

GREENEWAY, INC.  
8220 STATE HWY 13 SOUTH  
WISCONSIN RAPIDS WI  
US  
54494  
(715) 325-5170

WORK ORDER # 12040

Date In: 13 MAY 25 Author: KOTT  
Promised Date: 21 AUG 25 Stock No: 11067  
: Year: 2024  
Customer Name: 16177 - WALLOCH, DONAL Manufacturer: CROSSROADS  
Address: 1510 SHERWOOD CT Brand: HAMPTON  
: WISCONSIN RAPIDS, WI Model: 370FDL  
Postal/Zip: 54494 Miles/Hrs: 0  
Phone#(res): 715-459-2062 Exterior Color:  
Phone#(bus): Unit Type: TT-TRAVEL TRAILER  
Cell Phone: License#:  
Email: DCWALLOCH@GMAIL.COM Tag#: DB: 6/6  
Purchased Date: 11 JUN 24 :  
Delivery Date: 20 JUN 24 :  
InService Date: :  
Serial#: 4YDTHPT28R9330258 :

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Job #	Description	JOB INFORMATION	Type	Bill To
1	COMPLAINT: CUSTOMER REQUESTS SERVICE CALL TO THEIR SITE AT DELLS CAMPING RESORT		I	FSC FREE
	CORRECTION: ****CUSTOMER HAS A FREE SERVICE CALL CERTIFICATE FROM DELIVERY****			
2	COMPLAINT: CUSTOMER STATES THAT THE BACKSPLASH BEHIND THE STOVE IS STARTING TO PULL AWAY- NEED TO SEE IF WE ARE ABLE TO REATTACH OR IF A REPLACEMENT IS NEEDED THROUGH WARRANTY- WILL NEED TO STOP AT HOME DEPOT FOR HEAT SHEILD (CROSSROADS RV APPROVED)		W	1047 CROSS
	CAUSE: pics and measurements taken will need a new back splash due to bulging due to heat from oven getting warm heat rising maybe manufacturer has a heat shield or something			
	CORRECTION: removal of damage back splash cleaned old silicone off counter top measurements taken cut and secured new back splash to wall behind stove and secured heat shield as well with screws the back splash is ok			
3	COMPLAINT: CUSTOMER STATES THAT THERE IS AN END PIECE MISSING FROM THE TRIM ABOVE THE COUCH-		W	1047 CROSS
	CAUSE: pics taken above the couch the crown molding wooden end trim piece had falling off			

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*****
Job #   Description                JOB INFORMATION                Type Bill To
*****
CORRECTION: re attached wooden end with 1 1/4 nails
           now secured to ceiling and wall
SC      Transferred to GRV*12040B on 25 AUG 25 Estimate      W      1047   CROSS
amount was 0.00 CUSTOMER REQUESTS SERVICE CALL TO
THEIR SITE AT DELLS CAMPING RESORT PAID FOR BY
CROSSROADS RV
4      COMPLAINT: Transferred to GRV*12040B on 25 AUG 25      W      1047   CROSS
           Estimate amount was 0.00 CUSTOMER
           REQUESTS SHADE THAT CROSSROADS RV SENT
           CMR BE INSTALLED
CAUSE:    installed shade pics taken i also
           dropped header fascia board down about
           11/2 inches
CORRECTION: i installed shade and dropped down
           fascia header above shade to help keep
           in place and tested after repairs now ok
5      COMPLAINT: Transferred to GRV*12040B on 25 AUG 25      W      1047   CROSS
           Estimate amount was 0.00 CUSTOMER STATES
           THERE IS A LEAK IN THE TRUNK UNDER THE
           BED WOULD LIKE ADDRESSED IF NOT FIXED BY
           CUSTOMER ALREADY ON BEDROOM SLIDE NEAR
           ROOM FROM OUTSIDE GOING IN
CAUSE:    on off door side rear slide on exterior
           t molding was leaking in corners by the
           roof so 7 ft of eternabond tape was used
CORRECTION: i used eternabond tape to reseal along
           the roof where exterior t molding meets
           roof and sealed corners with non
           leveling lap sealant

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Job # Part No Description          PARTS          Bill to Qty Price Total
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2      82205676 BACKSPLASH 15 7/8 X 96 STARR W-1047      1      153.83 153.83

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Job# Lab Code Description          LABOUR Mech Bill to Hrs Rate Total
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2 WARR MANUFACTURER WARRANTY JS W-1047 0.50 140.00 70.00
3 WARR MANUFACTURER WARRANTY JS W-1047 0.36 140.00 50.40
4 WARR MANUFACTURER WARRANTY JS W-1047 0.00 140.00 0.00
5 WARR MANUFACTURER WARRANTY JS W-1047 0.00 140.00 0.00
2 WARR MANUFACTURER WARRANTY JS W-1047 1.00 140.00 140.00

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Work Order : 12040

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Job #  Sublet Description      SUBLET      bill to      Vendor      Total
*****
  2  BACKSPLASH METAL                W-1047      329-BDT INC      20.32
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*****
Job #  Excode  Description  EXTRAS      bill to      Qty      Price      Total
*****
  1  SC      SERVICE CALL                I-FSC      44.00      3.75      165.00
  2  FRT      FREIGHT FOR JOB2            W-1047      1.00      52.22      52.22
SC  SC      SERVICE CALL                W-1047      0.00      3.75      0.00
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BILLINGS SUMMARY

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*****
Type Bill Id      Parts      Labour      Sublet      Extras      Tax      Total
*****
I   FSC                0.00      0.00      0.00      165.00      0.00      165.00
W   1047             153.83     260.40     20.32     52.22      0.00      486.77

Totals             153.83     260.40     20.32     217.22     0.00      651.77
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&k0S