

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 12150C

Date In: 28 AUG 25 Author: MGRAY
Promised Date: 31 DEC 25 Stock No: 11276
: Year: 2026
Customer Name: 1000 - GREENEWAY RV SA Manufacturer: GRAND DESIGN
Address: 8220 STATE HWY 13 SOUT Brand: TRANSCEND XPLOR
: WISCONSIN RAPIDS, WI Model: 20MKX
Postal/Zip: 54494 Miles/Hrs: 0
Phone#(res): 800-758-2272 Exterior Color:
Phone#(bus): Unit Type: TT-TRAVEL TRAILER
Cell Phone: License#:
Email: NONE Tag#: DB: 8/29
Purchased Date: :
Delivery Date: :
InService Date: :
Serial#: 573TT2526T8839465 :

Job # Description JOB INFORMATION Type Bill To

WARR COMPLAINT: WARRANTY REPAIR 1 - Mirrors on cabinet W 1020 GRAND
doors next to bed rattle badly when
opening
CAUSE: No clips to hold mirror in place or
silicone to buffer the rattle of mirror
glass when opening or closing the doors
CORRECTION: I used clear silicone and silicone
around the interior of cabinet where the
mirror is the mirror now is not rattling
when opening the cabinet doors WARRANTY
AUTH: .20 HOURS
WARR COMPLAINT: WARRANTY REPAIR 3 - bath slider door is W 1020 GRAND
tight at bottom and does not touch at
the top
CAUSE: Mfg installed uneven
CORRECTION: Removed the header to access the gliders
adjusted them as much as possible much
more even spacing and unable to see
into bathroom with door closed
REQUEST: .20 HOURS OF LABOR WARRANTY
AUTH: .30 HOURS
WARR COMPLAINT: WARRANTY REPAIR 2 - water heater seam is W 1020 GRAND
not sealed
CAUSE: Mfg forgot to seal seam on water heater
CORRECTION: Cleaned seam then used clear silicone to
seal Pic taken of model and serial and
brand REQUEST: .20 HOURS OF LABOR
WARRANTY AUTH: .20

Continued on page 2

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Job #   Description           JOB INFORMATION           Type Bill To
*****
WARR    COMPLAINT:  WARRANTY REPAIR 4 - the bed cover has a W   1020   GRAND
        bleached Mark on it
        CAUSE:      Cheap China made polyester bed cover
                   that has a bleach Mark on it
        CORRECTION: Please order new bed cover I took pic of
                   the only tag on the fitted sheet
                   REQUEST .20 HOURS OF LABOR  WARRANTY
                   AUTH: .20 HOURS
WARR    COMPLAINT:  WARRANTY REPAIR 5 - the fan rattles and W   1020   GRAND
        is hitting vent screen above stove
        CAUSE:      Misaligned fan blades
        CORRECTION: I removed the screw that holds vent
                   screen into place then gently pushed on
                   back end of fan so it will not hit the
                   screen ,I put screen back into place
                   tested the blades no longer are hitting
                   the screen works as it should REQUEST
                   .40 HOURS OF LABOR  WARR AUTH: .30 HOURS
WARR    COMPLAINT:  WARRANTY REPAIR 6 Mfg had done two lino W   1020   GRAND
        repairs in flooring , Note with mfg that
        it was noticed in case future customer
        notices
        CAUSE:      Mfg had done 2 lino repairs in floor
                   pics attached
        CORRECTION: NOTE WITH MFG IF FUTURE CUSTOMER HAS A
                   ISSUE OR NOTICES THIS PLEASE
WARR    COMPLAINT:  WARRANTY REPAIR 8 - lino has a small   W   1020   GRAND
        hole down to the subfloor
        CAUSE:      Hole in lino from mfg
        CORRECTION: I used brown putty to fill the small
                   hole then I used sealer over the top of
                   the putty REQUEST .30 HOURS OF LABOR
                   WARR AUTH: .50 HOURS

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Job # Part No Description      PARTS      Bill to Qty Price Total
*****
WARR0 82203749 BEDSPREAD 60 X 80 X 8 HULTON W-1020 1 39.85 39.85

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Job# Lab Code Description LABOUR Mech Bill to Hrs Rate Total
*****
ARR01 Z992 MISC LABOUR CODE (WARR HOD W-1020 0.10 140.00 14.00
ARR01 Z992 MISC LABOUR CODE (WARR HOD W-1020 0.10 140.00 14.00
ARR03 Z992 MISC LABOUR CODE (WARR HOD W-1020 0.29 140.00 40.60
ARR03 Z992 MISC LABOUR CODE (WARR HOD W-1020 0.01 140.00 1.40
ARR02 Z992 MISC LABOUR CODE (WARR HOD W-1020 0.19 140.00 26.60
ARR02 Z992 MISC LABOUR CODE (WARR HOD W-1020 0.01 140.00 1.40
ARR04 Z992 MISC LABOUR CODE (WARR HOD W-1020 0.20 140.00 28.00

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*****
Job#  Lab Code  Description  LABOUR  Mech Bill to    Hrs    Rate    Total
*****
ARR05 Z992      MISC LABOUR CODE (WARR HOD  W-1020    0.30   140.00   42.00
ARR06 Z992      MISC LABOUR CODE (WARR HOD  W-1020    0.00   140.00    0.00
ARR08 Z992      MISC LABOUR CODE (WARR HOD  W-1020    0.50   140.00   70.00
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*****
Job #  Excode    Description  EXTRAS      bill to    Qty    Price    Total
*****
ARR01  SSE        SHOP SUPPLIES - EXTERNAL  W-1020    1.00    0.00    0.00
ARR04  FRT        FREIGHT      W-1020    1.00   19.04   19.04
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BILLINGS SUMMARY

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Type Bill Id      Parts    Labour    Sublet    Extras    Tax    Total
*****
W      1020          39.85    238.00    0.00     19.04    0.00    296.89
*****
Totals          39.85    238.00    0.00     19.04    0.00    296.89
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&k2S
&k0S