



Warranty Claim Form

Date: 1/26/2026

1127 Greenway RV Sales & Service

8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

Ph. 715-325-5170

mail@greenewayrv.com

General Information

573FR4127R9925691

Reflection 362TBS

Retail Purchase Date: 5/30/2025

Work Started: 10/9/2025

Work Completed: 10/9/2025

Claim Status: Paid

Dealer Work Order #: 12059B

Unit Offline Date: 1/11/2024

Claim #: 959930

Labor: \$630.00

Parts: \$901.27

Shipping: \$605.13

Total: \$2231.25

Notes: JH 1/15 Reapproved. 560032 6/17 Vendor Approval Attached. Case Number: 5944650 VIN: R9925691 Thank you for contacting Lippert Customer Care Center. We have reviewed your request and information provided and Lippert will authorize six new slam latches and 1.8 hours of labor. 560032 6/12 JH Pending Vendor Review. JH 6/11 Sent email to dealer requesting pictures, JH 6/4 560032 If you are requesting to have 6 slam latches replaced then we need pictures of ALL 6 and of the ALL the compartment door stickers that go with them.

Dealer Information

1127 Greenway RV Sales & Service

8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

715-325-5170

mail@greenewayrv.com

Approved Labor Rate: \$140.00

Customer Information

HUGH CLARKE

1546 COUNTY ROAD 1400
WILBER, Nebraska 68465
United States
4024167611

Operation Line # 1

Flat Rate Code: 560032 Baggage - R&R Slam Latch

Fault Code: Component Failure

Problem: On the day of the showthru it was found that there are slam latches that are rusted and need to be replaced. There are 6 slam locks in total.

Hours: 1.8

Cause: Slam latches rusted.

Amount: 252.00

Remedy: R&R 6 slam latches.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
561307 DOOR BAGGAGE SLAM LATCH ONLY	DOOR BAGGAGE SLAM LATCH ONLY		6	1	448.11
LATCH ONLY GLOBAL LOCKING BLACK	GLOBAL LOCKING BLACK DOES NOT INCLUDE BACK PLATE OR KEY G391				
560201 DOOR BAGGAGE KINRO SLAM LATCH	DOOR BAGGAGE KINRO SLAM LATCH		6	1	29.48
KINRO SLAM LATCH STRIKER PLATE ONLY	STRIKER PLATE ONLY				
560103 DOOR BAGGAGE SLAM LATCH BACK PLATE	DOOR BAGGAGE SLAM LATCH BACK PLATE		6	1	37.52
LATCH BACK PLATE ONLY	ONLY				

Operation Line # 2

Flat Rate Code: 680054 Tables - R&R Freestanding Tabletop *Fault Code:* Damaged/Maintenance only

Problem: On the day of the showthru found that there was a scuff on the kitchen dinette table- customer wants replaced. *Hours:* .2

Cause: When the cleaners removed the manufacturing posters from the table, it caused some to pull up. Manufacturing defect as this shouldn't have happened. *Amount:* 28.00

Remedy: R&R dinette table top. 38L x 26W *Sublet* *Repairs:*
\$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
683410 TABLE TOP ONLY 26 X 38 CHAMPAGNE PEWTER	TABLE TOP ONLY 26 X 38 CHAMPAGNE PEWTER		1	1	267.72

Operation Line # 3

Flat Rate Code: 630001 Panel - R&R Laminated Ceiling *Fault Code:* Damaged/Maintenance Panel

Problem: On the day of the showthru found that there is water damage under the exterior compartment under the refrigerator. From water leak on claim 850789. *Hours:* 2.5

Cause: Water damage from leak on claim 850789 *Amount:* 350.00

Remedy: R&R trim piece and paneling. *unsure on labor code* need 2 inch style board and paneling 18"L x 24" W *Sublet* *Repairs:*
\$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
652294 STILE 18MM X 2 X 9 FT SQ CHAMPAGNE PEWTER LC	STILE 18MM X 2 X 9 FT SQ CHAMPAGNE PEWTER LC		1	1	12.40
652290 MDF 1/2 X 49 X 97 CHAMPAGNE PEWTER G2S PANEL	MDF 1/2 X 49 X 97 CHAMPAGNE PEWTER G2S PANEL		1	1	106.04

Operation Line # 4

Flat Rate Code: 950003 Misc Charges - Packaging/Handling *Fault Code:* No Problem Identified Fee

Problem: Invoice 1444969 - \$74.88 Invoice 1450107 - \$12.24 Invoice 1484373 - \$7.73 *Hours:* 0

Cause: Invoice 1444969 - \$74.88 Invoice 1450107 - \$12.24 Invoice 1484373 - \$7.73 *Amount:* 0.00

Remedy: Invoice 1444969 - \$74.88 Invoice 1450107 - \$12.24 Invoice 1484373 - \$7.73 *Sublet Repairs:* \$94.85

Manufacturer #:

Model #:

Serial #: