

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0009497	CLAIM STATUS	Paid
GREENEWAY INC		CLAIM	2357182
DBA GREENEWAY RV SALES & SERVICE		CLAIM ORIGIN	WEB
8220 STATE HWY 13 SOUTH		ORIGINAL CLAIM ID	
WISCONSIN RAPIDS, WI 54494		VIN	4X4TFLE23PZ185412
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$140.00	SITE/WAREHOUSE	010 / 010D
OWNER INFORMATION		ITEM #	FLT29RBSD
CHRISTINA BECKER		DEALER RO #	12066
400 WISCONSIN STREET		CLAIM START DATE	07/07/2025
Waupaca, WI 54981		CLAIM END DATE	08/12/2025
USA			
Retail Date of Purchase	05/23/2024	WARRANTY EXPIRATION DATE	05/23/2025

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	30-100-01-00-001050	Cabinet Stiles - Interior/Cabinetry/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : greeneway@dealer-advisors.com, 2025-07-07 11:53:21 :: *WO was written up on 5/19/25 before warranty end. Complaint: Water is leaking from under the sink. There is water damage on the kitchen cupboard and flooring. Cause: I ran hot and cold water through the water lines and I'm not seeing anything leaking. I filled both sink tubs to check the drains and still no leaks. I left the lines pressurized for three days and no leaks have shown up yet. There was a leak of some sort at one time because two styles were damaged. Correction: Two styles will need to be replaced and will need a sheet of paneling. The manufacturer has a lot of staples in the paneling so the chances of it coming off in one piece is pretty slim. 5-6 hours to fix depending on how everything comes apart and if I have to wrap the styles myself.			
Model#	Dlr Sub Hrs	6.00	Sub Labor Amt	\$840.00
Serial#	Appr Hrs	6.00	Appr Labor Amt	\$840.00
	Notes			
	Please attach a copy of the dated work order to show notation date. Thank you			
	Added. Thank you.			
	bvdillon			

Part

Line# 1	Item #	Description				
	USERPART	0807.2034 novaflex sealant sanstone multi purpose 10.3 oz tube				
	Model #	Serial #		Part tag		
	Sub Qty	1.00	Sub Dlr Price	\$8.89	Sub Freight	\$0.00
	Appr Qty	1.00	Appr Dlr Price	\$8.89	Appr Freight	\$0.00
	Notes					
Line# 2	Item #	Description				
	F100282994	PANELING - 5S-9: LAUAN - AUTUMNWOOD - 1/8" X 4' X 8' - V# 45217343				
	Model #	Serial #		Part tag		
	Sub Qty	1.00	Sub Dlr Price	\$37.06	Sub Freight	\$134.17
	Appr Qty	1.00	Appr Dlr Price	\$37.06	Appr Freight	\$134.17
	Notes					
Line# 3	Item #	Description				
	F100283025	STILE - 13N-1: SQUARE EDGE, FACE FULLY WRAPPED, MDF - AUTUMNWOOD - 4" X 8' - V# 47079456				
	Model #	Serial #		Part tag		

Sub Qty	1.00	Sub Dlr Price	\$15.18	Sub Freight	\$134.18
Appr Qty	1.00	Appr Dlr Price	\$15.18	Appr Freight	\$134.18

Notes

Line# 4

Item #	Description				
F100270074	SPECIAL PACKAGING - MOLDINGS 9' OR LESS (INCLUDING FASCIA, BATTEN, STILES & EXTERIOR MOLDINGS)				
Model #	Serial #	Part tag			
Sub Qty	1.00	Sub Dlr Price	\$13.00	Sub Freight	\$0.00
Appr Qty	1.00	Appr Dlr Price	\$0.00	Appr Freight	\$13.00

Notes

Hello, Forest River respectfully does not pay for markup on special packaging and or Freight cost. Special package cost/Freight cost Adjusted to \$13.00 made in processing. Thank you

Line# 5

Item #	Description				
F100035225	SPECIAL PACKAGING - PANELING OR BACKSPLASH FULL PANELS (5 PER BOX)				
Model #	Serial #	Part tag			
Sub Qty	1.00	Sub Dlr Price	\$29.00	Sub Freight	\$0.00
Appr Qty	1.00	Appr Dlr Price	\$0.00	Appr Freight	\$29.00

Notes

Hello, Forest River respectfully does not pay for markup on special packaging and or Freight cost. Special package cost/Freight cost Adjusted to \$29.00 made in processing. Thank you

Labor

Line# 2

Operation Code	Operational Description
60-138-01-00-001536	Vacuum Breaker - 1.5" Anti-Siphon Vent - Plumbing/Drainage System/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2025-07-07 11:56:46 :: Complaint: Customer was flushing black tank and water started gushing out of the outdoor shower faucet. Cause: Faulty check balck. Correction: I hooked up the black tank flush, turned the water on and went inside and I could see water coming out the top of the check valve. I turned the water off, drained the lines, disconnected the valve, hooked the new valve up and turned the water on to test it and the leak stopped. I dried up the area the best I could, and I turned a blower on to help dry everything out. After everything dried out, I checked it again and the leaked stopped. Additional Note : greeneway@dealer-advisors.com, 2025-07-07 11:57:30 :: *unsure on correct labor code.

Model#	Dlr Sub Hrs	0.50	Sub Labor Amt	\$70.00
Serial#	Appr Hrs	0.50	Appr Labor Amt	\$70.00

Notes

changing to a better suited repair code

Per the Repair code notes we will need photos of the following:

1. The complete item (all sides, part removed)
 2. The defect, if possible
 3. Identifying marks, tags, labels, stamps - or location - or model/serial numbers
- Photos uploaded. Thank you.

Hello, the repair code has been updated to a more appropriate one based on the root cause of the issue.

Authorized

Part

Line# 1

Item #	Description				
F100110287	FLUSH KIT PART - PFL FLUSH KIT PART - PFL: VACUUM BREAKER/CHECK VALVE - V# 501-009-00002 OLD V# 571 VAC CHK				
Model #	Serial #	Part tag			
Sub Qty	1.00	Sub Dlr Price	\$43.37	Sub Freight	\$0.00
Appr Qty	1.00	Appr Dlr Price	\$17.34	Appr Freight	\$0.00

Notes

Dealer cost \$9.88+ state allowed mark-up of 30% for WI + OTS part allowance of 35%. In the future, please use the OTS calculator at the bottom of the policy to determine the amount Forest River will pay for the part.

Labor

Line# 3

Operation Code

60-136-12-00-001500

Operational Description

Fitting - Plumbing/Fresh Water Supply/Resecure or Tighten/No Tread Code

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2025-07-07 12:01:09 :: Complaint: Shower in the main bathroom is leaking Cause: Fittings leaking. Correction: When checking for leaks I could hear water dripping under the bathroom sink and when I looked inside, I could see the hot and cold fittings were leaking. I drained the water lines, disconnected the hot and cold fittings, checked the seals and they were good. I put thread tape on the fittings, tightened them down and turned on the water to test it. Ran hot and cold water through the lines and the leak stopped.

Model#

Dlr Sub Hrs

0.50

Sub Labor Amt \$70.00

Serial#

Appr Hrs

0.50

Appr Labor Amt \$70.00

Notes

bvdillon

Submitted

Labor Amt

\$980.00

Parts & Freight

\$417.44

Total

\$1,397.44

Approved

Labor Amt

\$980.00

Parts & Freight

\$388.82

Total

\$1,368.82

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.