




---

**Fw: 00833534: 910045 & 910048**

---

**From** Dustin Lucas <dlucas@greenewayrv.com>  
**Date** Wed 7/2/2025 9:07 AM  
**To** Kaitlyn Reinwand <kott@greenewayrv.com>

 1 attachment (159 KB)  
910048 retail letter.pdf;



**Dustin Lucas**  
Parts Specialist & RVTI Certified Technician  
Greenway RV Sales & Service  
8220 State Hwy 13 South  
Wisconsin Rapids , WI 54494  
T. (715) 325-5170  
dlucas@greenewayrv.com



*Greenway RV accepts no liability for the content of this email, or for the consequences of any actions taken on the basis of the information provided, unless that information is subsequently confirmed in writing. If you are not the intended recipient you are notified that disclosing, copying, distributing or taking any action in reliance on the contents of this information is strictly prohibited.*

---

**From:** Ron & Karen Kau <rlkau@hotmail.com>  
**Sent:** Wednesday, July 2, 2025 9:03 AM  
**To:** Dustin Lucas <dlucas@greenewayrv.com>  
**Subject:** 00833534: 910045 & 910048

Dustin,

Please confirm receipt by acknowledging this email.

Thank you,  
Karen

---

**From:** Grand Design RV Recall <recall@granddesignrv.com>  
**Sent:** Wednesday, May 21, 2025 2:55 PM  
**To:** rlkau@hotmail.com <rlkau@hotmail.com>  
**Subject:** 00833534: 910045 & 910048

Good afternoon,

Please give the dealer reference number 00833534 for coverage of the service fee of \$101 plus tax for the step recall. Please let me know if you have any questions on this.

Thank you!

Sidney Kopf  
Recall Customer Service  
Grand Design RV  
11356 CR 2  
Middlebury, IN 46540  
Phone: 574-825-9679  
Fax: 574-825-9249  
[www.granddesignrv.com](http://www.granddesignrv.com)

This electronic transmission and any documents accompanying this electronic transmission contain confidential information belonging to the sender. This information may be legally privileged. The information is intended only for the use of the individual or entity named above. If you are not the intended recipient, you are hereby notified that any disclosure, copying, distribution, or the taking of any action in reliance on or regarding the contents of this electronically transmitted information is strictly prohibited.