

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 12104B

Date In:	08 JUL 25	Author:	KOTT
Promised Date:	25 DEC 25	Stock No:	11299
:	:	Year:	2025
Customer Name:	14589 - STANDIFORD, KI	Manufacturer:	FOREST RIVER
Address:	4607 BANNOCH DRIVE	Brand:	PUMA DESTINATION
:	RACINE, WI	Model:	403LFT
Postal/Zip:	53402	Miles/Hrs:	0
Phone#(res):	262-752-8808	Exterior Color:	:
Phone#(bus):	:	Unit Type:	TT-TRAVEL TRAILER
Cell Phone:	:	License#:	:
Email:	TSTANDIFORD@YAHOO.COM	Tag#:	:
Purchased Date:	26 APR 25	:	:
Delivery Date:	09 JUN 25	:	:
InService Date:	:	:	:
Serial#:	4X4TPUS26SP104401	:	:

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Job #   Description          JOB INFORMATION          Type Bill To
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WARR    COMPLAINT:  WARRANTY REPAIR 1 -putty smears on all   W    1021   FORES
        of the doors and the wood surfaces like
        fascia
        CAUSE:      Putty left by mfg in wood
        CORRECTION: Used Murphy's oil soap to scrub off the
        white putty REQUEST .60 HOURS OF LABOR
WARR    COMPLAINT:  WARRANTY REPAIR 2 -floor coverings on   W    1021   FORES
        the slide outs have stains
        CAUSE:      Stains on floor coverings
        CORRECTION: Used quick solve to remove any stains on
        the coverings REQ. .30 HOURS OF LABOR
WARR    COMPLAINT:  WARRANTY REPAIR 3 -putty on the shade by W    1021   FORES
        dinette
        CAUSE:      White putty on shade from mfg
        CORRECTION: Used quick solve to remove then dotted
        with a black marker to blend the colors
        of shade REQ. .2 HOURS OF LABOR
WARR    COMPLAINT:  WARRANTY REPAIR 4 -on the bottom of the  W    1021   FORES
        bed the trim is popping off
        CAUSE:      Loose trim
        CORRECTION: Used pin nailer to nail trim back into
        place also hit 3 other loose trim in
        unit while securing the beds trim REQ.
        .15 HOURS OF LABOR
WARR    COMPLAINT:  WARRANTY REPAIR 5 -in The loft the      W    1021   FORES
        emergency window on off door side the
        latch will not allow the window to close
        CAUSE:      Misaligned latch
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CORRECTION: Adjusted latch by loosening screws and
              moving it up a bit now it latches as it
              should REQ. .20 HOURS OF LABOR
WARR    COMPLAINT: WARRANTY REPAIR 6 -the door side      W    1021    FORES
              loveseat the bracket that holds the love
              seat in place has come out of the floor
CAUSE:      Improper install
CORRECTION: Removed screws then pushed seat back and
              reinstalled screws into bracket and and
              tightened screw that goes into love
              seat. Loveseat is now secure REQ. .20
              HOURS OF LABOR
WARR    COMPLAINT: WARRANTY REPAIR 7 -the water heater    W    1021    FORES
              keeps throwing an E5 code
CAUSE:      Needed reset
CORRECTION: Checked fuse it was good I then turned
              back on and had no issues REQ. .10 HOURS
              OF LABOR
WARR    COMPLAINT: WARRANTY REPAIR 8 -the top fascia board W    1021    FORES
              on the dining room slide out is Boeing
              out you can see bear wood
CAUSE:      Mfg the short screws mfg installed
              backer board with pulled out on one side
CORRECTION: Removed decorative fascia carefully ,
              then pulled rubber roofing away from
              backer board unscrewed 3 screws the
              other 2 were already loose pulled backer
              away from slide room took to exterior
              and removed the 2 stripped screws and
              removed staples stuck in wood from
              rubber roof being attached to it brought
              back in put backer back up aligned
              properly and installed with longer
              screws I then removed nails from
              decorative fascia and trim reinstalled
              both puttied holes then went over
              puttied holes with black paint pen to
              blend better. Also the end piece was
              apart I had to take and glue it back
              together then reinstall on the top end
              of fascia arm REQ. 2.00 HOURS OF LABOR
WARR    COMPLAINT: WARRANTY REPAIR 10 -off door side     W    1021    FORES
              loveseat slide out the left fascia arm
              has a large crease in it
CAUSE:      Mfg the arm has defect looks as though
              it got bent when or before install.
              Please order fascia decorative arm
              6"wide x 76" long dark brown almost
              black in color

