

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0009497	CLAIM STATUS	Paid
GREENEWAY INC		CLAIM	2326176
DBA GREENEWAY RV SALES & SERVICE		CLAIM ORIGIN	WEB
8220 STATE HWY 13 SOUTH		ORIGINAL CLAIM ID	
WISCONSIN RAPIDS, WI 54494		VIN	4X4TPUP28SP104280
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	420 / 420
		ITEM #	PUT38RLB
		DEALER RO #	12116B
		CLAIM START DATE	06/09/2025
		CLAIM END DATE	06/23/2025
Labor rate:	\$140.00		
OWNER INFORMATION			
JUSTIN HINK			
17010 51ST AVENUE			
Chippewa Falls, WI 54729			
USA			
Retail Date of Purchase	06/05/2025	WARRANTY EXPIRATION DATE	06/05/2026

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	30-101-24-00-001078	Sliding, Pocket Door - Interior/Interior Doors/Repair/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : greeneway@dealer-advisors.com, 2025-06-09 07:55:56 :: Complaint: There is some sort of white residue on the sliding door lock. Cause: Defect from manufacturer. Correction: Cleaned it off with solvent and a putty stick.			
Model#		Dlr Sub Hrs	0.30	Sub Labor Amt \$42.00
Serial#		Appr Hrs	0.10	Appr Labor Amt \$14.00
	Notes			
	flat rate to clean			

Labor

Line# 2	Operation Code	Operational Description		
	10-9-15-00-000168	Polymax Underbelly - Frame & Chassis/Levelers, Underbelly/Repair or Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : greeneway@dealer-advisors.com, 2025-06-09 07:57:36 :: Complaint: There is ap piece of tape hanging down off the ODS subfloor. Cause: Manufacturing defect. Correction: Removed the rest of the piece of tape and filled the gap with silicone. Additional Note : greeneway@dealer-advisors.com, 2025-06-09 07:58:36 :: Unsure on labor code.			
Model#		Dlr Sub Hrs	0.20	Sub Labor Amt \$28.00
Serial#		Appr Hrs	0.20	Appr Labor Amt \$28.00
	Notes			

Labor

Line# 3	Operation Code	Operational Description		
	30-103-04-00-001119	Carpet - Interior/Flooring/Clean/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : greeneway@dealer-advisors.com, 2025-06-09 07:59:21 :: Complaint: There are a bunch of ants in the unit along the DS slide floor. Cause: Defect from manufacturing. Correction: Bug-bombed the unit. Additional Note : greeneway@dealer-advisors.com, 2025-06-09 08:00:38 :: Unsure on labor code for this.			
Model#		Dlr Sub Hrs	0.50	Sub Labor Amt \$70.00
Serial#		Appr Hrs	0.50	Appr Labor Amt \$70.00
	Notes			

Labor

Line# 4	Operation Code	Operational Description		
	30-101-24-00-001076	Hinged Passage Door - Interior/Interior Doors/Repair/No Tread Code		

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2025-06-09 08:01:30 :: Complaint: The top of the bedroom and bathroom doors are marked up. Cause: Defect from manufacturer. Correction: Touched up both the doors with paint ben.

Model#	Dlr Sub Hrs	0.40	Sub Labor Amt	\$56.00
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Serial#	Appr Hrs	0.40	Appr Labor Amt	\$56.00
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Notes**Labor****Line# 5****Operation Code**

70-150-01-11-001755

Operational Description

Greystone Convection Microwave EC942K9D-S00A - Appliances/Microwave/
Replace/Electrical

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2025-06-09 08:02:55 :: Complaint: The inside of the microwave is scratched. Cause: Defect from manufacturer. Correction: Replace microwave. Additional Note : greeneway@dealer-advisors.com, 2025-06-10 12:41:56 :: ** Just noting at this time.

Model# 1	Dlr Sub Hrs	0.00	Sub Labor Amt	\$0.00
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Serial# 1	Appr Hrs	0.00	Appr Labor Amt	\$0.00
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Notes

UNIT FILE NOTED

Labor**Line# 6****Operation Code**

30-99-24-00-001011

Operational Description

Curtains - Interior/Soft Goods/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2025-06-09 08:04:19 :: Complaint: There is a brown stain on the sliding door curtain. Cause: Manufacturer defect. Correction: Went to the cleaner cart and got a fabric cleaner and cleaned the stains out.

