



Warranty Claim Form

Date: 10/13/2025

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573TT2526T8839465
Transcend 20MKX
Retail Purchase Date: null
Work Started: 9/25/2025
Work Completed: 9/25/2025

Claim Status: Paid
Dealer Work Order #: 12150C
Unit Offline Date: 5/19/2025

Claim #: 933293
Labor: \$238.00
Parts: \$39.84
Shipping: \$14.44
Total: \$296.88

Notes: JH 9/3 620003 Noted.

Dealer Information

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

715-325-5170
mail@greenwayrv.com
Approved Labor Rate: \$140.00

Customer Information

Operation Line # 1

Flat Rate Code: 660002 Cabinet Doors - Repair Door

Fault Code: Improper Installation/Build

Problem: Mirrors on cabinet doors next to bed rattle badly when opening.

Hours: .2

Cause: No clips to hold mirror in place or silicone to buffer the rattle of mirror glass when opening or closing the doors.

Amount: 28.00

Remedy: Used clear silicone and silicone around the interior of cabinet there the mirror is. The mirror is now not rattling when opening the cabinet door. *no mirror repair code.

Sublet
\$0.00

Repairs:

Manufacturer #:

Model #:

Serial #:

Operation Line # 2

Flat Rate Code: 660020 Sliding Doors (wood/glass) - Repair *Fault Code:* Improper Installation/Build Track

Problem: Bath slider door is tight at bottom and does not touch at the top.

Hours: .3

Cause: Manufacturer installed uneven.

Amount: 42.00

Remedy: Removed the header to access the gliders, adjusted them as much as possible. Much more even spacing now and unable to see into the bathroom with door closed.

Sublet
\$0.00

Repairs:

Manufacturer #:

Model #:

Serial #:

Operation Line # 3

Flat Rate Code: 340020 Door Assembly - Water Heater Door *Fault Code:* Improper Installation/Build Adjustment

Problem: Water heater seam is not sealed.

Hours: .2

Cause: Manufacturer forgot to seal seam on water heater.

Amount: 28.00

Remedy: Cleaned seam then used clear silicone to seal.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 4

Flat Rate Code: 680009 Bedding - R&R Bedspread

Fault Code: Damaged/Maintenance

Problem: The bed cover has a bleached mark on it.

Hours: .2

Cause: Cheap china made polyester bed cover that has a bleach mark on it.

Amount: 28.00

Remedy: Replace bed cover.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
683749 BEDSPREAD 60 X 80 X 8 HULTON SMOKE IMPORT	BEDSPREAD 60 X 80 X 8 HULTON SMOKE IMPORT		1	1	39.84

Operation Line # 5

Flat Rate Code: 590053 Roof Vent- Maxx Air - R&R Fan *Fault Code:* Improper Installation/Build Blade

Problem: The fan rattles and is hitting vent screen above stove.

Hours: .3

Cause: Misaligned fan blades.

Amount: 42.00

Remedy: Removed the screw that holds vent screen into place then gently pushed on back end of fan so it will not hit the screen, I put screen back into place. Tested and the blades no longer are hitting the screen. Words as it should. NO REPAIR CODE

Sublet Repairs: \$0.00

Manufacturer #: 1

Model #: 1

Serial #: 1

Operation Line # 6

Flat Rate Code: 620004 Slide Out Floor Covering - Repair Linoleum (per *Fault Code:* Damaged/Maintenance In. ft., including attachments)

Problem: Lino has a small hole down to the subfloor.

Hours: .5

Cause: Hole in lino from manufacturer.

Amount: 70.00

Remedy: Used brown putty to fill the small hole then used sealer over the top of the putty.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 7

Flat Rate Code: 950003 Misc. Charges - Handling Fee

Fault Code: No Problem Identified

Problem: Invoice 1479790

Hours: 0

Cause: Invoice 1479790

Amount: 0.00

Remedy: Invoice 1479790

Sublet Repairs: \$4.60

Manufacturer #:

Model #:

Serial #: