1020      0.40  140.00    56.00
3 Z992 MISC LABOUR CODE (WARR JGK W-1020      0.50  140.00    70.00
2 Z992 MISC LABOUR CODE (WARR TD W-1020      0.10  140.00    14.00

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Job # Excode Description          EXTRAS          bill to Qty Price Total
*****
2 SSE SHOP SUPPLIES - EXTERNAL W-1020      1.00    0.00     0.00

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                                BILLINGS SUMMARY
Type Bill Id Parts Labour Sublet Extras Tax Total
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W 1020      19.59  280.00    0.00    0.00    0.00    299.59

Totals      19.59  280.00    0.00    0.00    0.00    299.59

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&k2S
&k0S