

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 12151

Date In:	03 JUN 25	Author:	KOTT
Promised Date:	04 JUL 25	Stock No:	11110
:	:	Year:	2024
Customer Name:	1020 - GRAND DESIGN	Manufacturer:	GRAND DESIGN
Address:	11333 COUNTY RD 2	Brand:	REFLECTION FW
:	MIDDLEBURY, IN	Model:	362TBS
Postal/Zip:	46540	Miles/Hrs:	0
Phone#(res):	888-825-2820	Exterior Color:	:
Phone#(bus):	:	Unit Type:	FW-FIFTH WHEEL
Cell Phone:	:	License#:	:
Email:	NONE	Tag#:	:
Purchased Date:	16 MAY 25	:	:
Delivery Date:	30 MAY 25	:	:
InService Date:	:	:	:
Serial#:	573FR4127R9925691	:	:

Job # Description JOB INFORMATION Type Bill To

1 COMPLAINT: ON THE DAY OF THE SHOWTHRU, WHEN THE W 1020 GRAND
CUSTOMER GOT TO THEIR CAMPSITE THEY
TURNE ON THE APPLIANCES. THE NEXT
MORNING THE REFER WAS STILL NOT COOL-
NEEDS TO BE DIAGNOSED.
CAUSE: Faulty fridge. I pulled the fridge out
of the hole and there wasn't enough room
to get it past the island to get the
back off so I just partially took it off
to get a picture of the compressor tag.
I had to move the unit for a drive-in so
I had to put the fridge back in the hole
and I secured it. We received the new
compressor board so I took the fridge
back out of the hole and the fridge
won't go past the island so I can't get
to the compressor board very easily. I
had to carefully spin the fridge in
place so I could gain access to the back
of it. I got the old board out,
installed the new board, put a
thermometer in a glass of water, set it
inside the fridge, and turned it on. I
let the fridge run overnight and when I
checked it in the morning the
thermometer was at seventy degrees.
Warranty approved a new fridge so I
disconnected the old one, removed the

Continued on page 2

Work Order : 12151

Job # Description JOB INFORMATION Type Bill To

doors, and took it out of the unit. We got the new fridge so I took the doors off and Ryan helped me get it into the unit. The new doors didn't come with a travel lock so I had to put the old doors back on. I put a thermometer in a glass of water, set it in the fridge, and turned it on to test it. I checked the temperature three hours later and it dropped to forty degrees. I checked it after another two hours and it's still cold.

CORRECTION: Done.

2 COMPLAINT: Transferred to GRV*12151B on 20 JUN 25 W 1020 GRAND
Estimate amount was 0.00 CUSTOMER STATES THAT ONE OF THE WHEEL BEARING BUDDY ON THE ODS FRONT TIRE IS MISSING AND NEEDS TO BE REPLACED-

CAUSE: The hub cap fell off. We will have to order one.

CORRECTION: ...

Job #	Part No	Description	PARTS	Bill to	Qty	Price	Total
1	822016060	REFRIGERATOR COMPRESSOR	W-1020		1	336.31	336.31
1	FCR16DCASA-SS	FURRIION 16 CU.FT. 12V R	W-1020		1	2,542.98	2,542.98
2	82200100	TIRE COVER CHROME CENTE	W-1020		0	1.69	0.00

Job#	Lab Code	Description	LABOUR	Mech	Bill to	Hrs	Rate	Total
1	WARR	MANUFACTURER WARRANTY	JGK		W-1020	0.00	140.00	0.00
2	WARR	MANUFACTURER WARRANTY	JGK		W-1020	0.00	140.00	0.00
1	WARR	MANUFACTURER WARRANTY	JGK		W-1020	0.00	140.00	0.00
2	WARR	MANUFACTURER WARRANTY	JGK		W-1020	0.00	140.00	0.00
1	WARR	MANUFACTURER WARRANTY	JGK		W-1020	0.39	140.00	54.60
2	WARR	MANUFACTURER WARRANTY	JGK		W-1020	0.00	140.00	0.00
1	WARR	MANUFACTURER WARRANTY			W-1020	0.00	140.00	0.00
1	WARR	MANUFACTURER WARRANTY	JGK		W-1020	0.11	140.00	15.40
1	WARR	MANUFACTURER WARRANTY	JGK		W-1020	0.00	140.00	0.00
1	WARR	MANUFACTURER WARRANTY	JGK		W-1020	0.00	140.00	0.00
1	WARR	MANUFACTURER WARRANTY	JGK		W-1020	0.00	140.00	0.00
1	WARR	MANUFACTURER WARRANTY	JGK		W-1020	0.00	140.00	0.00
1	WARR	MANUFACTURER WARRANTY	JGK		W-1020	0.00	140.00	0.00
1	WARR	MANUFACTURER WARRANTY	JGK		W-1020	0.00	140.00	0.00
1	WARR	R&R REFER-			W-1020	0.00	140.00	0.00
1	WARR	MANUFACTURER WARRANTY	JGK		W-1020	0.00	140.00	0.00
1	WARR	MANUFACTURER WARRANTY	JGK		W-1020	0.00	140.00	0.00
1	WARR	MANUFACTURER WARRANTY	JGK		W-1020	0.00	140.00	0.00

Continued on page 3

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BILLINGS SUMMARY

Type	Bill Id	Parts	Labour	Sublet	Extras	Tax	Total
W	1020	2879.29	70.00	0.00	0.00	0.00	2,949.29
	Totals	2879.29	70.00	0.00	0.00	0.00	2,949.29

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&k0S