



Warranty Claim Form

Date: 7/16/2025

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573FS4426NAA09614

Solitude 390RK

Retail Purchase Date: 3/9/2022

Work Started: 6/30/2025

Work Completed: 6/30/2025

Claim Status: Paid

Dealer Work Order #: 12084

Unit Offline Date: 11/10/2021

Claim #: 910546

Labor: \$126.00

Parts: \$31.88

Shipping: \$28.32

Total: \$287.45

Notes:

Dealer Information

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8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

715-325-5170
mail@greenwayrv.com
Approved Labor Rate: \$140.00

Customer Information

Karen Kau
1203 Woodbury Cmn Unit D
Waukesha, Wisconsin 53189-5821
United States
262-894-2995

Operation Line # 1

Flat Rate Code: 910048 Recalls/Field Campaign - Solitude Interior *Fault Code:* Recall
Step 25V-061/2025-077

Problem: Recall 25V061 step recall needed.

Hours: .9

Cause: 4 steps. Pics before and after.

Amount: 126.00

Remedy: Install 4 step recall brackets.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
961989 SCREW 8 X 3/4 RD WASHER QUAD TYPE 17 BLACK	SCREW 8 X 3/4 RD WASHER QUAD TYPE 17 BLACK		36	1	2.34
693414 STEP TREAD ANGLE STEP TREAD ANGLE BRACKET BRACKET 16GA GALV BLK RECALL 910048	16GA GALV BLK RECALL 910048		4	1	29.54

Operation Line # 2

Flat Rate Code: 960245 Dealer Service Call - Warranty or *Fault Code:* Damaged/Maintenance
Goodwill

Problem: Service call - email attached. Reference number 00833534

Hours: 0

Cause: Service call - email attached. Reference number 00833534

Amount: 0.00

Remedy: Service call - email attached. Reference number 00833534

Sublet Repairs: \$101.25

Manufacturer #:

Model #:

Serial #: