

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0009497
 GREENEWAY INC
 DBA GREENEWAY RV SALES & SERVICE
 8220 STATE HWY 13 SOUTH
 WISCONSIN RAPIDS, WI 54494
 USA

CLAIM STATUS Paid
 CLAIM 2328540
 CLAIM ORIGIN WEB
 ORIGINAL CLAIM ID
 VIN 4X4TPUG23RP101345
 CHASSIS VIN
 MILEAGE 0
 SITE/WAREHOUSE 420 / 420
 ITEM # PUT31RLQS
 DEALER RO # 12064
 CLAIM START DATE 06/10/2025
 CLAIM END DATE 07/08/2025

Labor rate: \$140.00

OWNER INFORMATION

SCOTT TEIGLAND
 1405 RAMONA DRIVE
 Mt Pleasant, WI 53406
 USA

Retail Date of Purchase 06/01/2024

WARRANTY EXPIRATION DATE

06/01/2025

Claim Line Details

Labor

Line# 1	<p>Operation Code 70-146-01-00-001656</p> <p>Operational Description Haier AC - complete - Appliances/Air Conditioning/Replace/No Tread Code</p> <p>Complaint, Cause, Correction Original Note : greeneway@dealer-advisors.com, 2025-06-10 12:02:40 :: Complaint: Customer concerned with AC unit not cooling, cannot hear the compressor kick on at any point. Cause: The rear AC in living room amp draw of 9.2. on compressor leak in system. Outside temp is 79 degrees, inside temp is 79 degrees coming out of the AC. The AC is not cooling. Correction: Replace AC Unit. WO was created on 5/19/25, prior to warranty expiration. Additional Note : greeneway@dealer-advisors.com, 2025-06-10 12:04:04 :: Unsure if this is the correct labor code as this is the only AC replacement code that comes up. Additional Note : greeneway@dealer-advisors.com, 2025-07-08 15:53:24 :: Part was sent at no charge.</p>
---------	--

Model# 1	Dlr Sub Hrs 2.00	Sub Labor Amt \$280.00
Serial# 1	Appr Hrs 3.00	Appr Labor Amt \$420.00

Notes

warranty GE form sent via email must be completed for vendor review too proceed
 Can you please provide the form you are requesting? Thanks!
 I did i sent it to your email , is your email correct ??
 Yes, we received it after I commented. Thank you!
 Here you go. Thank you!!
 claim submitted to vendor follow email thread
 Hello, It is RARC3A2.
 waiting on vendor responce
 Case Number: 00241547
 thread::Oywd3StcJocV-I4iwY::

****Respond directly to this email and do NOT change the subject line to ensure proper delivery**

Recreational Living approves R/R of GE RVAC Deluxe Plus 15 -Black (GRCS15XAHB) Control (RGREC3A) and Black Thermostat (RGRWT2B and 3 hours for labor.

No charge replacement parts will be sent to the address provided on the diag form below

Greenway RV
 REF 2328540 - PO 12064
 8220 STATE HWY 13 S
 WISCONSIN RAPIDS, WI 54494
 (715) 325-5170

This authorization is valid for 30 days from the date issued. All repairs must be completed within this 30 day time period to be covered. If repairs can not be completed within the approval time

allowed, a new authorization will need to be obtained. No authorizations will be given if the warranty date has expired, even if an authorization was previously given and the warranty work was not completed within the time allotted.

All charges must be submitted to Recreational Living within 120 days of the repair being completed, or no credit will be allowed.

**** Please note for complete replacements a picture of the serial tag removed from the defective unit is required. VCB will not be paid until a removed tag picture is received.

Account: FOREST RIVER INC
Dealer:
Date of Purchase: 6/10/2024

Product:
Claim Reason: Defective

Note: As of 1/1/2022 replacements must be shipped direct from Recreational Living. A VCB cannot be submitted for reimbursement of parts only labor.

Eve Barnes
Senior Warranty Coordinator

Recreational Living
RecreationalLiving-Warranty@geappliances.com
1-800-772-7262

A no charge warranty replacement order for GE RVAC Deluxe Plus 15 -Black (GRCS15XAHB) Control (RGREC3A) and Thermostat (RGRWT2B), has been placed and will ship to the address provided. Please allow 5-7 business for transit.

**** Please note for complete replacements a picture of the serial tag removed from the defective unit is required. VCB will not be paid until a removed tag picture is received.

Account: FOREST RIVER INC
Date of Purchase: 6/10/2024
Case #: 00241547
ERP Order#: 25.11380
Address: Greenway RV
REF 2328540 - PO 12064
8220 STATE HWY 13 S
WISCONSIN RAPIDS, WI 54494
(715) 325-5170

Thank you,

Eve Barnes
Senior Warranty Coordinator

**** Please note for complete replacements a picture of the serial tag removed from the defective unit is required. VCB will not be paid until a removed tag picture is received. *Please make sure model and serial number matches*
Please take picture of the COMPLETE data tag
Photos added. Thanks.

Labor
Line# 2

Operation Code	Operational Description
30-92-01-00-001193	Vent Cover at Converter - Interior/Interior Miscellaneous/Replace/No Tread Code
Complaint, Cause, Correction	
Original Note : greenway@dealer-advisors.com, 2025-06-10 12:06:22 :: Complaint: Customer would like furnace looked at, when running the furnace is not getting any airflow out of the bathroom vent and also one of the 2 in the living area does no blow. Can put toilet paper over it and it won't blow the paper. Cause: There is no blockage. What we found was that there is so much good airflow it blows out the ends. Correction: Restricted vent on end to slow airflow down and now it's coming out of the bathroom vent and middle vent closest to furnace. Customer	

can try vents where you can partly close to slow down airflow. FR does not offer vents with dampeners for this unit.

Model#	Dlr Sub Hrs	0.50	Sub Labor Amt	\$70.00
Serial#	Appr Hrs	0.50	Appr Labor Amt	\$70.00

Notes

so what is the issue ??

The flow was causing all the air to go out the other vents. Managed to make adjustment to allow better flowage, but the vent FR puts in these units do not have dampeners so there is nothing else we can do.

customer goodwill

Submitted	Labor Amt	\$350.00	Approved	Labor Amt	\$490.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$350.00		Total	\$490.00

DEALER _____ **DATE** _____
SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ **DATE** _____
SIGNATURE

All repairs described have been inspected and are satisfactory.