



Warranty Claim Form

Date: 7/16/2025

1127 Greenway RV Sales & Service
 8220 State Hwy 13 South
 Wisconsin Rapids, WI 54494
 United States
 Ph. 715-325-5170
 mail@greenwayrv.com

General Information

573FR4127R9925691
 Reflection 362TBS
 Retail Purchase Date: 5/30/2025
 Work Started: 6/17/2025
 Work Completed: 6/20/2025

Claim Status: Paid
 Dealer Work Order #: 12151
 Unit Offline Date: 1/11/2024

Claim #: 909070
 Labor: \$280.00
 Parts: \$2879.29
 Shipping: \$20.98
 Total: \$3180.27

Notes: ****pending for long white serial tag for the refer. RY 7/3/25 MS 06/18/25 Approving refrigerator replacement per case 851598 DK We will approve up to 2.0 for labor. This is pre-auth for the R&R of the Refrigerator - 2021123827.--- vendor is going to ship this directly to you. jw- Furrion-Case #5921734

Dealer Information

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715-325-5170
 mail@greenwayrv.com
 Approved Labor Rate: \$140.00

Customer Information

HUGH CLARKE
 1546 COUNTY ROAD 1400
 WILBER, Nebraska 68465
 United States
 4024167611

Operation Line # 1

Flat Rate Code: 720097 Refrigerator - R & R Refrigerator *Fault Code:* Component Failure

Problem: On the day of the showthru, when the customer got to their campsite they turned on the appliances. The next morning the refer was still not cool - needs to be diagnosed. *Hours:* 2

Cause: Ran through multiple corrective measures to attempt to get the refer to operate- did a hard reset, allowed the fridge time to cool, did not cool. The compressor is not running, checked voltage and the voltage is correct. *Amount:* 280.00

Remedy: R&R refrigerator. *6/17/25: tech installed the new compressor board yesterday and ran the Sublet fridge overnight. The fridge is still not operating. Requesting R&R of the fridge and 2.5 hours of labor \$0.00 time. *Repairs:*

Manufacturer #: 1 *Model #:* 1 *Serial #:* 1

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
721300	REFRIGERATOR COMPRESSOR DRIVER BOARD ONLY F/ FCR16DCASA-SS / FCR20DCAFA-SV (FURRIION FCR16DCASA-060)		1	1	336.31
960204	Miscellaneous Part for claim use only		1	1	0.00
721037	REFRIGERATOR 16 CF 12V SS GLASS DOORS (FURRIION FCR16DCASA-SS)		1	1	2542.98