



Warranty Claim Form

Date: 6/27/2025

1127 Greeneway RV Sales & Service

8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

Ph. 715-325-5170

mail@greenewayrv.com

General Information

573TT3624N8823529

Transcend 297QB

Retail Purchase Date: 11/30/2022

Work Started: 6/13/2025

Work Completed: 6/13/2025

Claim Status: Paid

Dealer Work Order #: 12103

Unit Offline Date: 5/10/2022

Claim #: 905281

Labor: \$182.00

Parts: \$634.70

Shipping: \$158.58

Total: \$975.28

Notes: cc-5/30/25 approved as goodwill as several attempts to repair did not fix the issue Please hold parts for 30 days after claim is filed

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Approved Labor Rate: \$140.00

Customer Information

Joseph Serio

8815 S Brook Cir
Oak Creek, Wisconsin 53154
United States

414-651-4455

Operation Line # 1

Flat Rate Code: 560001 Entry Door - R&R Assembly (door& *Fault Code:* Damaged/Maintenance frame)

Problem: Main door inspection- door is not latching properly. GD case #00818787

Hours: 1.3

Cause: Door latch was majorly overtightened and sunk in both sides of the door latch assembly. This door and latch have been adjusted so many times that the components are starting to fit loosely.

Amount: 182.00

Remedy: Replace door and latch as they are both worn out. Will also need black decals for door. Time Sublet Repairs: includes door/latch replacement and decal replacement. \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
561057 DOOR ENTRANCE 28 X 72 PW W/MET CHAR BAND 8070R FRICTION	DOOR ENTRANCE 28 X 72 PW W/ MET CHAR BAND 8070R FRICTION		1	1	623.52
591106 DIE CUT SIDE #28 XPLOR 2021	DIE CUT SIDE #28 XPLOR 2021		2	1	11.18