

Pre-Authorization

Pre-Authorization number PA03865701		Reference no: 12040		Status: Approved	Approved by blaci	Approved date 6/12/2025
Servicing Dealer	Name	Address		VIN	Retail sold on	
1612	Greeneway Inc	Greeneway Inc 8220 State Hwy 13 S Wisconsin Rapids, WI 54494		4YDTHPT28R9330258	6/20/2024	

Nu mbe r of	Root operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	3401206B	Backsplash - Kitcl	0.00	1.50	1.50		1	0.30	Complaint:Customer states that the backsplash behind the stove is starting to pull away- need to see if we are able to reattach or if a replacement is needed through warranty. Cause:Back splash is bulging due to head from the over getting warm heat rising. Correction:Need new backsplash behind the stove and heat shield to prevent this from happening again.
2	2103916A	Slide Out - Box - f	0.00	0.50	0.30		1	0.30	Complaint:Customer states that there is an end piece missing from the trim above the couch. Customer Cause:The crown molding wooden end trim piece is loose and keeps falling off. Correction:Re-attached wooden end with 1 1/4 nails, now secured to ceiling and wall.
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For paper claims only use one pre-authorization number per warranty claim for

Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company