

WARRANTY

FURRION® REFRIGERATOR CHECKLIST FOR WARRANTY REQUEST

Once completed – E-mail to support@Furrion.com

\*Incomplete or inaccurate information will delay processing. Replacement parts will be shipped unless otherwise noted.

Dealer Name: \_\_\_\_\_ Dealer Account #: \_\_\_\_\_
Dealer Phone: \_\_\_\_\_ E-mail: \_\_\_\_\_
Dealer Contact: \_\_\_\_\_ Dealer PO #: \_\_\_\_\_
Customer Name: \_\_\_\_\_ Original Owner: Yes No
Shipping Address: \_\_\_\_\_ Case #: \_\_\_\_\_
City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_
Coach Manufacturer: \_\_\_\_\_ Model of Coach: \_\_\_\_\_ Floorplan: \_\_\_\_\_
Complete Coach VIN #: \_\_\_\_\_ Year of Coach: \_\_\_\_\_
Date of Manufacture: \_\_\_\_\_ Original Date of Purchase: \_\_\_\_\_
Model #: \_\_\_\_\_ Serial #: \_\_\_\_\_

Nature of the Complaint & Troubleshooting Performed:

Diagnostic Information

Is there a visible refrigerant leak within or behind the refrigerator? Yes No
If Yes Photo Required - Click Box Below to Add Photo

\*\*\*\*\* If a leak is identified, no additional testing is required \*\*\*\*\*

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Does compressor run?    Yes    No

Starting Amps: \_\_\_\_\_ AC Volts: \_\_\_\_\_ DC Volts: \_\_\_\_\_

\*If 12V\*

Wire Length: \_\_\_\_\_ Size: \_\_\_\_\_

With refrigerator running (battery only), What is the voltage drop between the battery and Refrigerator Terminal Block? \_\_\_\_\_

With converter on (shore power), What is the voltage drop between the Battery and Refrigerator Terminal Block? \_\_\_\_\_

Does light operate?    Yes    No

Does door seal and latch properly (If equipped)?    Yes    No

Is there airflow through the front vent (Use piece of paper to check)?    Yes    No

Does compressor cycle on and off?    Yes    No

Temperature Checks

Temp control set to mid setting

Ambient temperature in RV: \_\_\_\_\_

Prior to Operating

After 2 Hour Run Time

Fresh Food: \_\_\_\_\_ Freezer: \_\_\_\_\_

Fresh Food: \_\_\_\_\_ Freezer: \_\_\_\_\_

Wine Compartment (14CUFT only): \_\_\_\_\_

Wine Compartment (14CUFT only): \_\_\_\_\_

Amp Draw: \_\_\_\_\_

Please note: Submitting this form does not guarantee your claim will be paid or replacement will be issued. Furrion may request additional details based on the documentation you have completed.