



Warranty Claim Form

Date: 1/7/2026

1127 Greenway RV Sales & Service
 8220 State Hwy 13 South
 Wisconsin Rapids, WI 54494
 United States
 Ph. 715-325-5170
 mail@greenwayrv.com

General Information

573FS4321K9902074
 Solitude 380FL
 Retail Purchase Date: 4/9/2019
 Work Started: 11/15/2025
 Work Completed: 11/15/2025

Claim Status: Paid
 Dealer Work Order #: 12129
 Unit Offline Date: 12/13/2018

Claim #: 952811
 Labor: \$126.00
 Parts: \$31.88
 Shipping: \$14.35
 Total: \$175.91

Notes: cc-12/9/25 Please hold parts for 30 days after claim is paid

Dealer Information

1127 Greenway RV Sales & Service
 8220 State Hwy 13 South
 Wisconsin Rapids, WI 54494
 United States

715-325-5170
 mail@greenwayrv.com
 Approved Labor Rate: \$140.00

Customer Information

Randy Spurlin
 1495 Torun Rd
 Stevens Point, Wisconsin 54482-8705
 United States
 715-341-6266

Operation Line # 1

Flat Rate Code: 910048 Recalls/Field Campaign - Solitude Interior *Fault Code:* Recall
 Step 25V-061/2025-077

Problem: Customer received letter stating that their unit is affected by recall: 25V-064

Hours: .9

Cause: Recall.

Amount: 126.00

Remedy: Installed recall kit on stair brackets.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
961989 SCREW 8 X 3/4 RD WASHER QUAD TYPE 17 BLACK	SCREW 8 X 3/4 RD WASHER QUAD TYPE 17 BLACK		36	1	2.34
693414 STEP TREAD ANGLE BRACKET 16GA GALV BLK RECALL 910048	STEP TREAD ANGLE BRACKET 16GA GALV BLK RECALL 910048		4	1	29.54

Operation Line # 2

Flat Rate Code: 950003 Misc Charges - Packaging/Handling *Fault Code:* No Problem Identified
Fee

Problem: Invoice 1431164

Hours: 0

Cause: Invoice 1431164

Amount: 0.00

Remedy: Invoice 1431164

Sublet Repairs: \$3.68

Manufacturer #:

Model #:

Serial #: