

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0009497		CLAIM STATUS	Paid
GREENEWAY INC		CLAIM	2321042
DBA GREENEWAY RV SALES & SERVICE		CLAIM ORIGIN	WEB
8220 STATE HWY 13 SOUTH		ORIGINAL CLAIM ID	
WISCONSIN RAPIDS, WI 54494		VIN	4X4TPUS24TP105967
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	420 / 420
		ITEM #	PUT403LFT
		DEALER RO #	12148B
		CLAIM START DATE	06/03/2025
		CLAIM END DATE	06/13/2025
Labor rate:	\$140.00		
OWNER INFORMATION			
DEAN KARNATZ			
3120 50TH ST S			
Wisconsin Rapids, WI 54494			
USA			
Retail Date of Purchase	06/10/2025	WARRANTY EXPIRATION DATE	06/10/2026

Claim Line Details

Labor

Line#	Operation Code	Operational Description
1	10-12-01-11-000234	Slide Out Motor & Actuator with Underbelly - Frame & Chassis/Slide Out System - Lippert/Replace/Electrical

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2025-06-03 16:50:52 :: Complaint: Found at the time of drop off/DAF - the ODS rear slide out will not close. Tech thinks it may be a slide out switch. Needs to be diagnosed. Cause: Bad slide motor. I put a battery on the unit, plugged it in, hit the switch and the slide made a noise, and that's it. I verified that the batter was giving out 12 volts and it is. I pulled the monitor panel out and verified the incoming and outgoing voltage at the switch. I partially dropped the underbelly and check the voltage at the motor and it's good. I hooked a battery directly up to the motor and it didn't make a sound. Correction: We need a new slide motor. The ID tag for the motor is on top side of the motor so I had to push the sub floor up and take multiple pictures of the tag. I tucked the underbelly back up and put the monitor panel back in place. I had to run the slide in manually.

Model#	Dlr Sub Hrs	2.00	Sub Labor Amt	\$280.00
Serial#	Appr Hrs	1.25	Appr Labor Amt	\$175.00

Notes

flat rate
VCB LCI
Part Return required. Claim will be processed once part is received. Please attach trking information.

1Z03RW629025819267

Thank you for the tracking information. Claim will be processed once part is received. Please leave on your side.

Part

Line#	Item #	Description	Serial #	Part tag
1	USERPART	125802- 9000 RPM High Speed 18:a Motor		
	Model #			0000370903
	Sub Qty	1.00	Sub Dlr Price	\$1,107.25
	Appr Qty	1.00	Appr Dlr Price	\$611.12
			Sub Freight	\$0.00
			Appr Freight	\$0.00

Notes

S5015530 ADJUSTED COST- ADDED MARK-UP

Submitted	Labor Amt	\$280.00
	Parts & Freight	\$851.73
	Total	\$1,131.73

Approved	Labor Amt	\$175.00
	Parts & Freight	\$611.12
	Total	\$786.12

DEALER	DATE
SIGNATURE	
I certify that I have performed these repairs consistent with Forest River Policies.	

CUSTOMER	DATE
SIGNATURE	
All repairs described have been inspected and are satisfactory.	