Model#	Dlr Sub Hrs	0.30	Sub Labor Amt	\$42.00
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Serial#	Appr Hrs	0.20	Appr Labor Amt	\$28.00
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Notes

Flat rate

Labor**Line# 7****Operation Code**

30-92-19-00-004336

Operational Description

Spot Seal Interior (Dealer) - Interior/Interior Miscellaneous/Reseal/No Tread
Code

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2025-06-10 12:43:04 :: Complaint: The sealant along the baton strip on the ceiling is cracked. Cause: Defect from manufacturer. Correction: Re-sealed the edge of the baton strip.

Model#	Dlr Sub Hrs	0.30	Sub Labor Amt	\$42.00
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Serial#	Appr Hrs	0.20	Appr Labor Amt	\$28.00
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Notes

flat rate

Part**Line# 1****Item #**

USERPART

Description

0807.2024 novaflex sealant antique white multi purpose 10.3 oz tube

Model #**Serial #****Part tag****Sub Qty**

1.00

Sub Dlr Price

\$10.01

Sub Freight

\$0.00

Appr Qty

1.00

Appr Dlr Price

\$10.01

Appr Freight

\$0.00

Notes**Labor****Line# 8****Operation Code**

30-102-24-00-004562

Operational Description

Gimp/Vinyl Trim - Interior/Panels, Ceilings, & Interior Moldings/Repair/No Tread
Code

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2025-06-10 12:44:35 :: Complaint: There are white scuff marks on the bunk room slide trim. Cause: Manufacturer defect. Correction: Cleaned them off with solvent and a rag.

Model#

Serial#

Notes

Dlr Sub Hrs

Appr Hrs

0.20

0.10

Sub Labor Amt \$28.00

Appr Labor Amt \$14.00

Labor Line# 9

Operation Code

30-102-12-00-001101

Operational Description

Slide Out Fascia, each section - Interior/Panels, Ceilings, & Interior Moldings/ Resecure or Tighten/No Tread Code

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2025-06-10 12:46:26 :: Complaint: The fascia board on the bunk room slide is popping off. Cause: Manufacturer defect. Correction: Nailed it back on and puttied the holes.

Model#

Serial#

Notes

Dlr Sub Hrs

Appr Hrs

0.60

0.20

Sub Labor Amt \$84.00

Appr Labor Amt \$28.00

Labor Line# 10

Operation Code

20-43-19-00-004330

Operational Description

Spot Seal Exterior (Dealer) - Exterior/Exterior Miscellaneous/Reseal/No Tread Code

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2025-06-10 12:47:35 :: Complaint: The sealant is cracked on the bottom front corner of the DS Slide. Cause: Manufacturer defect. Correction: Cleaned and re-sealed the problem area.

Model#

Serial#

Notes

Dlr Sub Hrs

Appr Hrs

0.20

0.20

Sub Labor Amt \$28.00

Appr Labor Amt \$28.00

Labor Line# 11

Operation Code

20-44-01-00-000546

Operational Description

Slide Out Roof Eternabond Tape - Exterior/Roof/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2025-06-10 12:49:54 :: Complaint: There is a section of eternabond tape on the bunk room slide roof that isn't sticking to anything. Cause: Manufacturing defect. Correction: Put a new piece of eternabond tape over the top of the existing one.

Model#

Serial#

Notes

Dlr Sub Hrs

Appr Hrs

0.60

0.60

Sub Labor Amt \$84.00

Appr Labor Amt \$84.00

Part Line# 1

Item #

Model #

Sub Qty

Appr Qty

Description

Serial #

Sub Dlr Price

Appr Dlr Price

0801.1260 eternabond roof seal 4"x50' white

\$11.16

\$11.16

Part tag

Sub Freight

Appr Freight

\$0.00

\$0.00

\$0.00

Notes

Submitted	Labor Amt	\$504.00	Approved	Labor Amt	\$378.00
	Parts & Freight	\$21.17		Parts & Freight	\$21.17
	Total	\$525.17		Total	\$399.17

DEALER

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.