



Warranty Claim Form

Date: 10/23/2025

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573FS4326MAA01562

Solitude 382WB

Retail Purchase Date: 7/18/2020

Work Started: 9/11/2025

Work Completed: 9/11/2025

Claim Status: Paid

Dealer Work Order #: 12145

Unit Offline Date: 6/26/2020

Claim #: 938207

Labor: \$126.00

Parts: \$31.88

Shipping: \$20.98

Total: \$182.54

Notes: Per dealer email-Can you please revise this back to me? I added the parts but forgot to change the quantity of the step tread to 4. CW 10/15/25

Dealer Information

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

715-325-5170

mail@greenwayrv.com

Approved Labor Rate: \$140.00

Customer Information

James Riehle

6804 N Apache Ln

Weston, Wisconsin 54476-2027

United States

715-506-1957

Operation Line # 1

Flat Rate Code: 910048 Recalls/Field Campaign - Solitude Interior Fault Code: Recall
Step 25V-061/2025-077

Problem: Customer received letter regarding the recall on the solitude interior steps needing reinforcement brackets- customer has four interior steps.

Hours: .9

Cause: Interior step recall.

Amount: 126.00

Remedy: Installed brackets on 4 interior steps.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
961989 SCREW 8 X 3/4 RD WASHER QUAD TYPE 17 BLACK	SCREW 8 X 3/4 RD WASHER QUAD TYPE 17 BLACK		36	1	2.34
693414 STEP TREAD ANGLE BRACKET 16GA GALV BLK RECALL 910048	STEP TREAD ANGLE BRACKET 16GA GALV BLK RECALL 910048		4	1	29.54

Operation Line # 2*Flat Rate Code:* 950003 Misc. Charges - Handling Fee*Fault Code:* No Problem Identified*Problem:* Handling fee invoice 1430697*Hours:* 0*Cause:* Handling fee invoice 1430697*Amount:* 0.00*Remedy:* Handling fee invoice 1430697*Sublet Repairs:* \$3.68*Manufacturer #:**Model #:**Serial #:*