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CORRECTION: NOTING
 WARR COMPLAINT: WARRANTY REPAIR 11 - alot of metal W 1021 FORES
 shavings on floor of unit
 CAUSE: Mfg left alot at f shavings in unit
 CORRECTION: Vacuumed up large amounts of shavings so
 Lino does not get damaged any further
 REQ. .50 HOURS OF LABOR
 WARR COMPLAINT: WARRANTY REPAIR 12 water is coming up W 1021 FORES
 into kitchen sink but monitor not
 reading water level
 CAUSE: Air bubble I believe
 CORRECTION: I emptied tank completely then leveled
 unit I then proceeded to fill tanks to
 2/3 reading on both grey tanks all check
 okay now REQ. .30 HOURS OF LABOR
 WARR COMPLAINT: WARRANTY REPAIR 13 -linoleum in front of W 1021 FORES
 the bed is ripped up most likely from
 metal shavings
 CAUSE: Hole in lino from metal shavings left by
 mfg
 CORRECTION: Used sealer and lifted the lino out
 sealer beneath rolled over it to smooth
 sanded rough edges then mixed sealer
 with putty to put over the area let that
 dry then used plain sealer over the top
 of that REQ. 1.00 HOURS OF LABOR
 WARR COMPLAINT: WARRANTY REPAIR 15 -the baggage door on W 1021 FORES
 the off door side rear the key lock is
 jammed and it looks crushed
 CAUSE: Dented can't get key in
 CORRECTION: Changed our lock used what we had in
 stock REQ. .40 HOURS OF LABOR

 Job # Part No Description PARTS Bill to Qty Price Total

 WARR1 756815001755 1 1/8" KEYED COMPARTMENT W-1021 1 10.43 10.43

 Job# Lab Code Description LABOUR Mech Bill to Hrs Rate Total

 ARR01 Z992 MISC LABOUR CODE (WARR HOD W-1021 0.50 140.00 70.00
 ARR01 Z992 MISC LABOUR CODE (WARR HOD W-1021 0.00 140.00 0.00
 ARR02 Z992 MISC LABOUR CODE (WARR HOD W-1021 0.48 140.00 67.20
 ARR02 Z992 MISC LABOUR CODE (WARR HOD W-1021 0.02 140.00 2.80
 ARR03 Z992 MISC LABOUR CODE (WARR HOD W-1021 0.49 140.00 68.60
 ARR03 Z992 MISC LABOUR CODE (WARR HOD W-1021 0.01 140.00 1.40
 ARR04 Z992 MISC LABOUR CODE (WARR HOD W-1021 0.49 140.00 68.60
 ARR04 Z992 MISC LABOUR CODE (WARR HOD W-1021 0.01 140.00 1.40
 ARR05 Z992 MISC LABOUR CODE (WARR HOD W-1021 0.37 140.00 51.80
 ARR05 Z992 MISC LABOUR CODE (WARR HOD W-1021 0.02 140.00 2.80
 ARR05 Z992 MISC LABOUR CODE (WARR HOD W-1021 0.11 140.00 15.40

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Job#  Lab Code  Description    LABOUR    Mech Bill to      Hrs      Rate      Total
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ARR06 Z992      MISC LABOUR CODE (WARR HOD W-1021    0.49    140.00    68.60
ARR06 Z992      MISC LABOUR CODE (WARR HOD W-1021    0.01    140.00     1.40
ARR07 Z992      MISC LABOUR CODE (WARR HOD W-1021    0.50    140.00    70.00
ARR08 Z992      MISC LABOUR CODE (WARR HOD W-1021    0.09    140.00    12.60
ARR08 Z992      MISC LABOUR CODE (WARR HOD W-1021    0.01    140.00     1.40
ARR08 Z992      MISC LABOUR CODE (WARR HOD W-1021    0.23    140.00    32.20
ARR08 Z992      MISC LABOUR CODE (WARR HOD W-1021    0.17    140.00    23.80
ARR10 Z992      MISC LABOUR CODE (WARR HOD W-1021    0.48    140.00    67.20
ARR10 Z992      MISC LABOUR CODE (WARR HOD W-1021    0.02    140.00     2.80
ARR11 Z992      MISC LABOUR CODE (WARR HOD W-1021    0.47    140.00    65.80
ARR11 Z992      MISC LABOUR CODE (WARR HOD W-1021    0.03    140.00     4.20
ARR12 Z992      MISC LABOUR CODE (WARR HOD W-1021    0.50    140.00    70.00
ARR13 Z992      MISC LABOUR CODE (WARR HOD W-1021    0.00    140.00     0.00
ARR13 Z992      MISC LABOUR CODE (WARR HOD W-1021    0.50    140.00    70.00
ARR15 Z992      MISC LABOUR CODE (WARR HOD W-1021    0.37    140.00    51.80
ARR15 Z992      MISC LABOUR CODE (WARR HOD W-1021    0.13    140.00    18.20

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Job #  Excode    Description    EXTRAS      bill to      Qty      Price      Total
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ARR01  SSE        SHOP SUPPLIES - EXTERNAL    W-1021      1.00      0.00      0.00

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                                BILLINGS SUMMARY
Type Bill Id      Parts      Labour      Sublet      Extras      Tax      Total
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W      1021        10.43      910.00      0.00      0.00      0.00      920.43

      Totals      10.43      910.00      0.00      0.00      0.00      920.43

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&k2S

&k0S